WEBVTT

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00:00:04.630 --> 00:00:13.060
Darrel Spinks: Well, welcome everybody to our third and final installment of, kind of, the introduction and…

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00:00:13.600 --> 00:00:18.780
Darrel Spinks: kind of the… kind of a short course on how to set up your CE Broker account.

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00:00:19.120 --> 00:00:20.490
Darrel Spinks: We've got…

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00:00:20.880 --> 00:00:31.739
Darrel Spinks: This is, like I said, this is going to be our third and final installment. We've already done two of these, which are currently posted on our website. All the videos, all the Q&A from those prior sessions are posted on the website.

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00:00:31.890 --> 00:00:37.600
Darrel Spinks: For those of you who are attending out there, right now we're sitting at 270-something, but it's still ticking up.

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00:00:37.900 --> 00:00:41.629
Darrel Spinks: For those of you that are attending, kind of out in TV land.

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00:00:41.990 --> 00:00:48.199
Darrel Spinks: You're gonna have a chance to ask us questions, using the Q&A feature later on in the presentation.

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00:00:48.350 --> 00:01:02.910
Darrel Spinks: Right now, I kind of want to introduce everybody to who's on, who's up here on the panelist. I've got, of course, myself. I'm Daryl Spinks, I'm the Executive Director for the Texas Behavioral Health Executive Council. I'm joined today from my team, Robert Romig, who's our Deputy ED.

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00:01:03.020 --> 00:01:15.059
Darrel Spinks: We've got Jennifer Nowak on here, she's our CFO, she's going to be helping us answer Q&A later on. And then Patrick Hyde, who is my GC, should be joining us, too, at some point in the future, if he can figure out how to log in.

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00:01:15.200 --> 00:01:24.569
Darrel Spinks: He's… he's not here yet, but he will be. And then we're also joined today by, representatives from CE Broker and Propellis. We've got Mr. Jason Grubb.

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00:01:24.780 --> 00:01:27.289
Darrel Spinks: Jason, I'm gonna let you introduce your team.

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00:01:28.610 --> 00:01:37.430
Jason Grubb: Oh, sure, yeah, happy to. So, I have a couple colleagues joining with me. They're gonna help monitor the, the… the question and answer section of the,

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00:01:37.430 --> 00:01:48.809
Jason Grubb: of the webinar, then chime in just kind of as necessary, but I have our, another client success manager of ours, Deb Carter, joining, and then I have one of our technical support specialists, Kenya Debril, joining as well.

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00:01:49.330 --> 00:01:52.010
Darrel Spinks: All right. Thank you, Jason, Kenya, and Deb.

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00:01:52.310 --> 00:02:09.350
Darrel Spinks: I appreciate y'all joining us today. So, let's just kind of… we'll start off by just giving a very brief background on how we got to where we are today. So, when BHEC started back in 2019 is when the legislation passed and created us. We actually started operations in 2020. One of the first things we realized very quickly was that

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00:02:09.350 --> 00:02:28.979
Darrel Spinks: The sheer number of licensees we have under regulation is going to make it very difficult to track, manage, and regulate continuing education and compliance with continuing education requirements, unless we began leveraging technology. We had one person, and we continue to this day to still have one person that does all of renewals, including compliance audits.

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00:02:29.000 --> 00:02:33.619
Darrel Spinks: So, with 94,000 of you, you can imagine that's a little difficult to do, so…

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00:02:33.780 --> 00:02:43.069
Darrel Spinks: We began exploring pretty early on, about 2022, the use of a system like CE Broker. We weren't focused in on CE Broker particularly, but just something like that.

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00:02:43.210 --> 00:02:49.040
Darrel Spinks: And we began exploring that. Make a long story short, we did competitive bidding.

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00:02:49.200 --> 00:02:54.549
Darrel Spinks: Ce Broker won that bid, and then shortly thereafter, the legislature

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00:02:55.050 --> 00:03:05.480
Darrel Spinks: Not to… not to say they were following our lead by any means, but the legislature adopted legislation that basically codified and required all agencies to do what we had already been working towards, so…

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00:03:05.730 --> 00:03:11.660
Darrel Spinks: BHEC has had a pretty good head start on a lot of other agencies in this, and that we started long before.

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00:03:11.790 --> 00:03:20.200
Darrel Spinks: It was actually required by law, but it is now in law. All agencies are required to do… to use an online continuing education management system.

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00:03:20.460 --> 00:03:24.589
Darrel Spinks: And so that's… that's… that is what led us to where we are today.

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00:03:25.570 --> 00:03:35.200
Darrel Spinks: I will tell y'all that, you know, because it is the law, and because it's something that we need to do in order to maximize efficiency of operations at the agency.

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00:03:35.350 --> 00:03:47.090
Darrel Spinks: everyone is required to have a CE Broker account. In other words, if you're renewing a license, if you have a license that is renewable, like LPC Associates, MFT Associates.

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00:03:47.360 --> 00:04:03.919
Darrel Spinks: they don't need to have an account. I think folks who are licensees with emeritus status, you don't need to have an account because, you're not… you're not having to submit continuing education. But for your MFTs, LPCs, psychologists, LPAs, school psych, you know, the… all the social work.

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00:04:04.030 --> 00:04:10.040
Darrel Spinks: license categories. All of you have to have a CE Broker account. There's gonna be no exceptions to that.

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00:04:10.280 --> 00:04:20.260
Darrel Spinks: And it's… it's… it's a platform that is used across the country, so it's not like we're testing something out on you. You're not guinea pigs on this. This is… this is a tried and true system.

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00:04:20.380 --> 00:04:27.309
Darrel Spinks: It's been… it's working for millions of licensees across the country. Started in Florida, I'll let Jason go into all of that.

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00:04:28.950 --> 00:04:41.909
Darrel Spinks: And beginning in January of… well, next month, January of 2026. If you're renewing a license in January of 2026, you will need to have a CE Broker account set up, and you'll need to have your continuing education.

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00:04:41.950 --> 00:04:59.670
Darrel Spinks: hours and courses uploaded into that system, so that when you go into BHEC's renewal system and you renew your license, it will check against CE Broker's system and go, hey, is Daryl completed all his CEs? CE Broker, if it gives me a thumbs up, our system renews your license and you go on.

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00:05:00.400 --> 00:05:14.239
Darrel Spinks: One big advantage to going this route is we're no longer doing pre-renewal audits. All the audits will take place after the fact, so nobody's going to get hung up with a pre-renewal audit, because basically the CE broker system is doing that for us.

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00:05:14.280 --> 00:05:23.329
Darrel Spinks: By our two systems talking to one another. We check with theirs to make sure you're in compliance. If you are, boom, you get renewed. If you're not, the system won't let you renew.

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00:05:23.590 --> 00:05:39.629
Darrel Spinks: Until you become… until you come into compliance. So, that's… that's the background on how we got here and kind of why we're here. Just to give you a little housekeeping, this webinar is capped at 1,000 attendees. If any of you have done board meetings or BHEC meetings with us, you know that's… that's pretty common.

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00:05:39.800 --> 00:05:59.150

Darrel Spinks: It doesn't look like we're gonna bump our heads up against that cap today, but in the event we do, we've set up a overflow room, if you will, in that anybody, if we hit more than 1,000 attendees, they'll be directed to a YouTube channel that CE Broker has, where they can watch the presentation live. They won't be able to do the Q&A from there.

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00:05:59.290 --> 00:06:08.659
Darrel Spinks: But again, I'm not too worried about us bumping up to that cap. It looks like everybody's going to be in this webinar platform, and everybody will have an opportunity to access the Q&A features later on.

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00:06:08.870 --> 00:06:25.669
Darrel Spinks: The webinar is being recorded, so we will add it to our collection of recordings on our website, along with all the questions and answers that you guys submit here today. We'll add that to the website so that this will be accessible, and we'll maintain it for probably at least the next 2 years, if not 3 years, on our website.

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00:06:26.240 --> 00:06:29.399
Darrel Spinks: So that folks can, can access this information.

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00:06:29.510 --> 00:06:39.559
Darrel Spinks: Because we know, inevitably, there will be stragglers who do not get things set up in time, and will need some guidance, and it'll be handy to have those on our website to point to.

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00:06:40.010 --> 00:06:43.490
Darrel Spinks: All the… if you're… Participating as the attendee.

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00:06:43.500 --> 00:06:58.459
Darrel Spinks: Your microphones are disabled, the chat should be disabled, and you shouldn't be able to access the Q&A at this time. I'll actually turn on the Q&A, or Jason will, later on in the presentation. We want y'all to focus and listen on what Mr. Grubbs is saying here, and what we… and what we have to say.

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00:06:58.460 --> 00:07:13.480
Darrel Spinks: So that you get the full comport of the message that we're trying to get across to you, because what we found is, if we have the Q&A on, people divide their time and attention between listening and doing Q&A, and it kind of undermines the purpose of what we're wanting to do here today.

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00:07:13.480 --> 00:07:20.069

Darrel Spinks: Unfortunately, we just learned that on the third version of this. We should have learned it earlier, but nobody ever accused me of being smart, so…

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00:07:20.500 --> 00:07:22.840
Darrel Spinks: Anyway, that's kind of where we're at.

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00:07:23.130 --> 00:07:28.959
Darrel Spinks: jason, Robert, did I miss anything, or are we ready to hand this over to you, Mr. Grubbs?

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00:07:30.790 --> 00:07:35.709
Jason Grubb: I think we're ready to hand it over. Just one, point of clarity, I'm gonna focus primarily on…

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00:07:35.940 --> 00:07:48.450
Jason Grubb: the CE Broker platform itself, and how to use it, and any questions related to CE Broker will be handled by myself and Dev in Kenya. If you have questions about specific board rules, or any

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00:07:48.450 --> 00:08:00.099
Jason Grubb: policy-related questions, anything along those lines, those will be handled by Robert Darrell and Jennifer Patrick, that team over there. So, just some clarity on that front. Otherwise, I think we're ready to jump in if… unless anyone else has…

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00:08:01.120 --> 00:08:02.759
Jason Grubb: Has an additional point or two?

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00:08:02.760 --> 00:08:03.890
Darrel Spinks: I think we're ready.

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00:08:04.120 --> 00:08:04.730
Jason Grubb: Awesome.

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00:08:07.630 --> 00:08:11.980
Jason Grubb: Let me just jump over to the presentation here. So… Welcome, everybody.

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00:08:12.450 --> 00:08:18.470
Jason Grubb: Thanks, Daryl. Thanks, Robert. Jennifer, Patrick, it's great to have you joining us, as well.

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00:08:18.610 --> 00:08:23.750
Jason Grubb: as Daryl mentioned at the top, my name's Jason Grubb, I'm with CE Broker. I serve as the…

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00:08:23.750 --> 00:08:39.419
Jason Grubb: boards, we call it a client success manager, essentially the board's primary point of contact for anything and everything related to our platform. As Daryl mentioned, we've done a number of these webinars already. We did one back in August, we did one in October, and now we're doing the third and final one here in December, so…

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00:08:39.419 --> 00:08:59.210
Jason Grubb: We've learned a fair bit through those various webinars, like Daryl mentioned, the Q&A point, but we are… we find these to be extremely valuable in helping to orient the license population into the new requirements and how to use the platform, so just really appreciate y'all taking the time to join us today.

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00:08:59.250 --> 00:09:02.909
Jason Grubb: A few things. I'm gonna provide you with a…

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00:09:03.170 --> 00:09:21.449
Jason Grubb: fairly thorough overview of CE Broker, help make sure that you understand who we are, how to use our platform to report hours, how to find approved CE content, how you can review your course history, upload documentation.

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00:09:22.620 --> 00:09:25.179
Jason Grubb: And… let's see, what else am I gonna cover here?

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00:09:25.240 --> 00:09:31.829
Jason Grubb: Oh, and where you can get ahold of our support staff as well, should you ever need it. So…

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00:09:31.850 --> 00:09:38.849
Jason Grubb: This webinar is scheduled for about 2 hours. The demonstration component

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00:09:38.850 --> 00:09:53.149
Jason Grubb: itself will probably last around 45 minutes or so. So, essentially, the entire back half of the webinar is available for Q&A. As Daryl mentioned, that's currently off. We will turn that on when the time… when the time comes.

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00:09:53.740 --> 00:09:56.090

Jason Grubb: Just again, I wanna,

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00:09:56.400 --> 00:10:13.299
Jason Grubb: emphasize my appreciation to you all for taking the time to join. I have a handful of slides to run through with you first, maybe 7 or 8 slides, and then we'll transition into the demo itself, but unless there's anything else, I will… I will kind of move forward a little bit.

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00:10:13.410 --> 00:10:33.979
Jason Grubb: One of the things I want to make sure licensees understand is that CE Broker is but one product line, powered by a large organization called Propellis. Propellis is really modernizing how professionals, their employers, regulators, respective associations, all work together for seamless compliance management. So.

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00:10:34.170 --> 00:10:59.149
Jason Grubb: Whether it's managing continuing education requirements with the CE Broker platform, whether it's using the EverCheck platform, whether… that's used by hospital and health system HR departments, verifies credentials for essentially any individual at any time, making sure that those folks are basically clear to be out on the floor, or our MURE platform, that does, that's a comprehensive employee

68
00:10:59.150 --> 00:11:03.599
Jason Grubb: and health… Our occupational Health Monitoring System.

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00:11:03.600 --> 00:11:22.169
Jason Grubb: But they all kind of work in unison, really focused on the individual practicing professional, kind of regardless of where you are in that… in your healthcare journey. So, as Daryl mentioned at the top, about 20 years ago, a little over 20 years ago, we were conceived out of a… as a solution for Florida's Department of Health.

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00:11:22.170 --> 00:11:27.600
Jason Grubb: And all 33 health-related boards within that organization.

71
00:11:27.630 --> 00:11:30.279
Jason Grubb: And since then, we have grown.

72
00:11:30.670 --> 00:11:46.899
Jason Grubb: We now work with a little over 300 boards nationwide. That equates to a little over 5 million licensed professionals. And one of our… kind of the secret sauce of our organization in some ways is that we also have robust partnerships with

73

00:11:46.900 --> 00:12:05.090
Jason Grubb: thousands of educational providers across the country, whether they are large national entities or small local, you know, maybe what we call mom-and-pop shops, or those regional state associations, ensuring that they're able to report completions on behalf of their learners as well.

74
00:12:07.450 --> 00:12:26.809
Jason Grubb: Texas actually marks the 12th state whose mental and behavioral health licensees we serve, so there's a good chance that some of your colleagues and peers in some of these other states listed on the screen are already familiar with CE Broker, possibly even using us.

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00:12:27.270 --> 00:12:45.420
Jason Grubb: fun fact that I like to… we weave into these is that I live in Colorado now, but I grew up in Texas, just north of Boston, and went to college at Texas State, so I'm personally pretty thrilled to see our solution come to the state of Texas.

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00:12:45.500 --> 00:12:49.440
Jason Grubb: And I think we actually just added Pennsylvania to this list as well, but they're not…

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00:12:49.520 --> 00:12:56.039
Jason Grubb: They're not, implemented onto our platform yet, but soon we'll be able to add the state of Pennsylvania to this list as well.

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00:12:58.560 --> 00:13:08.120
Jason Grubb: Our platform serves not just you, the licensed professional, but it's built with all three, kind of what we call the primary stakeholders in mind. So.

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00:13:08.380 --> 00:13:19.080
Jason Grubb: the licensing boards, in this case, Behavioral Health Executive Council, and their respective boards there, have their own kind of unique portal and visibility into the system.

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00:13:19.080 --> 00:13:28.869
Jason Grubb: Obviously, you, the licensee, and I'll show you everything involved in the licensee suite. And then, education providers as well. So, education providers can… they can apply.

81
00:13:28.870 --> 00:13:44.119
Jason Grubb: for approval, for their providership or their courses within the platform. They can list their courses to appear in our course search,

so they're easily found by you, the licensee, and they can report completions on your behalf

82
00:13:44.120 --> 00:13:50.720
Jason Grubb: into the… into the system. So, we have kind of a unique portal or tool for each one of these, different stakeholders.

83
00:13:51.200 --> 00:13:57.359
Jason Grubb: Helps to ensure a seamless, verifiable reporting process for everybody.

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00:14:00.630 --> 00:14:04.379
Jason Grubb: There are, two primary ways that course completions

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00:14:04.380 --> 00:14:26.999
Jason Grubb: make their way into the CE Broker platform, either via self-submission by you, the licensee, or provider-reported submissions that are entered into the system on behalf of the licensee. I won't dive into the specifics around the provider-reported piece, since that's really an element for those providers and how they get completions into the system. Just know that

86
00:14:28.370 --> 00:14:40.700
Jason Grubb: in determining who you are taking your CE from, some of those providers may report the completions into the system on your behalf. If they are not, you can report them into the system yourself, and I'll walk you all through that process here shortly.

87
00:14:41.700 --> 00:14:46.080
Jason Grubb: So, you might be kind of wondering how this whole process works.

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00:14:46.080 --> 00:15:07.690
Jason Grubb: We actually provide a free solution to our board clients. So, the Texas Behavioral Health Executive Council does not pay CE Broker for our platform, it's not funded by Texas taxpayers, and it's not appropriated out of the state legislature. It's a free solution to licensing boards, to licensees, and educational providers.

89
00:15:07.690 --> 00:15:10.180
Jason Grubb: We're able to support that free platform.

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00:15:10.180 --> 00:15:13.080
Jason Grubb: Through a small percentage of optional

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00:15:13.080 --> 00:15:36.939
Jason Grubb: paid subscriptions. So, we have several options for licensees to consider when using CE Broker. Our primary plan, the one that's used by 85% of all licensees on our platform, is that basic free account. It's going to provide you with all the essential features that you need to meet the requirements of the board. So, it's rich with features and CE tracking. Like I said, the majority of users

92
00:15:36.940 --> 00:15:41.069
Jason Grubb: use this basic free account. For those who…

93
00:15:41.180 --> 00:15:56.970
Jason Grubb: you know, prefer some additional convenience features, we do have some paid offerings at the professional and concierge account level. So, these are designed for those licensees who just kind of want everything in one place, and want to take some of the mental math and brain work.

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00:15:57.320 --> 00:16:01.980
Jason Grubb: Out of, making sure that they are 100% compliant with their, requirements.

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00:16:02.340 --> 00:16:27.319
Jason Grubb: Notably, the professional account includes a personalized transcript that calculates your remaining requirements against what you've already reported. Then lastly, there's the concierge account. This includes everything in the professional account, but it also includes a dedicated account manager if you just want to send someone your documentation and have them upload it on your behalf. If you want someone to find, approve continuing education for you, they can do just about everything for the licensee, except

96
00:16:27.320 --> 00:16:33.919
Jason Grubb: For, actually complete the, the continuing education courses, themselves.

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00:16:35.040 --> 00:16:42.340
Jason Grubb: The last point I'll make here before jumping over into the platform is, related to our, support center. So…

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00:16:42.500 --> 00:16:56.820
Jason Grubb: We take, a lot of pride in offering a dedicated, in-house team of customer support specialists. These are all Propellis employees. They are all based here in the United States. They're available Monday through Friday.

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00:16:56.820 --> 00:17:15.919
Jason Grubb: what would that be? 8 a.m. to 8… or, I'm sorry, 7 a.m. to 7 p.m. Central Time. And additionally, we have a robust library of step-by-step guides, tutorial videos, and more, in case you ever need it. And I'll show you the ways that you access those support channels, here during the

100
00:17:15.930 --> 00:17:17.350
Jason Grubb: Here during the webinar.

101
00:17:19.829 --> 00:17:25.430
Jason Grubb: So with that, let me jump over into the licensee experience itself.

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00:17:28.970 --> 00:17:38.389
Jason Grubb: So, as a web-based software solution, everything done on CE Broker is accessed through our website.

103
00:17:38.390 --> 00:17:49.869
Jason Grubb: CEBroker.com. So whether you're a licensee, whether you're the board, whether you're an education provider, this is where licensees will go, or this is where you will go to, to use the platform.

104
00:17:49.870 --> 00:18:09.529
Jason Grubb: So, the first thing I'm going to show you is, how to sign up. I will walk you again through the… some of the different account options as part of the sign-up flow. I'll show you how to review your compliance status, how to report CE, how to find courses, and then, like I mentioned before, how to access the, support center, in case you have questions.

105
00:18:09.900 --> 00:18:25.249
Jason Grubb: So the first thing I want to show you to do is how you go about, you know, creating an account for the very first time. You'll see the green box here in the upper right says Get Started. That's where you're going to go if you've never been to the platform before. So we're going to click Get Started.

106
00:18:25.720 --> 00:18:36.879
Jason Grubb: And our system is built bespoke to each respective boards and those respective professions' unique requirements. And so our system needs to know

107
00:18:36.940 --> 00:18:46.850

Jason Grubb: who you are in order to make sure that we are pulling up the right account options for you, and displaying your credentials appropriately. So, we need to know that we are in Texas.

108
00:18:48.350 --> 00:18:55.629
Jason Grubb: And for these account setup, for this account setup demonstration, we're going to use a marriage family therapist.

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00:18:59.100 --> 00:19:00.830
Jason Grubb: We'll go ahead and click continue.

110
00:19:01.090 --> 00:19:15.409
Jason Grubb: It's going to show your different account options. One thing I didn't mention previously is that some professions, marriage and family therapists included, do have a fourth account here. That's called ProPlus. I didn't mention it previously, because it's not available for every profession.

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00:19:15.410 --> 00:19:37.999
Jason Grubb: But for some professions, there's this fourth tier that essentially includes access to a catalog of over 500 courses that are included in the purchase price. So, that, in this case, $99.99 gets you access to a whole bunch of courses that you can complete. Instead of paying the course fee, it's included in the cost. So, but for our account setup demonstration purposes.

112
00:19:38.000 --> 00:19:43.030
Jason Grubb: We're gonna use the basic free account. We'll get started by clicking sign up.

113
00:19:48.440 --> 00:19:59.899
Jason Grubb: And our system is really driven based on your license number. We get regular data from the state, and so that's really the only thing we need to find you in the system.

114
00:20:00.240 --> 00:20:05.179
Jason Grubb: So I'm gonna throw in 7777777.

115
00:20:05.510 --> 00:20:12.950
Jason Grubb: And we'll go ahead and click continue, and if there is an account that's already been created in the system.

116
00:20:13.870 --> 00:20:15.329
Jason Grubb: So you'll see that there's…

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00:20:16.050 --> 00:20:33.359
Jason Grubb: in states like Texas, within the Behavioral Health Executive Council, the same license number is issued across professions, so it's important that you are referencing the one that's specific to you, your license, your license type, and your name. So make sure you're looking at the right one. But if you…

118
00:20:33.360 --> 00:20:51.990
Jason Grubb: click one erroneously that already has an account in CE Broker, our system's going to prompt you and say, oh, you entered the… you know, you must have entered the wrong number, because that… there's already an account there. Or, if you forgot that you set up your account in CE Broker, you know, a year ago, or a year and a half ago, and you're coming back to it, our system's going to know, hey.

119
00:20:52.170 --> 00:20:58.269
Jason Grubb: there's already an account registered with that license number. So I'm gonna back up, I'm gonna go back to the free account.

120
00:20:58.320 --> 00:21:14.080
Jason Grubb: And I'm going to enter 77777777, that should be the right one that I have pulled up for our test case. So in this case, here's this licensed marriage and family therapist. That's the one we're going to use for our basic account creation tutorial.

121
00:21:15.060 --> 00:21:31.800
Jason Grubb: confirming this is the person that we are, in fact, trying to sign up the account for. We'll click continue, and you'll see in this time, it's the right license number, there's not an account created for them already, so it's going to pull up that information. So now, the only thing that you need to do as a licensee is create your own, access credentials.

122
00:21:31.800 --> 00:21:36.640
Jason Grubb: So that you can, access the system. I'm gonna use a fake email address here.

123
00:21:38.500 --> 00:21:43.569
Jason Grubb: And then, for our username and password, we're gonna use, let's see, TX…

124
00:21:46.620 --> 00:21:49.020
Jason Grubb: And we'll create a password.

125
00:21:49.930 --> 00:21:52.320

Jason Grubb: Oh, that username's already taken.

126
00:21:53.200 --> 00:22:04.329
Jason Grubb: And you'll notice that when you're creating the password, there's some basic security protocols that you have to make sure you're meeting and creating the password. Nothing too crazy. I then hit Create Basic Account.

127
00:22:06.760 --> 00:22:19.229
Jason Grubb: And we're in. That's really all you need to do to be able to access your CE Broker account. The first thing you'll notice on the screen here, it's gonna display your name, it's going to display what type of account you have, your license.

128
00:22:19.370 --> 00:22:38.860
Jason Grubb: It's gonna show you your current compliance status. In this case, it's showing that you are not complete. It's gonna, again, show the state, the license number, and then the specific CE cycle. So, our system is always going to default to the current, the current CE cycle. So, whatever is… whatever CE cycle you are currently in is what's gonna display here.

129
00:22:38.860 --> 00:22:54.029
Jason Grubb: And it's important to note that our system is displaying the CE cycle, not necessarily the license cycle. For you all, I think they're one and the same, so it shouldn't be an issue. In some states, they're not the same, so that's an important point of distinction to make.

130
00:22:54.310 --> 00:23:06.110
Jason Grubb: We can scroll down and see our course history. Of course, this is a brand new account, we just created it, there's nothing in the course history, but I'll be able to show you some of the features in this part of the tool here shortly.

131
00:23:06.260 --> 00:23:14.129
Darrel Spinks: Jason, just so I can reiterate for folks out there, your CE cycle is the same as your license renewal cycle in Texas, so…

132
00:23:15.340 --> 00:23:17.430
Darrel Spinks: Don't worry on that issue.

133
00:23:17.910 --> 00:23:19.990
Jason Grubb: Yeah, thanks for… thanks for clarifying, Jaron.

134
00:23:20.830 --> 00:23:31.360

Jason Grubb: A few other things I want to mention here, at the top, if you go to the, the gear icon in the upper right, this is where you can view your account settings.

135
00:23:31.620 --> 00:23:49.479
Jason Grubb: And you can change your email that's on record in the system, you can change your username and password, and you have some basic, communication preferences that you can change as well. So, if you, only want notifications to come to your message box here within the CE Broker platform and not get an email, you can make those,

136
00:23:49.480 --> 00:23:51.810
Jason Grubb: Determinations here as well.

137
00:23:54.530 --> 00:24:12.360
Jason Grubb: So one… the one thing I want to make sure, you all have visibility into is how you can view your CE requirements. This is actually a kind of a new feature that we just rolled out for those with a basic free account, and if you click either View CE requirements or requirements here.

138
00:24:12.360 --> 00:24:21.649
Jason Grubb: It's going to show you exactly what is required of you, a marriage and family therapist, in… in the state of… of Texas. Historically, this

139
00:24:21.700 --> 00:24:31.479
Jason Grubb: link would just go to the board's CE rules page, and licensees kind of had to figure out what applied to them. That's no longer the case. Now we map it out, specifically for

140
00:24:31.700 --> 00:24:41.430
Jason Grubb: those… those individuals. It shows you the specific subject areas, the total number of hours, and then any additional points that are relevant to…

141
00:24:41.760 --> 00:24:56.529
Jason Grubb: to your CE requirements. So, in this case, you know, the human trafficking requirement, the number of ethics that are required, the fact that you can roll 10 hours over from a current cycle to a future cycle.

142
00:24:56.540 --> 00:25:16.320
Jason Grubb: Except human trafficking and jurisprudence does not carry over, so this is mapped out for you. And so, when you are reporting CE into the system, you can kind of go back and look at what you've reported

in your course history. Then you can kind of, you know, compare that against your requirements to make sure that you're putting everything into the system

143
00:25:16.320 --> 00:25:18.440
Jason Grubb: That is required.

144
00:25:18.910 --> 00:25:26.360
Jason Grubb: I actually have a test license already created that we'll use for the rest of our demonstration purposes, so let me go ahead and sign out of this one.

145
00:25:29.760 --> 00:25:31.929
Jason Grubb: And I'll sign back into…

146
00:25:34.970 --> 00:25:38.660
Jason Grubb: a… the test license that I have created.

147
00:25:41.250 --> 00:25:42.000
Jason Grubb: Oops.

148
00:25:53.550 --> 00:25:54.590
Jason Grubb: Okay.

149
00:25:54.590 --> 00:26:19.430
Jason Grubb: So this is the test license we have loaded that we're going to use for the remainder of the demonstration, showing you how to report your continuing education, how you submit exemption waiver requests, etc. You'll notice this looks a little bit different in that instead of having a binary complete, not complete here, this actually has a percentage graph. That's because this is a professional upgraded account, so this is that $39.99

150
00:26:19.430 --> 00:26:38.659
Jason Grubb: tier. Really, the only distinction is this gives you a personalized transcript that maps the requirements against what you've actually already reported. Just visually, it helps make things a little bit… make sense a little bit more, but all the reporting, the exemption waiver stuff, all of that is exactly… is exactly the same. Before I…

151
00:26:38.870 --> 00:26:44.249
Jason Grubb: go further, I just want to make sure that you all know you can track multiple licenses.

152

00:26:44.250 --> 00:27:00.209
Jason Grubb: within a single CE Broker account. So if any of you are, you know, an MFT and a counselor, for instance, you don't have to have separate CE Broker accounts, you can track them all in one. You'll see I have all of those test licenses loaded into a single account here, so this… this…

153
00:27:00.210 --> 00:27:03.990
Jason Grubb: Jane Doe is an LPC, they're a psychologist.

154
00:27:03.990 --> 00:27:27.469
Jason Grubb: They're also a social worker, and they're an LMFT as well. You'll see that they also have their… we also track for the Kansas Behavioral Science Regulatory Board, and so this individual has submitted their Kansas license to also be tracked in the system. It hasn't been processed and confirmed yet, but I just want to highlight that if you have additional licenses that you want to track in CE Broker.

155
00:27:27.470 --> 00:27:31.220
Jason Grubb: whether they are within BHEC or it's a different state.

156
00:27:31.220 --> 00:27:43.060
Jason Grubb: you can, by clicking this dropdown within your account, you can add those licenses here. And this is not specific to the professional or any of the paid accounts, this is a feature across all of the account options, including basic.

157
00:27:43.780 --> 00:27:55.650
Jason Grubb: So, you'll notice that when I scroll down to the course history, this test license has a handful of things that are already reported into the CE Broker system.

158
00:27:55.650 --> 00:28:09.060
Jason Grubb: as either you or an education provider reports things into the account, they're gonna show down here in the course history. If we were to click into any of these, like, if we click into this test course example.

159
00:28:10.950 --> 00:28:13.550
Jason Grubb: That's not the one I wanted to show you. I wanted to show you…

160
00:28:16.390 --> 00:28:23.110
Jason Grubb: the, provider… oh, here we go. So if I click this Texas Counseling Test Provider course.

161
00:28:23.690 --> 00:28:36.349
Jason Grubb: and I scroll down, this is an example of a course that's been reported on the licensee's behalf by the provider, and you know that because it says, posted by this test provider. Anything that has been self-submitted

162
00:28:36.690 --> 00:28:37.960
Jason Grubb: will show…

163
00:28:38.450 --> 00:28:54.030
Jason Grubb: Here, it'll show that it was posted by the licensee, and you'll see the series of attestation questions the licensees are required to submit ahead of uploading that documentation. We'll scroll down, and we'll also be able to see the certificate

164
00:28:54.030 --> 00:29:06.210
Jason Grubb: that the licensee uploaded corresponding with that course. If you ever need to download the documentation to store it elsewhere, you can do so. If you need to click it and view it, you can do that as well, or you can delete it if you uploaded the wrong

165
00:29:06.500 --> 00:29:11.069
Jason Grubb: You know, the wrong certificate, you can delete it and upload the correct one.

166
00:29:12.280 --> 00:29:24.040
Jason Grubb: So, one thing I'll show you is, I mentioned the dynamic transcript. So, whereas the basic account showed a licensee just the basic kind of requirements, the transcript shows

167
00:29:24.100 --> 00:29:42.599
Jason Grubb: That same information, but it calculates what's been reported and what's still outstanding, and displays things in a little bit of a different way. So you'll see that this test license, they have to do 24 hours, they've already reported 8 and a half, and so it's showing the balance, and it's showing specifically, kind of, in what areas, those are.

168
00:29:42.600 --> 00:29:50.600
Jason Grubb: if I'm this licensee, I'm looking in my CE… in the CE broker account, I can see, okay, for the ethics, I have to do 6 hours.

169
00:29:50.740 --> 00:29:52.400
Jason Grubb: I've reported

170
00:29:52.400 --> 00:30:11.250
Jason Grubb: you know, two, just general ethics. I've done my jurisprudence, which counts as an hour, and I've done my human trafficking, which counts as an hour. I still need 2 hours of ethics. You can see I also need to do my distinct populations, so there's some outstanding balance for supervision, and then any kind of general CE remaining hours, there's the balance there as well.

171
00:30:11.430 --> 00:30:27.789
Jason Grubb: So, typically, a licensee would look at this, and they say, oh, I, you know, I completed a course yesterday, let me go into CE Broker and report that. So, let me show you how to go about reporting CE. So, if I want to go in here and say I have the remaining balance of my ethics continuing education to report.

172
00:30:28.010 --> 00:30:32.100
Jason Grubb: At the top of the account, you'll see a button that says Report CE. We'll click this.

173
00:30:36.920 --> 00:30:47.170
Jason Grubb: And this is exactly the same user experience across all different account levels. So whether you have a basic account, an upgraded paid account, this is all exactly the same.

174
00:30:47.350 --> 00:30:51.930
Jason Grubb: So… let's say that I need to report this

175
00:30:51.990 --> 00:31:10.730
Jason Grubb: outstanding ethics course, and it was an ethics course that counts towards the 50% rule. You can also report ethics that does not count towards the 50% rule. If you have questions around what those are, clicking the Learn More sections, it details exactly… this is, you know, reflective of the board's rules.

176
00:31:11.120 --> 00:31:23.859
Jason Grubb: Anything that counts towards the 50% rule basically means that that course and that provider meets these set criteria. You can report things that don't meet that criteria, but it will apply towards the non-50% rule.

177
00:31:24.290 --> 00:31:40.980
Jason Grubb: And if you have questions around what's involved in reporting for that specific reporting flow, if you click How to Report, it's going to show you that you have to answer some attestation questions, you're going to have to indicate how that course was approved, and you're going to have to attach documentation.

178
00:31:41.330 --> 00:31:49.499
Jason Grubb: we'll go ahead and report this for demonstration purposes, then I can show you some of the other reporting flows that are built in, based on what the board allows

179
00:31:49.840 --> 00:31:54.519
Jason Grubb: in this case, LPCs, to report as,

180
00:31:55.830 --> 00:32:03.840
Jason Grubb: as approved continuing education, or demonstrations of compliance. Not all of this is continuing education, necessarily, but… So if I click report.

181
00:32:04.680 --> 00:32:10.650
Jason Grubb: It's gonna ask for the day completed. Let's say we completed this, yesterday. It has to be within the cycle.

182
00:32:10.820 --> 00:32:16.800
Jason Grubb: So I want to make sure that… for it to populate for that… for the current transcript. And we'll say that this was a live course.

183
00:32:17.190 --> 00:32:24.940
Jason Grubb: the board, I don't believe you have delivery restrictions, right? So whether it's a live course or an anytime course, it doesn't really… it doesn't really matter, is that right, Daryl?

184
00:32:24.940 --> 00:32:31.129
Darrel Spinks: Correct, correct. Don't… folks, don't get hung up on what you select here, because we don't care whether it's live, recorded.

185
00:32:31.700 --> 00:32:36.639
Darrel Spinks: None of that matters, so you can just pick whatever you need, whatever's most appropriate there.

186
00:32:36.640 --> 00:32:37.150
Jason Grubb: Yeah.

187
00:32:37.330 --> 00:32:41.259
Darrel Spinks: That's not a… You're not gonna get caught, that's not a gotcha moment.

188
00:32:42.040 --> 00:32:42.610

Jason Grubb: Right.

189
00:32:43.250 --> 00:32:52.949
Jason Grubb: So remember, there were a few specific, subject areas required of these licensees. There was the supervision, distinct populations, and ethics, and then the kind of the general, or the remaining hours.

190
00:32:53.740 --> 00:33:05.550
Jason Grubb: whatever the course is that you're reporting, you'll select those respective kind of subject areas. So, in this case, we're doing ethics. Let's say it was a 2-hour course. We're gonna enter 2. We'll go ahead and click Continue.

191
00:33:06.260 --> 00:33:08.019
Jason Grubb: And what's the name of the course?

192
00:33:08.190 --> 00:33:09.829
Jason Grubb: These are open format.

193
00:33:10.280 --> 00:33:16.980
Jason Grubb: dialogue boxes, so we can just put test horse, We'll click Continue.

194
00:33:17.910 --> 00:33:25.319
Jason Grubb: We'll put test provider, And I mentioned that because this is,

195
00:33:25.590 --> 00:33:33.789
Jason Grubb: CE that counts towards the 50% rule, there are specific entities and, you know, essentially some rules around

196
00:33:33.820 --> 00:33:46.700
Jason Grubb: who can provide this course, where this information can come from, and so we'll make sure that we're selecting one of these options, whichever is pertinent to the certificate that you're holding in your hand. We'll say that this was offered by a state, you know, a state association.

197
00:33:47.490 --> 00:33:55.040
Jason Grubb: We'll click continue, and it's only after you've answered those attestation questions when the system's going to ask you to upload documentation.

198

00:33:55.870 --> 00:34:01.790
Jason Grubb: So we'll go ahead and find that test certificate that I have set up here. We'll load that.

199
00:34:01.970 --> 00:34:11.069
Jason Grubb: And whether it's a PDF, a JPEG, a PNG file, basically any kind of image document you can stick into the CE Broker system.

200
00:34:11.190 --> 00:34:18.630
Jason Grubb: We'll click continue. Our system's gonna, essentially verify, or ask you to verify that what you're submitting is true and correct.

201
00:34:18.739 --> 00:34:22.019
Jason Grubb: It's a little bit of the honor system here, but you'll click Submit.

202
00:34:22.110 --> 00:34:38.779
Jason Grubb: And then you'll get a confirmation that that has been submitted into CE Broker. You can print this for your own records if you want. You can, you know, take a screenshot of this, you can document this elsewhere, so if you ever have an issue, if you reported something, but for some reason it's not showing in your account, or it's not showing where you think it is.

203
00:34:38.780 --> 00:34:46.959
Jason Grubb: You have information, when you reach out to our support center, this will help them really easily help to, you know, find out what exactly happened.

204
00:34:47.380 --> 00:34:48.830
Darrel Spinks: Jason, could…

205
00:34:48.830 --> 00:34:49.960
Jason Grubb: Yeah, sorry, go ahead, Derek.

206
00:34:49.969 --> 00:34:58.959
Darrel Spinks: I was gonna say, Jason, could you kind of speak to… I know a lot of folks wonder, is CE Broker, when we upload that, are they verifying whatever is on that certificate? In other words.

207
00:34:59.330 --> 00:35:02.260
Darrel Spinks: Is there… are we reviewing that certificate at that time?

208

00:35:02.420 --> 00:35:22.299
Jason Grubb: It's a great question. CE Broker is just a management tool that's used by the board. We are not a regulating entity, we are not approving CE, we're not creating CE content, we're not doing any auditing. And so, to answer your question simply, no. We are not verifying that the documentation submitted into CE Broker is, in fact.

209
00:35:22.300 --> 00:35:25.449
Jason Grubb: what… You know, what you…

210
00:35:25.780 --> 00:35:31.049
Jason Grubb: what you say it is. We're not verifying that it's not a picture of a cat, or your grandkids.

211
00:35:31.230 --> 00:35:33.579
Jason Grubb: Correct. Right, correct. Not right now.

212
00:35:33.580 --> 00:35:54.560
Jason Grubb: Right. We are not currently… there is maybe, down the road, some document verification tools that we can integrate into the system, but as of right now, no, that's not the case. We're simply relying on any kind of post-renewal auditing or other type of, you know, compliance enforcement mechanism the board may have in place.

213
00:35:54.560 --> 00:36:00.950
Jason Grubb: To, you know, find instances of folks either erroneously or intentionally uploading incorrect information.

214
00:36:01.170 --> 00:36:09.149
Darrel Spinks: Which, for the record, everybody, that's exactly how we worked prior to CE Broker as well. I mean, it was a… it truly is an honor-based system.

215
00:36:09.400 --> 00:36:13.849
Darrel Spinks: Of… we rely on y'all to be truthful and honest in…

216
00:36:14.030 --> 00:36:24.039
Darrel Spinks: reporting that, yes, I have done these hours, I have the documentation to prove it, because we've never required you to upload it before, but we are requiring it now, but we're not…

217
00:36:24.140 --> 00:36:37.670
Darrel Spinks: We're not doing a substantive review of that unless you are selected for a post-renewal audit. So it's still practically

functioning the same way it is always done. You shouldn't feel or realize anything different.

218
00:36:39.500 --> 00:36:40.150
Jason Grubb: Correct.

219
00:36:40.710 --> 00:36:59.670
Jason Grubb: So then you can either, if you have additional CE to report, you can click this button, it'll take you back into that reporting flow, or if you want to jump back and look at your transcript and make sure that what you reported does, in fact, count towards your compliance hours, we can click View Transcript, we'll jump back over here, and you'll see that the transcript is updated.

220
00:36:59.670 --> 00:37:16.949
Jason Grubb: those 2 hours are now in there. In addition to the 2 hours that were already reported, and the jurisprurence, and the human trafficking, you now have no hours required for ethics. You can move on to one of these other reporting criteria. I mentioned before, this is the upgraded professional account. For those with a basic account.

221
00:37:16.950 --> 00:37:20.170
Jason Grubb: If you go to Overview and you scroll down to the course history.

222
00:37:20.290 --> 00:37:27.190
Jason Grubb: This is where you'll see record of that completion. You'll see it says test course, here's the date that we said it was, and the number of hours.

223
00:37:27.330 --> 00:37:28.930
Jason Grubb: If you click the dropdown.

224
00:37:30.250 --> 00:37:44.380
Jason Grubb: You'll be able to view all that respective, information, how you reported it to the ethics recognized towards the 50% rule, 2 hours, and the documentation itself. So, I just want to stress that regardless of your account level.

225
00:37:44.380 --> 00:37:56.600
Jason Grubb: you have visibility into what you've reported, it's just how it displays for licensees, if it's taking advantage of some of those extra convenience features or not. Now, let's say that

226
00:37:56.610 --> 00:38:02.189

Jason Grubb: We reported the wrong course, or it was for the wrong number of hours.

227
00:38:02.670 --> 00:38:07.289
Jason Grubb: You do have some editing and some re-reporting tools directly within your account.

228
00:38:07.420 --> 00:38:26.889
Jason Grubb: Regardless of whether you have a basic account or a paid account, this is all done in the same way. You go to Course History. Let's say we want to modify this course that we just submitted. We realize that, oh, that's the wrong one, I need to fix it. You can do some basic editing right here in the account. If you click these ellipses, either here or via the dropdown, either one.

229
00:38:27.210 --> 00:38:33.650
Jason Grubb: Click the ellipses, and you have, an option to either add supporting documentation.

230
00:38:33.900 --> 00:38:42.730
Jason Grubb: if you have something else you want to add to it, or you can edit the course. So let's just say we want to make some basic changes, we just want to edit the course, we can click Edit.

231
00:38:43.260 --> 00:38:59.109
Jason Grubb: Then if you want to change the course title, the provider, or the date that it was completed, you can do that with basic editing tools here, and you can save those changes. So let's say instead of the 9th, oh, I was incorrect, this was completed on the 8th, we can click Save Changes.

232
00:39:01.050 --> 00:39:19.410
Jason Grubb: That'll update here, so now you'll see it says 12-8-2025. If you need to change… if you need to, change the number of hours that were reported, that can't be done with the basic editing tool. In that case, a licensee would have to delete the course. We'll click delete.

233
00:39:23.710 --> 00:39:26.689
Jason Grubb: We'll see that it's… it goes away, and…

234
00:39:27.180 --> 00:39:30.339
Jason Grubb: The transcript has now dropped back down.

235
00:39:30.770 --> 00:39:38.040

Jason Grubb: and that test course is no longer there, and then we can go back and re-report that CE. So if we wanted to re-report,

236
00:39:38.370 --> 00:39:43.290
Jason Grubb: that ethics requirement, we would do it this way. And I'll show you how some of the

237
00:39:43.570 --> 00:40:01.889
Jason Grubb: the logic in our system works, and how overages apply. So if you… so, for instance, if you go over your ethics hours, that'll roll to the remaining CE-required section, and I'll show you how that works as well. So let's say, in our case, we want to re-report that ethics course.

238
00:40:02.730 --> 00:40:08.719
Jason Grubb: And it was on the 8th, and we'll do live, like we said before, it doesn't matter. And it was a web-based program.

239
00:40:08.980 --> 00:40:12.200
Jason Grubb: We'll do ethics, but in this case, let's say it's,

240
00:40:12.450 --> 00:40:17.609
Jason Grubb: Let's say it's 5 hours. It's a 5-hour ethics course. We'll click continue, we'll go through this whole process again.

241
00:40:18.460 --> 00:40:20.419
Jason Grubb: Would a test ethics course?

242
00:40:23.510 --> 00:40:25.059
Jason Grubb: test provider.

243
00:40:28.130 --> 00:40:34.549
Jason Grubb: And then, we'll say it's the same, it's… it was the local association that approved it. We'll upload our documentation.

244
00:40:40.220 --> 00:40:41.890
Jason Grubb: And we'll click Continue.

245
00:40:42.600 --> 00:40:45.580
Jason Grubb: Yes, the answers I'm submitting are true and correct.

246
00:40:46.480 --> 00:40:48.489
Jason Grubb: We can go back and view the transcript.

247
00:40:49.450 --> 00:40:53.529
Jason Grubb: And you'll see now that That updated.

248
00:40:53.630 --> 00:41:06.940
Jason Grubb: But this licensee, well, they only needed 2 more hours to
reach the 6 that we required, because remember, they had the 2 hours
already reported, and then the one from jurisprudence and the one from
human trafficking. So our system says, okay, here's the 2 of the 5,

249
00:41:06.940 --> 00:41:20.949
Jason Grubb: The other three carried over. So we'll see down here, those
additional 3 are now down here in the remaining hours required, and this
is all based on the board's specific rules in even allowing those ethics
courses

250
00:41:20.950 --> 00:41:27.309
Jason Grubb: to carry over, to the, remaining hours. If I'm… if I'm
correct.

251
00:41:27.440 --> 00:41:33.579
Jason Grubb: Daryl and Robert, the jurisprudence and the human
trafficking do not carry over, though, is that correct?

252
00:41:34.320 --> 00:41:35.160
Darrel Spinks: Correct.

253
00:41:35.390 --> 00:41:36.010
Jason Grubb: Okay.

254
00:41:37.770 --> 00:41:45.170
Jason Grubb: And then we can go back over to our course history, We'll
see that ethics course reported,

255
00:41:45.540 --> 00:41:46.730
Jason Grubb: reported here.

256
00:41:49.760 --> 00:41:56.000
Robert Romig: Jason, could I ask you to talk to folks? I know one of the
big questions we got

257
00:41:56.240 --> 00:42:12.569
Robert Romig: is what folks should do when they're reporting a course
like this, but that is a, say, a full day or a multiple-day conference

that has some ethics and some distinct populations, but then other hours. How should they report that?

258
00:42:12.570 --> 00:42:31.940
Jason Grubb: Yeah, great question. I'll jump over to, one of the other accounts, just to… just to keep the transcript clean. So let me jump over to, like, the marriage and family therapist, for instance, just because there's nothing reported in this account, so it might make for a good demonstration. So you'll see there's nothing in this… in this person's account, they're 0% complete, which is a problem, because their renewal deadline is in

259
00:42:31.940 --> 00:42:37.170
Jason Grubb: 25… or 22 days, whatever the math… whatever the math is on that. So,

260
00:42:37.760 --> 00:42:44.470
Jason Grubb: So, in this case, to answer your question, Robert, they would go to Report CE, And…

261
00:42:45.010 --> 00:42:51.140
Jason Grubb: Let's say that the… let's say that, you know, in this example, they're reporting… let's say that they, in fact.

262
00:42:51.280 --> 00:42:59.610
Jason Grubb: So, a real-world example, let's say they went to their state association's national conference, and they were there for a whole day, and they took, you know, all

263
00:42:59.670 --> 00:43:18.539
Jason Grubb: all of their CE requirements there, and they want to report that. Because it's a national associ- or a state association, it would count towards the 50% rule, because, as we see here, that has to be from a state, regional, local association. So if we're reporting for, having attended that conference.

264
00:43:18.540 --> 00:43:21.949
Jason Grubb: We'll say that this was… You know, Monday.

265
00:43:22.400 --> 00:43:23.940
Jason Grubb: And it was live.

266
00:43:24.320 --> 00:43:30.190

Jason Grubb: Again, that doesn't matter, but in this case, it would be live, because you're there in person. And we'll say that it was a conference.

267
00:43:31.540 --> 00:43:46.550
Jason Grubb: what you would do in that case is, you can populate multiple, multiple boxes here at once, and so we'll say, oh, this, I got 6 hours of ethics here, I got, you know, 2 hours in distinct populations, I got 2 hours in supervision,

268
00:43:46.670 --> 00:43:59.950
Jason Grubb: we can say that we did our 2 hours of, you know, essentially telemedicine requirement, and we got 4 hours of general, whatever the numbers are. And you'll click continue. In that situation.

269
00:44:00.710 --> 00:44:05.409
Jason Grubb: We'll say, Test MFT Conference.

270
00:44:08.500 --> 00:44:13.310
Jason Grubb: we'll say test NFT, state association.

271
00:44:13.870 --> 00:44:15.780
Jason Grubb: And because we're reporting it as

272
00:44:15.870 --> 00:44:23.559
Jason Grubb: applying to the 50% rule, it's going to be this association option. All you'll need to do is upload

273
00:44:23.610 --> 00:44:42.929
Jason Grubb: whatever the verifiable documentation is associated with that completion. So, in this case, if it's a conference, if you got a transcript from that conference that shows you having completed all those respective courses, you can upload that transcript. If you got one certificate that says, you know, 15 hours.

274
00:44:42.930 --> 00:44:46.070
Jason Grubb: State Association Conference, you know, dated…

275
00:44:46.070 --> 00:45:05.860
Jason Grubb: 12, 8, 25, you'd upload that. If the association issued you individual certificates for each one of those courses, you would… you can upload multiple certificates in the system. So, in that case, we would just… let's just say it's, they gave one certificate for having attended the entire conference. As long as

276
00:45:05.860 --> 00:45:17.229
Jason Grubb: those individual subject areas are represented on the certificate as saying, you know, it was 6 hours of ethics and 2 hours in distinct populations. As long as whatever you're submitting as supporting evidence.

277
00:45:17.500 --> 00:45:19.720
Jason Grubb: Backs up what you're reporting.

278
00:45:19.910 --> 00:45:25.350
Jason Grubb: that's all that… that's all that's required. So I can submit this certificate, Here

279
00:45:25.660 --> 00:45:37.819
Jason Grubb: And let's say… let's say it's a situation where I do, in fact, have an additional documentation as well. We can submit additional documentation. So if you have more than one certificate, we can click continue.

280
00:45:39.070 --> 00:45:41.599
Jason Grubb: Yes, true and correct. We'll click Submit.

281
00:45:42.030 --> 00:45:46.210
Jason Grubb: And then, if we go back over to our… account.

282
00:45:47.400 --> 00:45:51.099
Jason Grubb: You'll now see that those 16 hours in ethics.

283
00:45:51.410 --> 00:46:10.289
Jason Grubb: And, distinct population supervision, and the remaining hours, that all applied. If we go back over to our course history, we'll see that listed here, and we scroll down, and we can see both of the certificates that we uploaded into the system are represented, are represented there as well.

284
00:46:13.780 --> 00:46:17.590
Jason Grubb: Do you think that answers the question, Robert? Is there anything else you'd like me to show on that front?

285
00:46:17.590 --> 00:46:36.030
Patrick Hyde: I think, Robert, also part of your question was, if the… if the conference is for multiple days, is it best to just put… you can only list one day, is it best to just put the last day of the conference when

you're entering it into the system, so that you have a date that you put in, and it's the last day, I guess?

286
00:46:37.570 --> 00:46:45.059
Robert Romig: Yeah, I think that's… we've… we don't… that's one of those things we don't care about as long as the date is within the cycle.

287
00:46:46.500 --> 00:47:04.490
Jason Grubb: Yeah, as long as it is within cycle, and as long as the, what I would also say is just as long as that date, you know, let's say it's a 3-day conference, and you report it for the second day, as long as that date range, or one of those dates is, is also documented on the certificate, or the transcript, or whatever it is you're uploading, I think that's… that's sufficient.

288
00:47:07.650 --> 00:47:13.759
Jason Grubb: One of the other quest… or one of the other things I wanted to make sure and show you all is…

289
00:47:13.940 --> 00:47:17.569
Jason Grubb: Well, let me, let me delete this. Let me delete this course.

290
00:47:18.120 --> 00:47:19.810
Jason Grubb: To bring us back to zero.

291
00:47:20.300 --> 00:47:27.669
Jason Grubb: Because there are some, there's some exemption-related stuff I want to make sure and cover as well, so…

292
00:47:28.160 --> 00:47:37.510
Jason Grubb: For MFTs, for instance, There are two exemption scenarios, either exempting… either, essentially,

293
00:47:37.950 --> 00:47:52.889
Jason Grubb: stating that you do not offer, you know, telehealth services, and for all of the other professions, counselors, social workers, and psychologists, and MFTs, there is a military exemption waiver as well, and both of those will, essentially

294
00:47:53.120 --> 00:48:07.009
Jason Grubb: zero out your respective CE requirements. And so, the way that those are reported is… when you go to report CE, so I'll do Marriage Family Therapist first, because it has the telehealth exemption as well.

295

00:48:08.260 --> 00:48:14.880
Jason Grubb: instead of reporting CE, if you'll see… you see the tab here labeled Additional Options? If you click Additional Options.

296
00:48:15.430 --> 00:48:21.739
Jason Grubb: and the specific CE cycle, you can only report an exemption for a given cycle once.

297
00:48:22.020 --> 00:48:27.209
Jason Grubb: So you'll see those two options here. If you, are active duty military.

298
00:48:28.460 --> 00:48:32.830
Jason Grubb: You can report that here, you'll submit the… whatever the, you know.

299
00:48:32.960 --> 00:48:44.250
Jason Grubb: state DoD papers are supporting that, report that here. This will actually route to the board, and so you will not see your hours zeroed out until the board

300
00:48:44.270 --> 00:48:56.339
Jason Grubb: looks at that documentation and says, yes, we're good to go, and they approve it, then that'll waive all of your CE requirements. The telehealth requirement for MFTs is a little bit different.

301
00:48:57.570 --> 00:49:16.499
Jason Grubb: In that, once this is submitted, it just removes the technology-assisted services requirement from the licensee's transcript. So I'm going to go ahead and click report. I'll just walk you through the process of submitting that. It's fairly simple. Yes, I certify that I do not provide telehealth services.

302
00:49:19.220 --> 00:49:27.849
Jason Grubb: there's not a, evidence… evidentiary documentation required with that, because it's… I don't even know what that documentation would be, to say that you don't do…

303
00:49:27.850 --> 00:49:29.260
Darrel Spinks: How do you prove a negative?

304
00:49:29.260 --> 00:49:31.929
Jason Grubb: Yeah, exactly. So, we'll click Submit.

305

00:49:34.650 --> 00:49:37.589
Jason Grubb: And we can… we'll return to the transcript.

306
00:49:37.880 --> 00:49:42.199
Jason Grubb: And we'll see that for the MFT license… oh, if I go back to the transcript here…

307
00:49:43.000 --> 00:49:58.629
Jason Grubb: you'll see that that telehealth requirement, the technology-assisted services requirement has been… has been removed. They still have to do all 30 hours, but that specific subject area requirement is no longer there.

308
00:49:59.790 --> 00:50:13.610
Jason Grubb: A couple other reporting things I want to share that are universal across all the professions, or generally speaking, are some of these other options that aren't recognized towards the 50% rule, like authoring a book.

309
00:50:13.740 --> 00:50:18.679
Jason Grubb: Teaching or attending a course, self-study, etc.

310
00:50:19.880 --> 00:50:31.180
Jason Grubb: And I think we actually changed this one. This is a play account, so I don't think it's… I think that's why it's not reflective here, but I think we actually changed this to be any, essentially second… secondary education.

311
00:50:31.420 --> 00:50:34.299
Jason Grubb: course, because that's… if I remember… or no, that was for social work, was that right?

312
00:50:34.300 --> 00:50:35.419
Darrel Spinks: For social work, yeah.

313
00:50:35.420 --> 00:50:36.530
Jason Grubb: Just social work, okay.

314
00:50:36.530 --> 00:50:37.120
Darrel Spinks: Yeah.

315
00:50:37.500 --> 00:50:41.530
Darrel Spinks: Hey, Jason, there's one thing on that military reporting I wanted to point out for.

316
00:50:41.530 --> 00:50:41.990
Jason Grubb: Oh, sure.

317
00:50:41.990 --> 00:50:55.439
Darrel Spinks: active duty folks out there, you actually don't have to
wait until your renewal is opened. In other words, until we open your
license for renewal to request the CE waiver.

318
00:50:55.810 --> 00:51:07.389
Darrel Spinks: I think you can do that in any time during the renewal
cycle, so that if you know you're going to be deployed, or you know
you're going to be away when it comes time to renew your license, and you
don't want to have to scramble to get

319
00:51:07.560 --> 00:51:14.919
Darrel Spinks: get your CEs waived, kind of, as the… as the deadline
approaches. You can do that at any time, and we can go ahead and approve
it so that you're…

320
00:51:15.450 --> 00:51:21.970
Darrel Spinks: You don't have to worry about doing the continuing
education throughout that renewal… throughout that license renewal cycle,
so…

321
00:51:22.420 --> 00:51:25.340
Darrel Spinks: Whereas everybody else…

322
00:51:25.600 --> 00:51:33.160
Darrel Spinks: you're not going to be able to renew your license until
about 75 days out. So, I mean, what I'm saying is you could do it more
than 75 days out. You can ask for that.

323
00:51:33.260 --> 00:51:34.330
Darrel Spinks: that waiver.

324
00:51:35.830 --> 00:51:39.910
Jason Grubb: Right. More than 75 days prior to your renewal deadline, is
what I'm trying to say.

325
00:51:40.010 --> 00:51:42.389
Darrel Spinks: Doing it poorly, but that's what I'm trying to say.

326

00:51:42.840 --> 00:51:43.820
Jennifer Noack: We are all…

327
00:51:43.820 --> 00:51:44.380
Jason Grubb: And…

328
00:51:44.850 --> 00:51:55.779
Jennifer Noack: Can I clarify, are we gonna accept that as, exemption from the renewal fees also? Don't they have to submit that separately to us?

329
00:51:57.330 --> 00:52:01.149
Darrel Spinks: Well, that actually comes to us, the CE does.

330
00:52:01.610 --> 00:52:04.979
Darrel Spinks: The… the… you're talking about the waiver from the renewal fees?

331
00:52:05.230 --> 00:52:12.600
Jennifer Noack: Correct, I thought we were doing that separately, because… It does, that has to be done, that has to be done separately, yeah. I think that's within our system.

332
00:52:12.600 --> 00:52:14.769
Darrel Spinks: But this is just the CE, so…

333
00:52:14.770 --> 00:52:16.980
Jennifer Noack: Correct, I just wanted to make that distinction there.

334
00:52:16.980 --> 00:52:17.430
Darrel Spinks: Yeah.

335
00:52:17.430 --> 00:52:21.509
Jennifer Noack: And then a waiver from the CEs does not include a waiver from the fees.

336
00:52:21.880 --> 00:52:22.430
Darrel Spinks: Yeah.

337
00:52:26.440 --> 00:52:30.729
Jason Grubb: Another important point for me to cover is for that ethics requirement.

338
00:52:31.770 --> 00:52:45.409
Jason Grubb: the human trafficking counts as an hour in ethics, and so does the jurisprudence. Those are reported here separately. They are not reported under the CE recognized for the 50% rule, or not recognized for the 50% rule. You'll see that they,

339
00:52:46.990 --> 00:52:49.090
Jason Grubb: well, if I click report.

340
00:52:50.420 --> 00:53:02.360
Jason Grubb: you'll see that the human trafficking jurisprudence are not listed here, even though they kind of fall under ethics as a child subject area, for lack of a better word. So I just want to make sure and…

341
00:53:02.480 --> 00:53:12.489
Jason Grubb: give licensees clarity that for those two requirements specifically, you need to report them under human trafficking and under jurisprudence.

342
00:53:12.590 --> 00:53:15.789
Jason Grubb: But a couple of these other options I wanted just to touch on, self-study.

343
00:53:16.090 --> 00:53:19.930
Jason Grubb: Authoring a book or peer-reviewed article, etc.

344
00:53:19.950 --> 00:53:38.199
Jason Grubb: You can submit these as, you know, demonstrations of competence. There's a few restrictions, though. One, they don't apply towards the 50% rule, and two, there are, hour limit restrictions on some of those, which is detailed under the Learn More sections of each of these, respectively. So if you click Self-Study.

345
00:53:38.210 --> 00:53:55.480
Jason Grubb: you'll see that you can only count 1 hour as self-study. For authoring a book or a peer-reviewed article, the max allowable is 5 hours. If you try to report more than that, so let's say I am reporting, you know, self-study, I'll go ahead and click report.

346
00:53:56.050 --> 00:53:58.230
Jason Grubb: I'll say I, you know, this was yesterday.

347
00:53:58.660 --> 00:54:05.600

Jason Grubb: We're gonna count it towards, general. If I put, you know, 2 hours in here, or 3 hours.

348
00:54:05.790 --> 00:54:16.669
Jason Grubb: When I click continue, our system's gonna say, you can't do that, it has to be between .5 and 1. So it's going to flag things if you're trying to report overages for some of these, additional options.

349
00:54:17.340 --> 00:54:19.939
Jason Grubb: our system's gonna let you know, and so we'll click continue.

350
00:54:20.880 --> 00:54:23.580
Jason Grubb: And in this case, let's just say it was,

351
00:54:23.740 --> 00:54:29.000
Jason Grubb: you know, you read a, an article in, you know, the Journal of Medicine, something like that.

352
00:54:35.090 --> 00:54:42.490
Jason Grubb: And just documenting, you know, was it related to my practice? Yes. If you say no, our system's not gonna like that.

353
00:54:42.930 --> 00:54:45.339
Jason Grubb: It has to be related to practice, say yes.

354
00:54:46.010 --> 00:55:00.219
Jason Grubb: But then again, this is a situation where there is not a required, upload of evidentiary documentation. Like, again, I don't even know what that would look like. I guess you could take a photo of the journal article or something like that, but, go ahead and hit submit.

355
00:55:01.020 --> 00:55:02.929
Jason Grubb: We can jump back to the account.

356
00:55:04.180 --> 00:55:08.309
Jason Grubb: And we'll see that that counted 1 hour towards the self-study.

357
00:55:08.540 --> 00:55:15.450
Jason Grubb: And again, if we go to the course history, It's documented there, there as well.

358

00:55:17.860 --> 00:55:23.580
Jason Grubb: I'm trying to think, that's just about everything that I…
Oh, a couple other items.

359
00:55:23.970 --> 00:55:27.990
Jason Grubb: If you ever need help with CE Broker.

360
00:55:28.280 --> 00:55:45.890
Jason Grubb: We have a few options available for licensees. Like I
mentioned at the top, we have a dedicated in-house customer service
center. They're all employees of ours, they're all based here in the
United States. They're available, Monday through Friday, 7 a.m. to 7 p.m.
Central Time.

361
00:55:46.130 --> 00:55:48.680
Jason Grubb: And you can access those folks

362
00:55:48.890 --> 00:55:52.670
Jason Grubb: a few different ways. If I jump over to our support center.

363
00:55:53.380 --> 00:56:03.220
Jason Grubb: on our website, this is just access from CEBroker.com,
support. So if you go CEbroker, this is from our homepage, CEBroker.com,
and you click support, oops, support.

364
00:56:03.390 --> 00:56:05.189
Jason Grubb: It's gonna give you a few options.

365
00:56:06.040 --> 00:56:10.380
Jason Grubb: You can either, contact us, you can…

366
00:56:10.380 --> 00:56:34.479
Jason Grubb: support it, you can submit a ticket via email, or you can
use the live chat icon here in the bottom right. So, if you want to start
a live chat, our AI chatbot tool, her name's Julie, she'll be the first
prompt there, but if you don't want an AI chatbot, or you can't get your
problem solved with the AI chatbot, and you want to request a
representative, you can just ask for that, and it's going to route to a
live person. There may be a wait time, I think our average wait time for
the live chat.

367
00:56:34.480 --> 00:56:39.390
Jason Grubb: is around 6 or 7 minutes, something to that effect. But you
will get a live agent who can help you.

368
00:56:39.390 --> 00:56:41.520
Jason Grubb: Sometimes.

369
00:56:42.230 --> 00:56:53.829
Jason Grubb: People prefer submitting tickets or submitting issues or asking questions via email or via the live chat, because you can send screenshots, and our agents can do screen shares with you and stuff. Give some additional tools.

370
00:56:54.310 --> 00:57:03.380
Jason Grubb: If you want phone support, we do offer a dedicated phone line for licensees as well. However, just given the volume of individuals on our platform.

371
00:57:03.380 --> 00:57:19.549
Jason Grubb: Only those with an upgraded paid account have access to a live agent on the… on the phone. If you have an upgraded paid account, that phone number displays within the professional… within the professional account. So I want to make sure and detail that for licensees here as well. If you're the kind of person who…

372
00:57:19.550 --> 00:57:32.410
Jason Grubb: you know, tends to solve problems on your own, or you want to try and solve an issue on your own, or your issue is outside of those business hours of our support, we do have a robust suite of

373
00:57:32.410 --> 00:57:48.670
Jason Grubb: help articles, step-by-step tutorials, etc. on our website. And these generally can help licensees solve just about every question that they have. So, if you want, you know, if you have a question around how do you,

374
00:57:49.360 --> 00:57:55.739
Jason Grubb: you know, how do you, report CE? If you click Report Continuing Education, for instance.

375
00:57:55.910 --> 00:58:07.090
Jason Grubb: We have, videos, you know, step-by-step documentation with screenshots that walks you through basically everything that I've already shown you.

376
00:58:07.250 --> 00:58:15.200
Jason Grubb: And if you have questions around how to, you know, upgrade your account, or how to change your password, or, you know, anything else, generally speaking.

377
00:58:15.480 --> 00:58:21.510
Jason Grubb: Our support resource, has just about anything in there that a licensee might need.

378
00:58:22.000 --> 00:58:35.930
Jason Grubb: And then lastly, the thing I wanted to… one thing I wanted to highlight is, how do licensees go about, finding, continuing education content on our platform? So I mentioned all the education providers that we work with.

379
00:58:36.420 --> 00:58:50.720
Jason Grubb: not all of them list their courses on our site, not all of them are reporting completions into our system. Ideally, they all are, but they have, you know, they can make that determination for themselves. For those that do.

380
00:58:51.640 --> 00:59:05.660
Jason Grubb: they have chosen to list their content on our marketplace, and so if you want to find approved content, you can click the Take CE tab here, or you can click the Find Courses tab from our homepage, either one.

381
00:59:05.890 --> 00:59:07.930
Jason Grubb: Let's go ahead and click Take CE.

382
00:59:07.980 --> 00:59:14.689
Jason Grubb: This is gonna route you specifically to your profession and courses that are listed, on the site

383
00:59:14.690 --> 00:59:33.439
Jason Grubb: for marriage and family therapists in Texas. If you just click it from our homepage, it's going to ask you to, you know, list the state and the profession, etc. But you can sort by subject area, so if you wanted to find ethics courses, for instance, that are hosted on our site, you can access those here. Anything with a green ticket here button, that

384
00:59:33.440 --> 00:59:40.489
Jason Grubb: entire transaction takes place on the CE Broker system. So, you'll pay for the course on our site, you will complete the course on our site.

385
00:59:40.490 --> 01:00:03.840

Jason Grubb: and it will immediately populate into your CE Broker account. There are courses on here that don't have a Take It Here button. In that case, you'll just click on the link, it'll take you to the provider's website, where you'll pay for the course, or register for the class, and complete it there. If you see a course with the… with what says Pro Plus, that's that additional account here that I mentioned previously, where the course price is included in the

386
01:00:03.840 --> 01:00:27.419
Jason Grubb: In the account registration price. But for instance, this Ethical Concerns When Working with Children and Adolescents course, this does not have a Ticket Here button, it does not have the ProPlus button, so in this case, you can click on it, you can learn more about it, but if you were to click the course registration link, this is going to take you outside of the CE Broker system. So, I just wanted to orient licensees to the course search

387
01:00:27.420 --> 01:00:36.389
Jason Grubb: There as well. But I think that just about covers everything that I had on my list. I did say we'd have the whole second hour for Q&A, so I'm… I think I'm…

388
01:00:36.430 --> 01:00:43.489
Jason Grubb: Holding true to that, but before we jump over to that portion of the presentation, Daryl, Robert, Kenya.

389
01:00:43.590 --> 01:00:47.119
Jason Grubb: Deb, anything that I missed that you think I should revisit?

390
01:00:51.510 --> 01:00:56.710
Robert Romig: No, I think you… I can't think of anything. Yeah, did great, and we're getting…

391
01:00:56.880 --> 01:00:58.849
Robert Romig: Hot and heavy questions already.

392
01:00:58.850 --> 01:00:59.550
Jason Grubb: Okay.

393
01:01:00.490 --> 01:01:04.220
Jason Grubb: Well, where should we start? On the questions front?

394
01:01:05.230 --> 01:01:10.350
Robert Romig: A couple I've already gotten, that I should address,

395
01:01:10.820 --> 01:01:22.139
Robert Romig: One question is, if you have multiple licenses, can you enter in the course once, or do you have to enter it twice? And the answer is yes, you have to enter it twice, because

396
01:01:22.250 --> 01:01:25.840
Robert Romig: The requirements across each board may be different.

397
01:01:25.990 --> 01:01:41.719
Robert Romig: We have aligned them a lot, but they're not always the same, and especially if you have licenses in different states, the requirement's going to be different, and one course may or may not count for both licenses. And so, you do have to report a course

398
01:01:42.000 --> 01:01:46.959
Robert Romig: Each time you're using it, if it's for a different license, so report it under each license.

399
01:01:47.460 --> 01:01:55.020
Jason Grubb: I will… yeah, that's exactly right, Robert. And I will add to that that, if a provider is reporting a course on your behalf.

400
01:01:55.180 --> 01:02:00.370
Jason Grubb: The way our system is mapped and the way that providers, can get courses into the system.

401
01:02:00.500 --> 01:02:05.040
Jason Grubb: If a provider's reporting on your behalf, it will map to any license

402
01:02:05.220 --> 01:02:24.860
Jason Grubb: for which that course is also accepted. So whether that's additional licenses within BHEC, let's say you're a, you know, you're a counselor and you're a psychologist, for instance, or you are a social worker in Texas and you're a social worker in Kansas, any states that we're working with and that are in the system, as long as that provider has

403
01:02:24.910 --> 01:02:29.159
Jason Grubb: Sought approval for that specific course for those respective boards.

404
01:02:29.240 --> 01:02:33.390

Jason Grubb: When they report it once, it'll map across all of them, so just a distinction there.

405
01:02:36.260 --> 01:02:51.689
Robert Romig: Another question we've gotten that has come up a number of times, someone noted that they were not able to add a course that was 1.5 hours, and that felt like they'd lost some time. I suspect that was a human trafficking course.

406
01:02:51.730 --> 01:03:00.809
Robert Romig: But either way, as Jason showed you, the categories… there are categories that have limited CE credit.

407
01:03:00.850 --> 01:03:20.269
Robert Romig: And so, you are only allowed to get 1 hour for human trafficking, you are only allowed to get 1 hour for the jurisprudence, you know, the 5 hours for the book or article, and so the system won't let you report more than what you're allowed to receive.

408
01:03:20.520 --> 01:03:23.929
Robert Romig: I know folks may take

409
01:03:24.560 --> 01:03:32.099
Robert Romig: more than the one hour in human trafficking, that is not required. State law only requires you to take one hour course.

410
01:03:32.580 --> 01:03:44.130
Robert Romig: And so the… and it doesn't necessarily… it didn't automatically count for CE. The boards have chosen to grant, an hour of CE because state law requires that.

411
01:03:49.020 --> 01:03:53.429
Robert Romig: And then I've seen a couple of questions I've already responded to,

412
01:03:53.970 --> 01:03:56.490
Robert Romig: But the question of carryover hours.

413
01:03:56.630 --> 01:03:59.170
Robert Romig: And… and so that is a…

414
01:03:59.390 --> 01:04:02.089
Robert Romig: That is a complicated topic,

415
01:04:02.310 --> 01:04:08.940
Robert Romig: If you are asking about carrying over hours from Before your current cycle.

416
01:04:09.810 --> 01:04:14.290
Robert Romig: We did not have CE Broker in place, we were not tracking CE then.

417
01:04:14.590 --> 01:04:21.660
Robert Romig: So… I'm gonna emphasize, and Daryl has emphasized, for this one time only.

418
01:04:21.990 --> 01:04:25.569
Robert Romig: Single use, do not do this again.

419
01:04:25.930 --> 01:04:27.850
Robert Romig: But for this one time.

420
01:04:28.070 --> 01:04:34.330
Robert Romig: You may report 10 hours to carry over, if you had them, if they're legitimate.

421
01:04:34.950 --> 01:04:40.380
Robert Romig: And just falsify the date so that it comes into this renewal cycle.

422
01:04:41.430 --> 01:04:48.640
Robert Romig: Again, just for something that happened, we're now talking, like, 2 years ago, and you're carrying it over to the current cycle.

423
01:04:48.790 --> 01:04:53.559
Robert Romig: You can pick a date within this cycle so that it will get reported onto this cycle.

424
01:04:54.040 --> 01:04:56.150
Robert Romig: Now, going forward.

425
01:04:56.690 --> 01:05:04.650
Robert Romig: the system will automatically move 10 hours forward if you qualify for it. You do not have to…

426
01:05:05.050 --> 01:05:06.880

Robert Romig: Do any manipulation?

427
01:05:07.010 --> 01:05:11.399
Robert Romig: And do not falsify any of the dates going forward. That is
not allowed.

428
01:05:12.190 --> 01:05:21.889
Robert Romig: But Jason, would you, there's been an ask about the… how
the carryover works, and how do you… how do they recognize which hours

429
01:05:22.040 --> 01:05:26.020
Robert Romig: to get, carried over. Would you talk through how the system
does that?

430
01:05:26.150 --> 01:05:32.439
Jason Grubb: You're talking about carryover from one cycle to another,
not carried over from, like, ethics to the remaining hours required,
correct?

431
01:05:32.440 --> 01:05:33.180
Robert Romig: Correct.

432
01:05:33.580 --> 01:05:40.910
Jason Grubb: So… the… Well, here, let me log into the… because we
actually… if you… let me show…

433
01:05:42.000 --> 01:05:46.270
Jason Grubb: Because we do explain a little bit of this within the
account, but then I can elaborate on that as well.

434
01:05:46.920 --> 01:05:49.250
Jason Grubb: Let me sign back in to this test account.

435
01:06:00.230 --> 01:06:04.589
Jason Grubb: So, licensees will see, if you click the See More Info
section here.

436
01:06:05.200 --> 01:06:16.590
Jason Grubb: we do mention that a licensee may carry forward to the next
period a maximum of 10 hours, however, human trafficking and
jurisprudence does not count. So, when you are

437
01:06:18.300 --> 01:06:26.719

Jason Grubb: Because we don't display a new cycle for a licensee until we get a renewal

438
01:06:26.840 --> 01:06:37.149
Jason Grubb: in the data that comes from the state. So once a licensee renews, then we can populate a new cycle for, in this case, it would be, what, 8-126 to…

439
01:06:38.000 --> 01:06:42.050
Jason Grubb: to 731-28, whatever the case may be.

440
01:06:42.230 --> 01:06:49.270
Jason Grubb: And so, if you are reporting hours that you want to carry over, you ideally report them

441
01:06:49.430 --> 01:07:03.419
Jason Grubb: into the… first, into the category that you want them to carry over to. So, our system works in a… essentially chronologically. So, if you want, for instance, you know, ethics hours to carry over.

442
01:07:03.550 --> 01:07:08.420
Jason Grubb: To the next year, report those first, because any overage

443
01:07:09.360 --> 01:07:18.519
Jason Grubb: over your required total number, because remember, ethics will carry over first to, the additional CE required section, but then beyond that.

444
01:07:19.140 --> 01:07:34.590
Jason Grubb: you can bank up to 10 hours to the future cycle, and so because it's chronological, if you want the ethics to carry over, report those first. If you want one of the other, you know, distinct populations or something like that to carry over, report that first, because once that 10

445
01:07:34.590 --> 01:07:50.799
Jason Grubb: those 10 hours are reached, the system's going to stop carrying those over. And so, if you wanted the ethics to carry over, but you reported the, you know, additional CE required first, if you've reached that 10, the ethics won't carry over, because you've kind of already capped out. So.

446
01:07:50.800 --> 01:07:55.039
Jason Grubb: If you've… if you've done that, you can go in and you can delete

447
01:07:55.360 --> 01:08:00.480
Jason Grubb: A submission, and then re-report the thing that you want to, kind of, the system to prioritize.

448
01:08:00.480 --> 01:08:24.019
Jason Grubb: But that's just something to keep in mind for licensees. Once you renew your license, and you get a new CE cycle loaded into the system, you'll then see those hours populate into that new transcript. But until you renew, there's no transcript for those hours to kind of populate, so that's just kind of churning on the back end until you renew your license, and we're able to load a new transcript cycle

449
01:08:24.020 --> 01:08:26.209
Jason Grubb: for the… for the licensee.

450
01:08:40.380 --> 01:08:53.749
Jason Grubb: I notice… I see one of the questions here, and I don't know if it's… I don't think it's been answered, but if you initially pay for an upgraded paid account, and then want to discontinue or drop to the basic account, what information is lost, or no longer accessible from within the

451
01:08:53.750 --> 01:09:11.100
Jason Grubb: from the paid years. I'm happy to report that no information is lost. Any historical CE submissions, are still in the CE Broker platform. The only thing that you lose is that dynamic transcript visibility that I'm displaying here.

452
01:09:15.450 --> 01:09:18.519
Jason Grubb: and access to CE Broker's support via telephone.

453
01:09:25.380 --> 01:09:29.649
Jason Grubb: I was gonna sign out and sign back into that basic account that we created at the start.

454
01:09:29.760 --> 01:09:36.540
Jason Grubb: just to, again, kind of show the distinction between the upgraded and the basic. Again, reminder that

455
01:09:36.819 --> 01:09:50.080
Jason Grubb: Everything that the board is asking you to do can be accomplished in the free basic account. It just requires a little more mental bandwidth on part of the licensee to know what exactly you've reported and what is still outstanding.

456
01:09:50.319 --> 01:10:00.570
Jason Grubb: And again, I just want to reiterate, you do have access to
live support from CE Broker via chat and email, it's just that you don't
have access to the phone support.

457
01:10:02.070 --> 01:10:15.210
Darrel Spinks: One question we received, I said I would answer it live,
is someone had asked for us to explain the 50% rule. And the 50% rule is
something that is common amongst all the professions, psychology,
counseling, marriage and family therapy, and social work.

458
01:10:15.400 --> 01:10:31.320
Darrel Spinks: Each of your rules, your respective profession's rules,
have a requirement that at least half of your continuing education hours
have to come from a provider that is listed in that rule, and it will be
providers such as national, state, local, regional.

459
01:10:31.530 --> 01:10:46.459
Darrel Spinks: associations, hospital systems, university systems,
training programs, supervisors within the profession. There's several
lists, and when you're reporting hours, if you'll remember back, Jason
clicked on a

460
01:10:46.590 --> 01:10:54.829
Darrel Spinks: There was a drop-down menu, as you're reporting, and if
you're reporting for stuff that complies with the 50% rule, you can click
on that

461
01:10:54.960 --> 01:11:00.549
Darrel Spinks: drop-down menu, and it will show you the list. Here, he's
showing it to you now, the Learn More.

462
01:11:00.810 --> 01:11:03.000
Darrel Spinks: Th-th-this is so… this…

463
01:11:03.170 --> 01:11:14.949
Darrel Spinks: This will be the… the list of providers that's listed here
will show you if you took your course from one of these entities or
individuals, then it's going to qualify and meet the 50% rule
requirement.

464
01:11:15.390 --> 01:11:30.609
Darrel Spinks: The purpose and intent behind this rule is to make sure
that not, you know, folks are not just getting 100% of their CEs from

crazy Uncle Larry's Bargain Basement CE over here for $29.95, and you rack up all your CE hours. We want to make sure that you're getting those hours from

465
01:11:30.720 --> 01:11:39.349
Darrel Spinks: competent, reliable sources, like Texas Counseling Association, TAMFT, Texas Psych Association, NASW Texas.

466
01:11:39.770 --> 01:11:58.659
Darrel Spinks: we know those folks don't put on shoddy programs, and so that's why we have that 50% rule there in place, is to make sure. Now, the good thing is that I suspect most of you get your hours from folks that are already on that list, which is why we don't really see a lot of problems with people missing or violating the 50% rule.

467
01:11:58.940 --> 01:12:03.209
Darrel Spinks: But just be aware that that is out there. I'd encourage you to study that.

468
01:12:03.790 --> 01:12:12.390
Darrel Spinks: But like I say, it's not hanging a lot of people up, but it's probably just because most of you are taking your courses from reliable sources to begin with.

469
01:12:15.750 --> 01:12:26.900
Robert Romig: And, Daryl, I want to add to that, because there was one question, I think, related to asking CE Broker what, are any of your CE courses counting toward the 50% rule?

470
01:12:27.170 --> 01:12:39.549
Robert Romig: And just gonna reiterate what Jason said, CE Broker is not creating CE accounts, CE content. It is a platform that other providers may use.

471
01:12:39.710 --> 01:12:46.359
Robert Romig: And so it'll be up to you to know who the provider is that you're selecting, whether you get your CE,

472
01:12:46.540 --> 01:12:50.560
Robert Romig: from CE Broker, from your local association.

473
01:12:50.670 --> 01:13:04.609
Robert Romig: from another online CE tool, any… you can bring any CE to this. You will have to then know where… who is providing that CE content. And…

474
01:13:06.120 --> 01:13:10.995
Robert Romig: It could be that There is a course

475
01:13:12.140 --> 01:13:22.340
Robert Romig: that one of the state associations signs up and has a provider account on CE Broker, and reports courses, makes courses available through them.

476
01:13:23.070 --> 01:13:32.429
Robert Romig: those associations would be part of the 50% rule, and it would count. There may be other private CE providers that don't count to the 50% rule.

477
01:13:40.100 --> 01:13:44.020
Jason Grubb: I see a question here from, I think, Michelle.

478
01:13:44.520 --> 01:14:09.490
Jason Grubb: licensed in multiple states, Colorado, Florida, Missouri, Texas. Am I able to utilize your site to track my CEUs for each state? I did touch on this at the beginning, but I think it's worth revisiting, because it's a common question. So, this is the basic free account that we created at the beginning. I remember… I mentioned that this is a feature available regardless of the account type you have. So, when you register your account in CE Broker for the first time, again, our system operates kind of chronologically, so the very first account

479
01:14:09.490 --> 01:14:26.100
Jason Grubb: that you used, or the license number that you used to create your account, is going to be the default here. If you want to add additional licenses to your CE Broker account, you click the dropdown here, and then you'll add new licenses into the system, whether it's a license you hold

480
01:14:26.110 --> 01:14:31.300
Jason Grubb: in the state of Texas with BHEC, or, one of these other licenses.

481
01:14:31.310 --> 01:14:42.499
Jason Grubb: The caveat being that we only track for those states with whom we, contract. And so, in your example, I think you referenced, I saw Florida.

482
01:14:45.110 --> 01:14:51.429

Jason Grubb: where was that? I saw… Oh, sorry, we moved it to the, to the answered column.

483
01:14:52.890 --> 01:15:00.130
Jason Grubb: Long story short, some states we track for, some states we don't.

484
01:15:01.080 --> 01:15:06.879
Jason Grubb: If you recall from the presentation that I gave, a second ago, here, let me go back to this page.

485
01:15:07.880 --> 01:15:13.470
Jason Grubb: The… here's a handful of the other mental behavior health

486
01:15:13.660 --> 01:15:16.710
Jason Grubb: Regulating entities that we currently work with.

487
01:15:17.140 --> 01:15:29.510
Jason Grubb: We also did just add Pennsylvania, however, they're not listed here yet, because I haven't gone through the onboarding process, but if you are also licensed in any of these states here, then yes, you can also track

488
01:15:29.750 --> 01:15:40.490
Jason Grubb: that license within CE Broker, just by adding it here. So, you'll add it, you'll input a little information, that'll route to our team to

489
01:15:40.490 --> 01:16:03.890
Jason Grubb: tie those licenses together on the back end, usually takes about 24 hours, then you'll see them both here. So then, you can just toggle between whichever one you want to view your current compliance status for, or report continuing education for, but it's, again, like I said before, it is chronological, so the one that you created the account with initially is going to be the one at the top. So, that's an important point of distinction for licensees, making sure that

490
01:16:03.890 --> 01:16:12.099
Jason Grubb: If you are reporting for Kansas, for instance, that you are selecting the Kansas license when you're reporting, so you're not accidentally reporting for

491
01:16:12.260 --> 01:16:14.889
Jason Grubb: A license that you don't intend to.

492
01:16:36.360 --> 01:16:40.669
Robert Romig: So, I have another question here, again, about conference, reporting.

493
01:16:40.930 --> 01:16:46.490
Robert Romig: And, and this is, this is on us, not CE Broker.

494
01:16:46.730 --> 01:16:53.549
Robert Romig: Teresa, you asked, at the TCA conference, you were told to individually link every session from the conference.

495
01:16:53.800 --> 01:17:13.190
Robert Romig: And, I think that was our understanding at the time with the TCA conference, and so that, as you saw today, that's wrong. You can do it either way. So, clearly, you can enter a conference and enter multiple categories of hours for the whole conference.

496
01:17:13.510 --> 01:17:14.800
Robert Romig: That is great.

497
01:17:15.270 --> 01:17:22.249
Robert Romig: Or, if it's… if it's… gets confusing, or for any other reason you would want to, you can report

498
01:17:24.160 --> 01:17:31.990
Robert Romig: Grouped hours, you know, all the ethics just in one way from the one conference, and then separately report the non-ethics hours.

499
01:17:32.810 --> 01:17:34.210
Robert Romig: Either way is fine.

500
01:17:34.580 --> 01:17:41.859
Robert Romig: But it, it clearly, CE Broker's set up that you can enter just once for a whole conference.

501
01:17:43.240 --> 01:18:00.460
Robert Romig: And we also got questions about, well, what if the certificate doesn't show all of the different breakout sessions and all the different categories? Again, you can upload other proof besides the certificate. I would suggest just upload the agenda from the conference that shows those hours.

502
01:18:00.950 --> 01:18:11.040

Robert Romig: But I will say another person asked, well, what if the CE doesn't specify whether it's, ethics or supervision or distinct populations?

503
01:18:11.540 --> 01:18:15.650
Robert Romig: Use your best judgment. If the… if the…

504
01:18:16.170 --> 01:18:23.610
Robert Romig: CE is clearly, definitionally, a distinct population training, then we would expect you to say that.

505
01:18:23.980 --> 01:18:31.750
Robert Romig: But if it's a general CE course, and you just decide that it relates to supervision.

506
01:18:32.090 --> 01:18:40.720
Robert Romig: That's not the same. So you don't get to… you don't get to make up your own classification if the provider has described it a certain way.

507
01:18:41.000 --> 01:18:47.939
Robert Romig: Because they may not have wanted to take the effort to make sure it met all the ethics requirements, or whatever, so…

508
01:18:51.240 --> 01:19:12.440
Jason Grubb: I see a question here, looks like one of the latest ones that came in. So, marriage family therapists do not take jurisprudence each cycle? I uploaded my last jurisprudence from previous cycle, and the CE Broker said it was not applicable to current cycle. So, my understanding is that, yes, jurisprudence is required every cycle. The reason why you got that error prompt in CE Broker is because if you… because the

509
01:19:12.830 --> 01:19:35.529
Jason Grubb: we just contracted with the Behavioral Health Executive Council earlier this year, so we're starting with this current cycle. Previous cycles are not yet in CE Broker, and so if you're trying to upload a course or, you know, a jurisprudence exam for a previous cycle, our system's gonna say that's not a course for the,

510
01:19:35.530 --> 01:19:44.999
Jason Grubb: essentially for the cycle reported, because we don't have that cycle in the system. It's essentially starting with this cycle and moving forward. So that's why you got that error message, not because it's not required.

511
01:19:46.110 --> 01:19:49.919
Jason Grubb: Am I understanding that right, Daryl and Robert? It is
required for every cycle, correct?

512
01:19:50.640 --> 01:19:51.380
Jason Grubb: Okay.

513
01:19:54.350 --> 01:20:01.890
Darrel Spinks: Yeah, it's required for LPCs every cycle. I think social
workers, it's required if you're a supervisor.

514
01:20:02.540 --> 01:20:07.839
Darrel Spinks: Recycle… I'm trying to remember. Patrick, on MFTs, is it…
is it Eversycle as well?

515
01:20:08.610 --> 01:20:10.640
Patrick Hyde: For the jurisprudence?

516
01:20:10.640 --> 01:20:11.280
Darrel Spinks: Yeah.

517
01:20:11.460 --> 01:20:13.489
Patrick Hyde: It's only for the supervisor staff.

518
01:20:14.140 --> 01:20:14.830
Darrel Spinks: Okay.

519
01:20:15.220 --> 01:20:22.700
Darrel Spinks: It'll show… I'll just tell you this, if you're… it should
show up in your transcript, in your… what do you call it, Jason, the
dynamic transcript?

520
01:20:23.580 --> 01:20:29.000
Jason Grubb: We, you know, we call it the… for the upgraded accounts, we
call it the dynamic transcript, and that parses out the specific subject
areas.

521
01:20:29.000 --> 01:20:35.469
Darrel Spinks: What do you call the one that shows up in the basic
account, though? Because you get a transcript there, too, that shows you
what the requirements are.

522

01:20:35.470 --> 01:20:42.680
Jason Grubb: Yeah, we just… we just call it, what do we call it? We call it a requirement visibility tab, or a static transcript, I guess would be a.

523
01:20:42.680 --> 01:20:56.089
Darrel Spinks: Static, static transcript, yeah, that's what y'all are calling it. So, if you want to see what your requirements are, you can look at that static transcript in your… if you have a basic account, you just look there, and it will show you, and if you are a supervisor, it will say, oh, you gotta have the Juris.

524
01:20:56.600 --> 01:21:02.039
Jason Grubb: You'll see it's not displayed here for the… but that's because this test account we have loaded, they don't have the supervisor.

525
01:21:02.040 --> 01:21:03.760
Darrel Spinks: They don't have the supervisor status, yeah.

526
01:21:03.760 --> 01:21:11.689
Jason Grubb: Right, exactly. But it would display here under ethics, or right under human trafficking, if this test license had it.

527
01:21:12.070 --> 01:21:12.560
Darrel Spinks: Yeah.

528
01:21:14.130 --> 01:21:18.199
Jason Grubb: So we've set the system up so that you'll know what you gotta have.

529
01:21:18.600 --> 01:21:23.150
Darrel Spinks: What you… what the requirements are, you'll be able to see it in that transcript.

530
01:21:33.050 --> 01:21:46.169
Darrel Spinks: So, somebody was asking, does CE broker AI scan the user computer, potentially? No, we do not. We're not using AI in the system, so… and I'd already answered, I think, that once before, too. We are not,

531
01:21:46.310 --> 01:21:54.930
Darrel Spinks: y'all gotta… you know, I want everybody to understand, when you… whatever you upload into CE Broker, that belongs to BHEC and to you.

532

01:21:55.070 --> 01:22:09.069
Darrel Spinks: It doesn't belong to CE Broker, it doesn't belong to Propellis, that is our data, and that is… that is your information. It is not sold, it is not subject to… it's not shared with anybody else. We're not selling your email addresses, your phone numbers, none of that stuff is going on.

533
01:22:09.210 --> 01:22:29.079
Darrel Spinks: And so just… that's kind of… I know everybody's got a big fear on that, because it's… I remember Dr. Taylor one time, when we were first exploring this, he said, you know, look, if you're… oftentimes, if something's free, that usually means you're… you're the one that's on the plate. You're the… you're… you're what's being sold, the product. But that is not the case here.

534
01:22:29.280 --> 01:22:35.279
Darrel Spinks: That's something that we had negotiated with the CE Broker, and it's… it's a… it's a business model that they've used.

535
01:22:35.920 --> 01:22:37.939
Darrel Spinks: You know, a long time now.

536
01:22:38.290 --> 01:22:54.030
Jason Grubb: Yeah, I'll just elaborate on that. If our contract stipulates… I think our contract with every client stipulates that if the contract were ever terminated for any reason, we return any data back to the board within 10 days. So it's… it is the board's data, it's your data, it's not… we don't own it by any means, we just store it.

537
01:22:54.940 --> 01:22:55.450
Darrel Spinks: Yeah.

538
01:23:08.590 --> 01:23:24.070
Jason Grubb: I see a question here for the required cultural competency requirement, or what… formerly known as cultural competency, now I believe it's distinct populations for LPCs, what category does that go under? I can show you that here really quickly. So, well, here, let me log… let me go over to the,

539
01:23:25.150 --> 01:23:27.030
Jason Grubb: I think it's the same, actually, for…

540
01:23:27.610 --> 01:23:32.959
Jason Grubb: Regardless of the… because the distinct populations is required for MFTs also, or no?

541
01:23:36.550 --> 01:23:37.909
Robert Romig: The same color is yes.

542
01:23:37.910 --> 01:23:50.309
Jason Grubb: For everybody. Oh, yeah, okay, great. It's across the board. Okay, so I can use this account to show you. So, I know this is an LPC asking the question, but it's the same for this, MFT test account we have set up. So, if you go to report.

543
01:23:55.740 --> 01:23:56.900
Jason Grubb: And…

544
01:23:57.010 --> 01:24:07.589
Jason Grubb: we'll see, so distinct populations, I believe it's under both the recognized towards the 50% rule and not recognized for the 50% rule, so if we click report, you'll see it listed here.

545
01:24:08.380 --> 01:24:10.390
Jason Grubb: Or, it can be reported

546
01:24:10.780 --> 01:24:22.129
Jason Grubb: for not recognized, so if we click report, you'll report it there. So that's where the distinct populations… that's where any of these… any of these specific subject areas live, is under either the

547
01:24:22.450 --> 01:24:26.310
Jason Grubb: Counting towards 50% rule, or not counting towards the 50% rule?

548
01:24:27.790 --> 01:24:40.170
Jason Grubb: But I can go ahead and report an example here, just to show you… I'll show you how it looks in a basic account, because I know I showed you previously how it looks in the upgraded paid account. So, we'll say this was an anytime course, this is, you know, a web-based course.

549
01:24:40.540 --> 01:24:42.499
Jason Grubb: You took, kind of, at your leisure.

550
01:24:43.090 --> 01:24:51.699
Jason Grubb: Distinct populations, we'll say it fulfilled the full requirement. We'll click continue. Same reporting flow I showed you before in the professional account.

551
01:25:02.410 --> 01:25:04.620
Jason Grubb: Was it related to the practice? Yes?

552
01:25:06.680 --> 01:25:11.900
Jason Grubb: asks for documentation, Throw our certificate in there.

553
01:25:12.790 --> 01:25:14.060
Jason Grubb: Click continue.

554
01:25:15.810 --> 01:25:16.620
Jason Grubb: Hmm.

555
01:25:16.750 --> 01:25:19.690
Jason Grubb: And if we go back to the course history.

556
01:25:23.630 --> 01:25:42.209
Jason Grubb: you'll see that it displays. What you'll notice doesn't change, though, is you won't see this tabulate a percentage towards your compliance the way the upgraded account does, and if you go back to the requirements tab, this hasn't updated the, the requirement, or I guess it's 3 hours for MFTs.

557
01:25:42.390 --> 01:25:55.199
Jason Grubb: this has not updated. Remember, this is a static transcript, it's just giving you visibility into what your requirements are. It's not adjusting based on what you report and what's still outstanding the way the other transcript

558
01:25:55.200 --> 01:26:05.100
Jason Grubb: did that I showed you before, but it is documented here in your course history. So you'll just have to kind of toggle back and forth between courses, between your course history and what's required, and making sure that you're…

559
01:26:05.170 --> 01:26:07.229
Jason Grubb: You know, that the two are matching up.

560
01:26:32.740 --> 01:26:42.250
Kenya DuBrule: I do see one question here that asks, is my CE Broker account connected to the renewal page? How do we indicate that we have reported all CE requirements to CE Broker?

561
01:26:44.640 --> 01:26:46.970

Jason Grubb: That's a good question. So…

562
01:26:47.630 --> 01:27:05.870
Jason Grubb: the visibility of your status in CE Broker as being complete or not complete doesn't display within the board's licensing system, at least not to my knowledge. But when you do renew your license, starting in January, not currently, if you renew today, you won't encounter this, but starting next month.

563
01:27:06.150 --> 01:27:19.489
Jason Grubb: the system will check CEbroker for your compliance status, and if you are not complete, the system's gonna say you need to go and report missing hours. If you are complete, you'll be able to proceed with renewal. So the systems are…

564
01:27:19.490 --> 01:27:33.250
Jason Grubb: talking to each other in that sense on the back end, but as far as I know, it's not actually displaying within the licensee portal in your system. Is that… am I understanding that right, Daryl, Robert, or Jenny?

565
01:27:34.960 --> 01:27:37.840
Darrel Spinks: Sorry, Jason, I was zoned out reading.

566
01:27:37.840 --> 01:27:40.799
Jason Grubb: Oh, that's okay. My understanding is that the…

567
01:27:40.950 --> 01:27:43.990
Jason Grubb: When the compliance check is in place starting next month.

568
01:27:44.280 --> 01:27:53.329
Jason Grubb: it'll notify a licensee if they're not complete, and they have to go to CE Broker and report anything that's missing, but it's not actually displaying their compliance status.

569
01:27:53.330 --> 01:27:53.740
Darrel Spinks: That's right.

570
01:27:53.740 --> 01:27:59.919
Jason Grubb: Essentially, when they're in the licensing system, it's not giving them, you know, a one-for-one view of what is also in CE Broker.

571
01:28:00.120 --> 01:28:12.829

Darrel Spinks: No, our system cannot see within CE Broker. It almost works like a Roman emperor. When the database questions CE Broker, we get a thumbs up or a thumbs down, is all we get from CE Broker.

572
01:28:12.950 --> 01:28:20.899
Darrel Spinks: And if we get a thumbs down, the system says, no, you know, your renewal's not going forward.

573
01:28:21.040 --> 01:28:26.630
Darrel Spinks: I can't remember if it tells you go… go over to CE Broker or not, but,

574
01:28:26.800 --> 01:28:36.830
Darrel Spinks: it won't process your payment, I know that. You won't be able to pay and move forward, and you'll need to… then you've got to go back into CE Broker to see, okay, well, what is it that I'm missing?

575
01:28:37.170 --> 01:28:37.900
Darrel Spinks: But…

576
01:28:38.460 --> 01:28:50.679
Darrel Spinks: rather than… rather than use our system, try to renew, and then use our system to see whether or not you've met, it's easier to just log in to CE Broker and look to see whether you have that little green checkmark.

577
01:28:51.160 --> 01:29:00.459
Darrel Spinks: Or that red triangle, because if you've got the green checkmark, it's going to tell our system that you're good to go, and you won't get hung up because of the CE on that side.

578
01:29:01.240 --> 01:29:03.990
Darrel Spinks: Does that make sense? I hope that makes sense to everybody.

579
01:29:09.720 --> 01:29:21.249
Jason Grubb: I see one of the questions here about the ProPlus account. I mentioned before, it's available to some license types, not all. Trying to think of the one that's excluded right now. It might be Psychology… I'd have to double check.

580
01:29:21.600 --> 01:29:22.100
Jason Grubb: Ontario.

581

01:29:22.100 --> 01:29:22.920
Robert Romig: I think.

582
01:29:23.110 --> 01:29:30.730
Jason Grubb: Oh, social work, yeah, that's right. So, the question is, does the ProPlus account include all the CE requirements for your renewal?

583
01:29:31.280 --> 01:29:45.060
Jason Grubb: off the top of my head, I… I don't want to say yes, it absolutely does, because there are some situations, because essentially, not to get too in the weeds, but the way that works is we've set up, you know, we've negotiated with educational providers to make their catalog available

584
01:29:45.200 --> 01:29:51.230
Jason Grubb: in the CE Broker system as part of the ProPlus subscription level.

585
01:29:52.500 --> 01:30:16.560
Jason Grubb: some state-specific requirements, like I'm thinking jurisprudence, or I'm thinking, like, Tennessee laws and rules, for instance, because those national providers may not have content specific to that state, like with the laws and rules course, for instance, there are situations where not all of the content is included, but if that's an account tier that you're interested in, what I would encourage you to do is go over to the, the CE Broker

586
01:30:16.560 --> 01:30:25.619
Jason Grubb: or search, and again, you can filter by state, by license type, and subject area, and just go in here and look. If you want to look at ethics courses.

587
01:30:25.620 --> 01:30:48.460
Jason Grubb: you know, distinct populations courses, and see if you can find those courses that have a ProPlus icon here, and just do some due diligence beforehand. If you find that all of them are included, then you may want to go that route. If you find that most of them are, you know, you can make that determination for yourself, but I don't want to blanketly say that 100% of the required content is included in ProPlus, because I just…

588
01:30:48.460 --> 01:30:53.000
Jason Grubb: There are some state-specific stuff that, I know it's not always the case.

589

01:30:54.890 --> 01:31:01.680
Darrel Spinks: Robert, could you… I know you had answered one… something
earlier about PESI, could you answer that publicly? Because I know we've
got… we've had a couple of people.

590
01:31:01.680 --> 01:31:05.480
Robert Romig: Yeah, we got a couple of those. So, again,

591
01:31:05.730 --> 01:31:15.730
Robert Romig: we will accept, CE credits from not just CE Broker, other,
you know, somebody asked about PESI, somebody asked about CE for Less.

592
01:31:15.840 --> 01:31:20.979
Robert Romig: Your local and state associations are gonna put on
conferences and gonna put on…

593
01:31:21.100 --> 01:31:24.940
Robert Romig: CEs, and you'll get certificates, and you can report those.

594
01:31:25.340 --> 01:31:38.359
Robert Romig: The 50% rule wants to know who is putting on that, that CE,
and if they are on the list of provider types, they meet the 50% rule.

595
01:31:39.110 --> 01:31:45.619
Robert Romig: PESI and CE4Less and other private, online CE providers.

596
01:31:46.040 --> 01:31:57.720
Robert Romig: in and of themselves do not meet the 50% rule. They are a
private entity, a profit-making institution, so just something they
create does not count toward the 50% rule.

597
01:31:57.830 --> 01:32:01.520
Robert Romig: However, if there is a course on

598
01:32:01.720 --> 01:32:05.859
Robert Romig: on CE Broker, on PESI, on CE4Less, any of them?

599
01:32:06.210 --> 01:32:10.120
Robert Romig: That is provided by, or endorsed by.

600
01:32:10.580 --> 01:32:19.410
Robert Romig: one of those approved provider groups, so some, you know,
endorsed by ASWB, or endorsed by NBCC,

601
01:32:19.920 --> 01:32:25.159
Robert Romig: Then, it qualifies for the, 50% rule.

602
01:32:25.360 --> 01:32:31.349
Robert Romig: So again, it really is individual courses, who is providing it or endorsing it.

603
01:32:48.740 --> 01:33:00.399
Darrel Spinks: Janet, you had asked about, back in the day, someone had to pay and be enrolled to be an approved CEU provider. Yeah, we stopped doing that when BHEC took over, the regulation, because

604
01:33:00.560 --> 01:33:08.029
Darrel Spinks: really, the agencies weren't doing anything to vet the approved providers, they were just taking the $50, issuing you a CE provider number.

605
01:33:08.280 --> 01:33:14.819
Darrel Spinks: And there really wasn't any kind of vetting that was going on. That's why we started the… basically the 50% rule.

606
01:33:14.990 --> 01:33:17.120
Darrel Spinks: is… we, we…

607
01:33:17.610 --> 01:33:26.039
Darrel Spinks: We know that some vetting occurs if we are… if you are getting your CE hours from one of those providers that's listed in that 50% rule.

608
01:33:26.620 --> 01:33:29.460
Darrel Spinks: We simply just don't have the capability to vet.

609
01:33:29.910 --> 01:33:35.570
Darrel Spinks: the sheer volume of CE providers out there. It would take a small army of people to do that, so…

610
01:33:42.820 --> 01:33:49.079
Robert Romig: I think, Jason, you just answered this live, so I'm going to clear, but Deborah, your question, I think this was…

611
01:33:49.280 --> 01:33:57.519

Robert Romig: But in case you didn't realize it was being answered live, what he was just showing you is, yes, you can search on the C… search for courses by your license.

612
01:33:57.650 --> 01:34:02.349
Robert Romig: And so, same Daisy, I think this is what you're asking.

613
01:34:02.470 --> 01:34:10.820
Robert Romig: About social work, again, yes, you can search for courses based on Based on your license.

614
01:34:12.100 --> 01:34:15.039
Jason Grubb: So I'm… I just accessed it through the… our general…

615
01:34:16.030 --> 01:34:26.130
Jason Grubb: website, not from within a licensee account, and so because it's not coming from the account, it doesn't know who you are, and so you have to enter in some criteria here, but yeah, for example, if I'm a Texas social worker.

616
01:34:26.140 --> 01:34:38.439
Jason Grubb: and I find courses, it's gonna show you courses that are relevant to you, and you can also sort by subject area, so stuff that's recognized for the percent rule, stuff that's not, distinct populations, human trafficking, etc.

617
01:34:38.500 --> 01:34:42.379
Jason Grubb: So yeah, there are some filtering criteria here to make sure you're looking at

618
01:34:42.620 --> 01:34:47.169
Jason Grubb: Content that is, relevant to you and your profession.

619
01:34:51.440 --> 01:35:11.120
Darrel Spinks: Robert Adelin, you had asked a question, so how do we know for sure who meets the 50% rule? You need to just look at who the coursework provider is, compare them to the list of providers that are recognized under the 50% rule. Those provider categories are very broad, they're meant to be kind of liberally construed.

620
01:35:11.230 --> 01:35:13.479
Darrel Spinks: To… to be as broad as possible.

621
01:35:14.060 --> 01:35:24.790

Darrel Spinks: We are not trying to play gotcha here. I need everybody to understand that. We don't… we don't enforce or view or administer the CE rules as a gotcha type.

622
01:35:25.080 --> 01:35:42.919
Darrel Spinks: program. We are very liberal in how we construe and administer that rule. It's really not hard. Don't overthink it. Just kind of use some good common sense, use your good professional judgment. That's what got you to where you are. This is, you know, you're in a profession, so…

623
01:35:43.100 --> 01:35:45.549
Darrel Spinks: And… Y'all, y'all have not…

624
01:35:45.950 --> 01:35:58.829
Darrel Spinks: failed us in the past, so I'm not too worried about you being able to discern whether or not the provider you're looking at is going to fall within that or not, but I promise you, it's not hard, and it's not set up to be a gotcha or a trap.

625
01:35:59.210 --> 01:36:01.469
Darrel Spinks: So, just kind of use some common sense there.

626
01:36:01.890 --> 01:36:06.049
Darrel Spinks: I mean, just by way of an example, if you're… if you're taking a course from a…

627
01:36:06.300 --> 01:36:19.300
Darrel Spinks: a LPC supervisor, boom, that qualifies. If you're taking a course that's been… that's being put on by a university clinic or training program, that qualifies. If you're taking a course from NASW, TCA, APA,

628
01:36:19.580 --> 01:36:32.219
Darrel Spinks: in BCC, you're good to go, because those are all state, local, and national associations. All your local associations, your local area societies, if they put something on, that's going to qualify under the 50% rule.

629
01:36:32.430 --> 01:36:37.329
Darrel Spinks: all of that is pretty well… it's spelled out very well in the rules, so it's not hard, I promise.

630
01:36:42.780 --> 01:36:50.439

Robert Romig: Jason, I'm gonna just call out… I see several comments, and I know your staff's already been working,

631
01:36:50.640 --> 01:37:03.629
Robert Romig: Thank you, Kenya. The… with Eleanor, I see a lot of comments here. I'm gonna dismiss them from the chat, just so you know, but I'm sure that, Kenya and the folks at CE ROCA will reach out to you. I know you've…

632
01:37:03.830 --> 01:37:06.090
Robert Romig: Express that you're having trouble, so…

633
01:37:07.060 --> 01:37:09.790
Robert Romig: Didn't want you to think we were ignoring your chats, but I…

634
01:37:10.080 --> 01:37:14.540
Robert Romig: It sounds like it's gonna need… you're gonna need a little personal attention to figure out what's going on with your account.

635
01:37:16.180 --> 01:37:19.479
Kenya DuBrule: Yeah, Eleanor, I'll send you an email in just a few minutes.

636
01:37:21.260 --> 01:37:24.390
Darrel Spinks: Robert, do we have the slides posted on our website?

637
01:37:27.630 --> 01:37:30.480
Darrel Spinks: I know we've got the recordings, the Q&A, for…

638
01:37:31.500 --> 01:37:35.959
Robert Romig: Yeah, we… that's a good question. We have almost everything else. We have the recordings.

639
01:37:36.770 --> 01:37:41.919
Robert Romig: We have the frequently asked questions, we have the transcripts, we have, the… but…

640
01:37:42.150 --> 01:37:46.920
Robert Romig: No, the one thing I don't have already up there are these slides. Yeah, I'd be happy to.

641
01:37:46.920 --> 01:37:48.450

Jason Grubb: I can send you the slide deck.

642
01:37:49.020 --> 01:37:55.180
Darrel Spinks: There you go, Gerald. There's your answer. We'll get it…
we'll get it put on the website along with the recordings and the Q&A.

643
01:38:10.840 --> 01:38:25.639
Darrel Spinks: So, Mary… Marianne, you asked, can I get CEUs for this
course provided by… no, this… this is not a CEU program here. We don't…
we're not doing that for this one. I'll give you… I'll give you an A for
effort, though, on that one.

644
01:38:46.280 --> 01:38:47.410
Darrel Spinks: Alright.

645
01:39:01.670 --> 01:39:12.529
Darrel Spinks: We've got, what, 20 minutes remaining? We probably need
to… to shut down a little earlier than that to give Robert and I time to
transition over. We've got something else we've gotta… we've gotta do.

646
01:39:13.000 --> 01:39:15.530
Darrel Spinks: We gotta be in at 2 o'clock, so it's…

647
01:39:18.340 --> 01:39:19.700
Jason Grubb: I see one…

648
01:39:19.780 --> 01:39:32.150
Jason Grubb: Question here from Ann, can you get the discount if you sign
up prior to the discount code being given? So, that's in reference to a
holiday promotion we're doing on the ProPlus account, the 20% off the
ProPlus account.

649
01:39:32.200 --> 01:39:45.880
Jason Grubb: I would encourage you, Anne, to reach out to our support
center with that question. They may have the ability, depending on when
you signed up, if you signed up a few weeks ago, they may be willing to
extend the discount to you retroactively. If you signed up

650
01:39:45.880 --> 01:39:52.529
Jason Grubb: you know, 6 months ago, maybe not. So that's the situation.
I would just encourage you to reach out to support and see what they can
do for you.

651
01:40:04.340 --> 01:40:07.160

Robert Romig: Some of these questions, from,

652
01:40:07.940 --> 01:40:11.750
Robert Romig: Centoria Wheeler, others, others who have

653
01:40:12.020 --> 01:40:17.800
Robert Romig: asking about specific courses, and whether they apply. I answered one just recently.

654
01:40:17.940 --> 01:40:34.419
Robert Romig: it is going to depend a lot on what the course is and who the provider is, and we rely on you as the professionals to make those judgment calls. If a course, you know, questions about, does this course count as CE for my license?

655
01:40:34.710 --> 01:40:39.910
Robert Romig: We rely on you to know, is this professional development for your licensed activity?

656
01:40:40.160 --> 01:40:54.669
Robert Romig: And again, it's the honor system. Be the professionals you are, and only count what's actually giving you training and development to your license practice, not a hobby, not something else out there that you go to.

657
01:40:54.840 --> 01:41:02.460
Robert Romig: And then, Whether a provider counts for something, whether they are 50%, you have to decide.

658
01:41:02.560 --> 01:41:04.890
Robert Romig: Whether that meets that.

659
01:41:06.850 --> 01:41:17.700
Darrel Spinks: Donna, Donna Williams, you were asking, when it says effective January 1st, 2026, does that mean I have to have all my current courses that I've taken by that date, or by the June end of cycle?

660
01:41:18.100 --> 01:41:24.210
Darrel Spinks: You… just by the June end of cycle. The January 1st, 2026, that is when we begin

661
01:41:24.510 --> 01:41:40.419
Darrel Spinks: requiring the renewal system to check against CE Broker to ensure that you have complied. So, for example, if you have a January or

a February renewal date, you don't, Donna, you've got a June, but if you had a January or February renewal date.

662
01:41:40.950 --> 01:41:56.099
Darrel Spinks: that individual would need to have set up their CE Broker account, entered all of their CE hours into that account, and gotten the green… the green checkmark on their account, so that when they renew in our system, it checks against CE Broker and says, yep, Daryl's good to go.

663
01:41:56.470 --> 01:42:02.619
Darrel Spinks: You've got until June. Technically, you have until June to get yours set up and get everything entered.

664
01:42:02.710 --> 01:42:18.369
Darrel Spinks: But one of the reasons we started this so early, and we actually started, doing all these presentations and helping people get set up long before the deadline kicked in, is we wanted a long runway so that people could play around with the system, get used to it, enter everything in, get comfortable with it.

665
01:42:18.410 --> 01:42:23.739
Darrel Spinks: Because there's naturally a lot of hesitancy to change, and there's a learning curve that goes in with this, so…

666
01:42:23.930 --> 01:42:36.059
Darrel Spinks: I would encourage you to go ahead and get your CE Broker account set up, start entering your hours so that you can get comfortable and familiar with it. That way, if you have any problems you encounter, you've got plenty of time to get with Jason and his folks.

667
01:42:36.060 --> 01:42:46.229
Darrel Spinks: to get… to get any kind of kinks or bugs worked out, and then you're good to go on June. That way you'll be… that way you'll be good to go in June when it comes time to actually renew your license, so…

668
01:42:46.500 --> 01:42:50.740
Darrel Spinks: But if you just… if there's just something you're waiting on until May to go take.

669
01:42:51.030 --> 01:42:57.700
Darrel Spinks: No, you don't… you don't have to do anything, you… you know, January 1st isn't gonna foul you up, you can wait until May, but…

670
01:42:58.360 --> 01:43:04.979

Darrel Spinks: just… I just encourage people, don't… don't lay behind the log or wait on this. Just go ahead and start working on it now.

671
01:43:05.140 --> 01:43:12.639
Darrel Spinks: It's pretty intuitive once you get into it. It's really not hard, so… Play around with it.

672
01:43:19.750 --> 01:43:24.180
Jason Grubb: All right, maybe time for one more question, if y'all gotta… if y'all… Kinda need to… to jump.

673
01:43:24.180 --> 01:43:24.820
Darrel Spinks: Yeah.

674
01:43:35.430 --> 01:43:42.249
Jason Grubb: Holly said, you know, thanks to you, Robert, if it shows as an option, then I should be able to use that ProPlus account, correct?

675
01:43:42.350 --> 01:43:45.080
Jason Grubb: Yes, if you would…

676
01:43:45.250 --> 01:43:57.479
Jason Grubb: If you find that account level valuable to you personally, if it's available for you in the sign-up flow, then, yes, you'll be able to, create an account using that subscription level.

677
01:43:57.480 --> 01:44:07.460
Jason Grubb: and have access to courses in our course search that are part of the ProPlus platform. But again, it's certainly not required by any means. You do what you feel is best for

678
01:44:07.510 --> 01:44:09.620
Jason Grubb: You as a… individually.

679
01:44:11.260 --> 01:44:14.610
Robert Romig: And that was a reference, too, to… we…

680
01:44:14.870 --> 01:44:25.769
Robert Romig: I may have misspoke previously that it was social work that was not available. Another person is asking about, LCSW supervisors not seeing a jurisprudence requirement.

681
01:44:26.410 --> 01:44:42.499

Robert Romig: Check your requirements and the rules. We have done our best in this webinar to explain what all of the requirements and rules are, but frankly, we're trying to look at 4 different boards and 4 different rules, and keep track of the minutiae.

682
01:44:43.080 --> 01:44:49.880
Robert Romig: We may have misspoke, we may have not stated the exact right thing,

683
01:44:50.820 --> 01:44:57.170
Robert Romig: Don't freak out if you find, as you're entering things, that it's not exactly what we said.

684
01:44:57.330 --> 01:45:02.349
Robert Romig: The CE Broker account will tell you what your requirements are.

685
01:45:03.880 --> 01:45:11.910
Robert Romig: If it says it there, that's what it is. If you have questions later, feel free to reach out to us or to CE Broker.

686
01:45:12.070 --> 01:45:17.669
Robert Romig: You know, we don't try to make mistakes, but we certainly do on occasion.

687
01:45:19.610 --> 01:45:24.589
Darrel Spinks: Luciana Johnson, just to kind of answered your question about MetroCare Services.

688
01:45:24.970 --> 01:45:38.489
Darrel Spinks: Those… as long as those… whatever education you're getting from them is directly related to the practice of whatever it is you do, it's gonna count. Now, whether it counts towards the 50% rule or not, it will depend upon

689
01:45:40.090 --> 01:45:46.180
Darrel Spinks: who the provider is. I don't know what MetroCare Services is, if that's a hospital system or what, but…

690
01:45:46.410 --> 01:45:54.670
Darrel Spinks: So you would have to look at the rule and see, are these cert… are those services that are coming from MetroCare Services, are they…

691

01:45:54.840 --> 01:46:02.810
Darrel Spinks: Do they fall under one of the recognized providers for the
50% requirement? If they do, it counts towards 50%. If they don't, you
can still claim them.

692
01:46:03.240 --> 01:46:12.069
Darrel Spinks: You can still claim them, so, don't… don't just write them
off and not take them. There's still… there's still some value there, so…

693
01:46:12.600 --> 01:46:15.449
Darrel Spinks: Just take a look at the rule, and kind of compare it
against it.

694
01:46:20.770 --> 01:46:24.280
Darrel Spinks: Alright, I think that's about all we've got time for
today.

695
01:46:24.920 --> 01:46:30.210
Darrel Spinks: I'd like to thank everybody for… Jason, Robert, did y'all
have anything you wanted to say, wrapping up?

696
01:46:31.640 --> 01:46:32.720
Darrel Spinks: Okay. Nope.

697
01:46:33.090 --> 01:46:48.319
Jason Grubb: No, none other than the, you know, I'll be sure to share the
slide deck with Robert and Daryl and his team after the fact, and then at
some point in the near future, a recording of the webinar will be
available on the BHEC Continuing Education

698
01:46:48.590 --> 01:46:49.970
Jason Grubb: website.

699
01:46:50.120 --> 01:46:50.700
Darrel Spinks: Yeah.

700
01:46:50.800 --> 01:46:58.840
Darrel Spinks: I'd like to thank everybody for showing up, lots of good
questions. We appreciate everybody's… the time and attention you put in
now.

701
01:46:58.960 --> 01:47:18.089
Darrel Spinks: you know, we sweat a little more now, so we bleed less
later. So, I really appreciate those of you that showed up and put in the

effort today to learn it, because it'll definitely help y'all, and it helps us, it takes workload off of us. Jason, thank you and your team for doing this. Look forward to working with everybody, and we'll see all the rest of you in 2026, I suppose.

702
01:47:18.600 --> 01:47:21.070
Jason Grubb: Certainly. Enjoy the holidays, everyone. Thanks a lot.

703
01:47:21.070 --> 01:47:21.760
Darrel Spinks: Thank y'all.

704
01:47:21.970 --> 01:47:22.560
Jason Grubb: Take care.

705
01:47:23.360 --> 01:47:24.500
Jennifer Noack: Hey, Jason?

706
01:47:26.020 --> 01:47:27.020
Jennifer Noack: Jason?

707
01:47:27.440 --> 01:47:28.220
Jason Grubb: Yeah.

708
01:47:28.220 --> 01:47:34.740
Jennifer Noack: I just sent you an email, can you give me a quick call, or… Sure. …something? I have a question on,

709
01:47:35.440 --> 01:47:38.300
Jennifer Noack: Make sure our school psychology stuff's going through, so…

710
01:47:38.500 --> 01:47:39.570
Jason Grubb: Yeah, happy to.

711
01:47:39.570 --> 01:47:40.190
Jennifer Noack: Go.

712
01:47:41.130 --> 01:47:41.950
Jason Grubb: See ya.