

# TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS



## MEMBERS OF THE BOARD

Steven Hallbauer, Board Chair  
Dr. Christopher Taylor, LPC-S, Board Vice-Chair  
Dr. Lia Amuna, LPC-S  
Dr. Loretta J. Bradley, LPC-S  
Elisa Chan  
Brian Eby, LPC  
Corey Rose  
Nadia Stewart  
Dr. Janie Stubblefield, LPC-S

Cristina De Luna  
Board Administrator

## TEXAS STATE BOARD OF EXAMINERS OF PROFESSIONAL COUNSELORS FULL BOARD MEETING AGENDA Friday, January 30, 2026 9:00 a.m.

The January 30, 2026 meeting of the Texas State Board of Examiners of Professional Counselors will be held by videoconference call, as authorized under Texas Government Code §551.127. The presiding officer will be physically present at 1801 Congress Avenue, Suite 4.300, Austin, Texas 78701 which will be open to the public. In the event of internet connectivity problems, the physical meeting location will be moved to 1801 Congress Avenue, Suite 7.102 or 7.301, Austin, Texas 78701. These alternate locations will also be open to the public, but seating is limited to first come, first served. Due to the size of these alternate meeting rooms, public seating will be limited by their relative occupancy ratings.

In lieu of attending in person, members of the public are encouraged to access and participate virtually in this meeting by entering the URL address: <https://us02web.zoom.us/j/89813343659> into their web browser. Telephone access numbers and additional videoconference call access information can be found in the attached addendum. An electronic copy of the agenda and meeting materials will be made available at [www.bhec.texas.gov](http://www.bhec.texas.gov) prior to the meeting. A recording of the meeting will be made available on the Council's YouTube channel after the meeting is adjourned. To obtain a copy of the recording, please contact the Council's public information officer at [open.records@bhec.texas.gov](mailto:open.records@bhec.texas.gov).

For members of the public who wish to give public comment, after the meeting convenes and the public comment item is reached on the agenda, the presiding member will allow those who are attending in person to give public comment first and then ask those joining by computer to use the "raise hand" feature to indicate who would like to make a public comment. Those individuals who raise their hand will then be allowed to unmute and give public comment. Once all of the individuals with raised hands have been given an opportunity to make public comment, the individuals appearing by telephone will be asked whether they would like to make a public comment. (Those attending by phone use \*6 to unmute.) Please note that public comment is not intended for a discussion or a question-and-answer session with the board. Additionally, when making a public comment, please identify yourself and whether you are speaking individually or on behalf of an organization. All public comments will be limited to 3 minutes, unless otherwise directed by the presiding officer. In lieu of providing public comment during the meeting, you may submit written public comments via <https://forms.office.com/r/RuJYLdfbp5>. Only those written public comments received by 5 p.m. on the last business day prior to the meeting will be submitted to the board members for their consideration. No written comments received will be read aloud during the meeting.

1801 Congress Ave., Suite 7.300, Austin, Texas 78701  
(Phone) 512-305-7700

*The Texas Behavioral Health Executive Council is an equal opportunity employer and does not discriminate on the basis of race, color, religion, national origin, age, sex, disability or sexual orientation.*

Please note: The board may request input during the meeting from any interested parties or members of the public during its discussion of an agenda item.

If you are planning to attend this meeting and need auxiliary aids, services or materials in an alternate format, please contact the Council at least 5 working days before the meeting date. Phone: (512) 3057700, TTY/RELAY TEXAS: 711 or 1-800-RELAY TX.

The board may go into Executive Session to deliberate any item listed on this agenda if authorized under Texas Open Meetings Act, Government Code, Ch. 551. The board may discuss and take action concerning any matter on the agenda and in a different order from what it appears herein.

1. Call to Order.

*Includes roll call and excusal of absences if necessary.*

2. Welcome and announcements.

*Includes items of public interest and concern.*

3. Public Comment.

*Comments will be received from individuals attending in person, by virtual meeting, and by phone.*

INFORMATIONAL ITEMS – NO ACTIONS WILL BE TAKEN.

4. Reports on general matters.

a. Report from the Board Chair.

*May include discussion of current challenges and accomplishments; lawsuits; interaction with stakeholders, state officials, and staff; committee appointments and functions; workload of Board members; conferences; and general information regarding the routine functioning of the Board.*

b. Report from the Board's Delegates to the Texas Behavioral Health Executive Council.

*May include discussion regarding the activities of the Executive Council, including recently proposed or adopted rules.*

c. Report from the Board Administrator and other staff.

*May include discussion of operations, organization, and staffing; workload processing and statistical information; customer service accomplishments, inquiries, and challenges; media, legislative, and stakeholder contacts and concerns; special projects; and general information regarding the routine functioning of the program.*

d. Reports from Committees

1) Rules Committee – (Dr. Stubblefield)

5. Discussion and Clarification Regarding Texas Family Code and Mandatory Reporting Requirements.

MATTERS FOR POTENTIAL BOARD ACTION

6. Discussion and vote to nominate and elect a professional board member to serve on the Texas Behavioral Health Executive Council, in accordance with §881.4(b).

7. Licensing matters.

*May include discussion of licensing regulations and operations as they pertain to application processing.*

a. Board review and possible action on appeal of license applications

8. Examination matters.

*May include reports from the Board's jurisprudence exam vendor, national exam administrator (CCE/NBCC), and discussion of exam content and format.*

a. Board review and possible action related to changes in the Board's jurisprudence exam.

9. Enforcement matters.

*May include discussion of quarterly enforcement activities, as well as discussion of agreed orders executed or cases dismissed by the Council's Executive Director.*

a. Board review and possible action regarding contested cases from State Office of Administrative Hearings (SOAH).

1) 510-25-21015 Chriselda Santos

b. Board review and possible action regarding agreed orders to be executed by the Board.

10. Rulemaking.

*May include discussion and referral of potential rule changes to the Rules Committee, as well as discussion of the status of rule proposals sent to the Executive Council.*

a. Proposed Adoption of Rules: *Discussion and possible action to recommend adoption of new rules, amendments, or repeal of rules in Title 22 of the Texas Administrative Code:*

1) §681.53 Child Custody Evaluation, Adoption Evaluation, and Evaluations in Contested Adoptions

2) §681.114 Licensing of Military Service Members, Military Veterans, and Military Spouses

11. Recommendations for agenda items for the next meeting.

12. Adjournment.

**Addendum: Additional Videoconference and Telephone Conference Call Information**

When: Jan 30, 2026 09:00 AM Central Time (US and Canada)

Topic: Texas State Board of Examiners of Professional Counselors January 30, 2025 Full Board Meeting

Join from PC, Mac, iPad, or Android: <https://us02web.zoom.us/j/89813343659>

Phone one-tap: +13462487799,,89813343659# US (Houston) +12532158782,,89813343659# US (Tacoma)

Join via audio: +1 346 248 7799 US (Houston) +1 253 215 8782 US (Tacoma) +1 669 444 9171 US +1 669 900 9128 US (San Jose) +1 719 359 4580 US +1 253 205 0468 US +1 386 347 5053 US +1 507 473 4847 US +1 564 217 2000 US +1 646 558 8656 US (New York) +1 646 931 3860 US +1 689 278 1000 US +1 301 715 8592 US (Washington DC) +1 305 224 1968 US +1 309 205 3325 US +1 312 626 6799 US (Chicago) +1 360 209 5623 US Webinar ID: 898 1334 3659

International numbers available: <https://us02web.zoom.us/u/ksiBfNXJu>

## **4. Board Chair Report – January 30, 2026**

### **1. Announcements and Accolades**

- Board Administrator **Cristina De Luna** is now serving as Administrator for the Psychology Board in addition to her work with the LPC Board. *Congratulations, Cristina!*

### **2. Changes to Committee Structures and ISC's**

- The Professional Development Committee and Counseling Compact Committee will now be utilized on an *ad hoc* basis
- Committee membership changing from 4 board members to 3
- In order to contribute to the timely completion of ISC's, all 9 board members will now be asked to serve on ISC panels.

#### Notes:

1. Public members will not review cases that are more appropriate for professional members.
2. When appropriate and/or necessary, staff will include multiple board members (both public and professional) for the ISC.

### **3. 2026 Committee Assignments**

#### Rules Committee:

- **Dr. Janie Stubblefield**, Chair (Professional)
- **Dr. Christopher Taylor** (Professional)
- **Steven Hallbauer** (Public)

#### Application and Supervision Committee:

- **Dr. Loretta Bradley**, Chair (Professional)
- **Corey Rose** (Public)
- **Elisa Chan** (Public)

#### Complaints Committee:

- **Dr. Lia Amuna**, Chair (Professional)

- **Brian Eby** (Professional)
- **Nadia Stewart** (Public)

#### 4. **BHEC Meeting Summary from October 14, 2025**

- New BHEC travel policy changes discussed and approved

*Revision: Board members may now ask for waiver of the requirement to rent a vehicle and can seek reimbursement for mileage.*

- Withdrew consideration of the proposed rule changes to:

- 1) 681.91 LPC Associate License
- 2) 681.93 Supervisor Requirements

*Both changes are subject to additional discussion*

- Reviewed and considered proposed rule changes to:

- 1) 681.53 Child Custody Evaluation, Adoption Evaluation, and Evaluations in Contested Adoptions
- 2) 681.114 Licensing of Military Service Members, Military Veterans, and Military Spouses

*Both changes are up for possible adoption today*

- Next BHEC meeting is Tuesday, February 17

#### 5. **Upcoming Events, Including Stakeholder Events and Activities**

- **BHEC Meeting:** Feb. 17
- **Christian Counselors of Texas Annual Conference:** Feb. 19-21
- **AASCB Conference** Feb. 22-24
- **TACES Midwinter Conference:** Mar. 5
- **LPC Board:** May 1
- **BHEC Meeting:** Jun. 16
- **NBCC Conference:** Jun. 23-25
- **LPC Board:** Oct. 2

- **BHEC Meeting:** Oct. 27
- **TCA Professional Growth Conference:** Nov. 11-13

FAMILY CODE

**Sec. 261.101. PERSONS REQUIRED TO REPORT; TIME TO REPORT.**

(a) A person having reasonable cause to believe that a child's physical or mental health or welfare has been adversely affected by abuse or neglect by any person shall immediately make a report as provided by this subchapter.

(b) If a professional has reasonable cause to believe that a child has been abused or neglected or may be abused or neglected, or that a child is a victim of an offense under Section 21.11, Penal Code, and the professional has reasonable cause to believe that the child has been abused as defined by Section 261.001, the professional shall make a report not later than the 24th hour after the hour the professional first has reasonable cause to believe that the child has been or may be abused or neglected or is a victim of an offense under Section 21.11, Penal Code. A professional may not delegate to or rely on another person to make the report. In this subsection, "professional" means an individual who is licensed or certified by the state or who is an employee of a facility licensed, certified, or operated by the state and who, in the normal course of official duties or duties for which a license or certification is required, has direct contact with children. The term includes teachers, nurses, doctors, day-care employees, employees of a clinic or health care facility that provides reproductive services, juvenile probation officers, and juvenile detention or correctional officers.

(b-1) In addition to the duty to make a report under Subsection (a) or (b), a person or professional shall make a report in the manner required by Subsection (a) or (b), as applicable, if the person or professional has reasonable cause to believe that an adult was a victim of abuse or neglect as a child and the person or professional determines in good faith that disclosure of the information is necessary to protect the health and safety of:

- (1) another child; or

(2) an elderly person or person with a disability as defined by Section [48.002](#), Human Resources Code.

(c) The requirement to report under this section applies without exception to an individual whose personal communications may otherwise be privileged, including an attorney, a member of the clergy, a medical practitioner, a social worker, a mental health professional, an employee or member of a board that licenses or certifies a professional, and an employee of a clinic or health care facility that provides reproductive services.

(d) Unless waived in writing by the person making the report, the identity of an individual making a report under this chapter is confidential and may be disclosed only:

- (1) as provided by Section [261.201](#);
- (2) to a law enforcement officer for the purposes of conducting a criminal investigation of the report; or
- (3) to the Texas Education Agency or the State Board for Educator Certification, on request by the agency or board, for the purposes of:
  - (A) conducting an investigation of the report;
  - (B) conducting an investigation of an allegation that a person failed to submit a report as required under this chapter; or
  - (C) compliance monitoring or conducting an investigation or review of an investigation under Section [22A.156](#), Education Code.

**COMPLAINT NO. 2025-00395**

**IN THE MATTER OF**

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**BEFORE THE TEXAS BEHAVIORAL  
HEALTH EXECUTIVE COUNCIL**

**SCHAWN AUSTIN**

**THE TEXAS STATE BOARD  
OF EXAMINERS OF  
PROFESSIONAL COUNSELORS**

**AGREED ORDER**

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(c), the Executive Director for the Texas Behavioral Health Executive Council ("Council") hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of Council, which have been approved and accepted by **SCHAWN AUSTIN** ("Respondent") and which constitutes a full settlement and compromise of the complaint(s) currently pending against Respondent before the Council in the above-referenced and numbered matter(s).

**FINDINGS OF FACT**

1. Respondent is licensed as a professional counselor (#78087) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent failed to timely provide treatment records upon receiving a written request.
3. In mitigation of the above, Respondent took responsibility, had a good faith motive, is willing to take the below continuing education courses, and is unlikely to repeat the conduct at issue.

**CONCLUSIONS OF LAW**

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the Council, 22 Texas Administrative Code Parts 30 and 41.
2. Violation of the Council's Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.
3. Based on the above Findings of Fact, the Council finds that Respondent violated 22 Tex. Admin. Code § 681.45(c).

**ORDER**

**IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

1. Respondent's license is hereby REPRIMANDED.
  
2. Respondent, within thirty (30) days of the date this order is ratified, shall complete and submit proof of completion of three (3) hours of professional development relating to record keeping. This professional development is in addition to the professional development hours required for license renewal. Respondent will pay all costs of the coursework.

**WARNING**

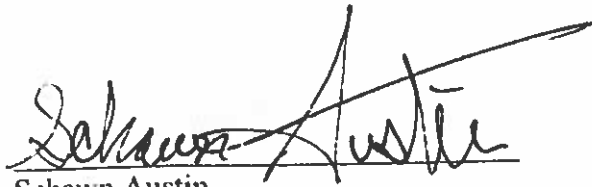
**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

**WAIVERS**

On the underlying investigative file, Respondent has waived his or her right to an informal settlement conference, a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS, ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

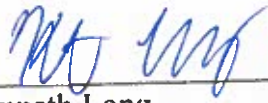
FOR THE RESPONDENT:



Schawn Austin  
Licensed Professional Counselor  
License No. 78087

DATE SIGNED: 9/4/25

FOR THE STAFF OF THE COUNCIL:



Kenneth Long  
Texas Bar No. 24078877  
Staff Attorney  
Texas Behavioral Health Executive Council  
1801 Congress Ave., Ste. 7.300  
Austin, Texas 78701

DATE SIGNED: 9/4/2025

APPROVED, RATIFIED, AND ENTERED THIS 4th DAY OF September, 2025.



Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

COMPLAINT NO. 2025-00226

IN THE MATTER OF

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BEFORE THE TEXAS BEHAVIORAL  
HEALTH EXECUTIVE COUNCIL

THE TEXAS STATE BOARD  
OF EXAMINERS OF

DONALD BENTLEY

PROFESSIONAL COUNSELORS

**AGREED ORDER**

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(e), the Executive Director for the Texas Behavioral Health Executive Council (“Council”) hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of Council, which have been approved and accepted by **Donald Bentley** (“Respondent”) and which constitutes a full settlement and compromise of the complaint(s) currently pending against Respondent before the Council in the above-referenced and numbered matter(s).

**FINDINGS OF FACT**

1. Respondent is licensed as a professional counselor (#82752) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent inadvertently sent an inappropriate communication to a client.

**CONCLUSIONS OF LAW**

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the Council, 22 Texas Administrative Code Parts 30 and 41.
2. Violation of the Council’s Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.
3. Based on the above Findings of Fact, the Council finds that Respondent violated Council Rule 681.38 (c).
4. This Agreed Order is a Settlement Agreement under the Texas Rules of Evidence and is not admissible for the purposes of civil litigation. By entering into this Agreed Order, Respondent does not admit the foregoing Findings of Fact or Conclusions of Law, but agrees to resolve this matter to avoid the expense and uncertainty of further proceedings.

**ORDER**

**IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

5. Respondent's license is hereby REPRIMANDED.
6. If before all of the terms, conditions, and restrictions of this order are complete Respondent applies, qualifies, and is granted an upgraded license, then all of the same terms, conditions, and restrictions of this order shall apply to the upgraded license without the need of entering a new order against the upgraded license.

**WARNING**

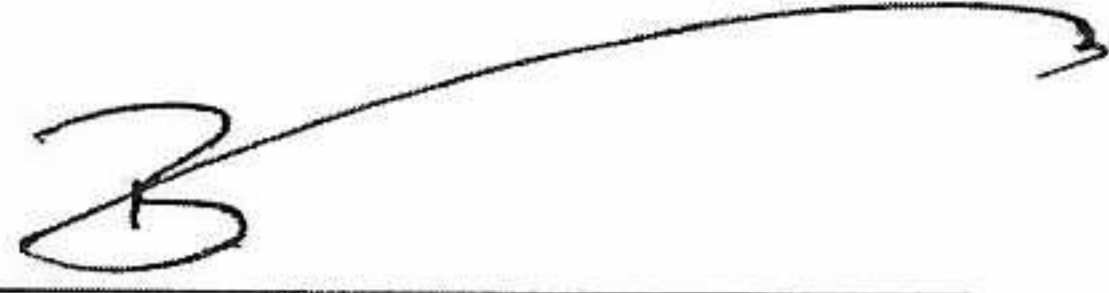
**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

**WAIVERS**

On the underlying investigative file, Respondent has waived his or her right to an informal settlement conference, a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS, ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

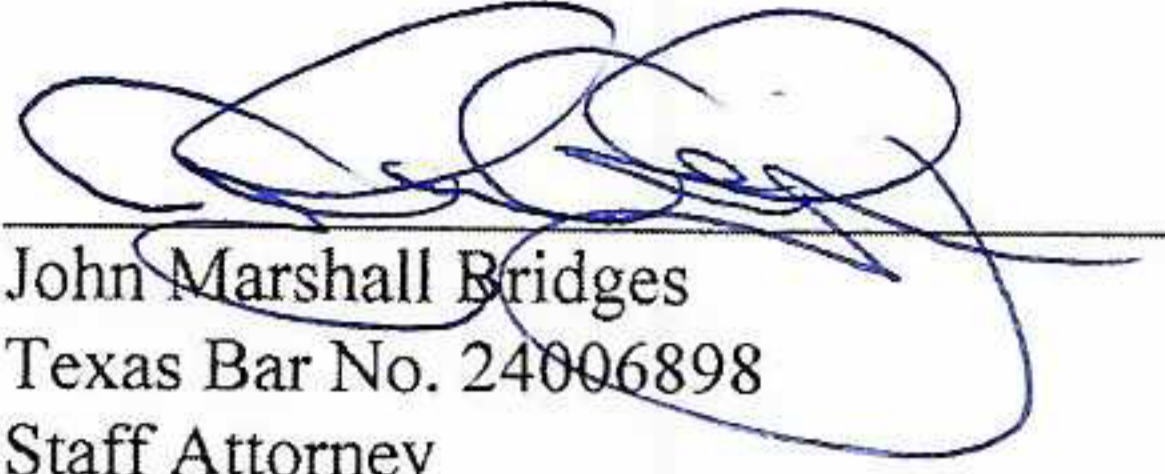
FOR THE RESPONDENT:



Donald Bentley  
Licensed Professional Counselor  
Number 82752

DATE SIGNED: 10.28.2025

FOR THE STAFF OF THE COUNCIL:



John Marshall Bridges  
Texas Bar No. 24006898  
Staff Attorney  
Texas Behavioral Health Executive Council  
333 Guadalupe, Ste. 3-900  
Austin, Texas 78701

DATE SIGNED: 10/28/2025

APPROVED, RATIFIED, AND ENTERED THIS 30<sup>th</sup> DAY OF October, 2025.



Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

COMPLAINT NO. 2024-00335

IN THE MATTER OF

§ BEFORE THE TEXAS BEHAVIORAL  
§ HEALTH EXECUTIVE COUNCIL  
§  
§ THE TEXAS STATE BOARD  
§ OF EXAMINERS OF  
§ PROFESSIONAL COUNSELORS

MICHELLE DOYLE

AGREED ORDER

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(e), the Executive Director for the Texas Behavioral Health Executive Council (“Council”) hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of Council, which have been approved and accepted by MICHELLE DOYLE (“Respondent”) and which constitutes a full settlement and compromise of the complaint(s) currently pending against Respondent before the Council in the above-referenced and numbered matter(s).

FINDINGS OF FACT

1. Respondent is licensed as a professional counselor (#73803) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent failed to properly transfer a client.

CONCLUSIONS OF LAW

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the Council, 22 Texas Administrative Code Parts 30 and 41.
2. Violation of the Council’s Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.
3. Based on the above Findings of Fact, the Council finds that Respondent violated Council Rule 681.38 (g).
4. This Agreed Order is a Settlement Agreement under the Texas Rules of Evidence and is not admissible for the purposes of civil litigation. By entering into this Agreed Order, Respondent does not admit the foregoing Findings of Fact or Conclusions of Law, but agrees to resolve this matter to avoid the expense and uncertainty of further proceedings.

## ORDER

### **IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

5. Respondent, by signing this Agreed Order, hereby voluntarily and permanently **RESIGNS** his or her license (#73803) in lieu of further adjudication by the Council on these matters.
6. Respondent shall return his or her license to the Council no later than fourteen (14) days after the date this order is ratified.
7. The Council will not consider an application for licensure from Respondent and Respondent agrees not to apply for any new license from the Council for ten (10) years from the effective date of this Order.
8. If Respondent seeks to apply for a license with the Council in the future, and the Council is willing to reinstate the license, Respondent will be subject to conditions of eligibility to be imposed by the Council at that time.
9. Pursuant to Rule §681.93(h) Respondent's status as a supervisor is hereby revoked. Once the terms of this order have been completed Respondent may then reapply for supervisor status. Respondent must meet all applicable licensure rules and requirements at the time of reapplication for supervisor status, the fact that Respondent previously held supervisor status does not guarantee Respondent's future application will be approved.
10. If before all of the terms, conditions, and restrictions of this order are complete Respondent applies, qualifies, and is granted an upgraded license, then all of the same terms, conditions, and restrictions of this order shall apply to the upgraded license without the need of entering a new order against the upgraded license.

## WARNING

**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

## WAIVERS

On the underlying investigative file, Respondent has waived his or her right to an informal settlement conference, a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

**THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS,**

ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

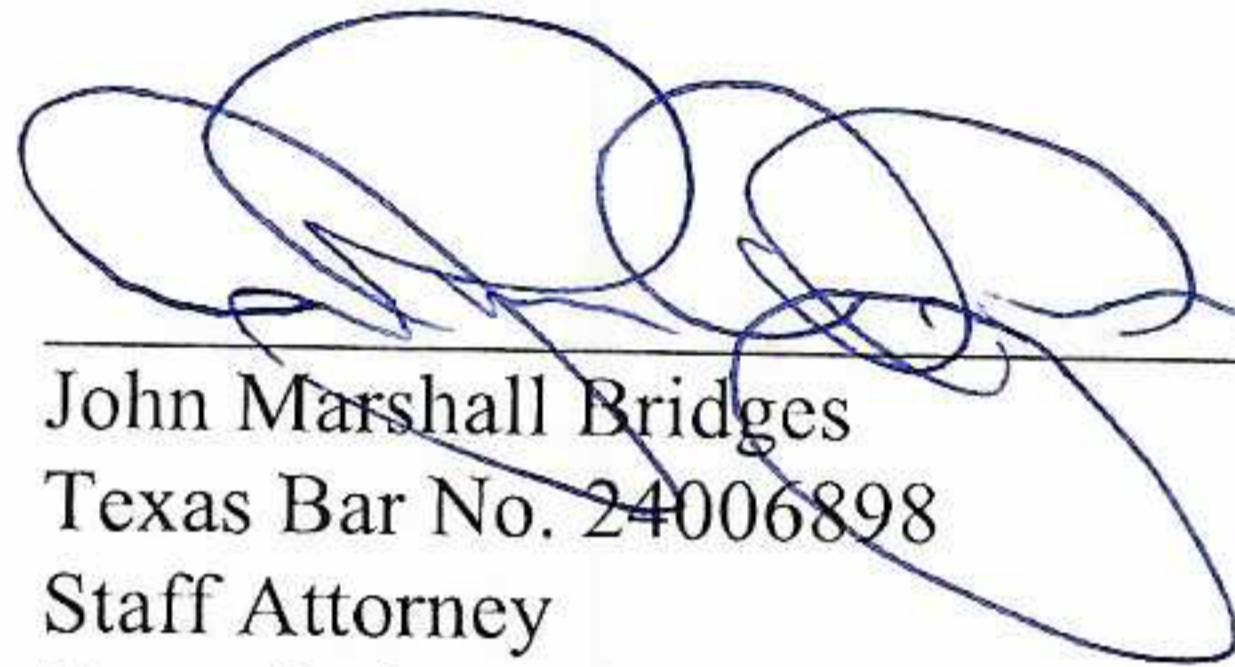
FOR THE RESPONDENT:



Michelle Doyle  
Licensed Professional Counselor  
Number #73803

DATE SIGNED: 11/5/25

FOR THE STAFF OF THE COUNCIL:



John Marshall Bridges  
Texas Bar No. 24006898  
Staff Attorney  
Texas Behavioral Health Executive Council  
333 Guadalupe, Ste. 3-900  
Austin, Texas 78701

DATE SIGNED: 11/5/25

APPROVED, RATIFIED, AND ENTERED THIS 5<sup>th</sup> DAY OF November, 2025.



Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

**COMPLAINT NO. 2025-00415**

**IN THE MATTER OF**

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**BEFORE THE TEXAS BEHAVIORAL  
HEALTH EXECUTIVE COUNCIL**

**TRACY MILLER**

**THE TEXAS STATE BOARD  
OF EXAMINERS OF  
PROFESSIONAL COUNSELORS**

**AGREED ORDER**

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(e), the Executive Director for the Texas Behavioral Health Executive Council (“Council”) hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of Council, which have been approved and accepted by **TRACY MILLER** (“Respondent”) and which constitutes a full settlement and compromise of the complaint(s) currently pending against Respondent before the Council in the above-referenced and numbered matter(s).

**FINDINGS OF FACT**

1. Respondent is licensed as a professional counselor (#59967) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent failed to timely disclose her association with a third party who was adverse to the client at issue (the “Client”). When the Client learned of this association, the Client reported she experienced emotional harm.
3. Respondent inappropriately acknowledged the Client in public.

**CONCLUSIONS OF LAW**

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the Council, 22 Texas Administrative Code Parts 30 and 41.
2. Violation of the Council’s Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.
3. Based on the above Findings of Fact, the Council finds that Respondent violated 22 Tex. Admin. Code §§ 681.41(p)(2022 ed.) and 681.45(b)-(c)(2022 ed.)

**ORDER**

**IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

1. Respondent's license is hereby REPRIMANDED.
2. Respondent, within thirty (30) days of the date this order is ratified, shall complete and submit proof of completion of three (3) hours of professional development relating to general professional ethics. This professional development is in addition to the professional development hours required for license renewal. Respondent will pay all costs of the coursework.

**WARNING**

**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

**WAIVERS**

On the underlying investigative file, Respondent has waived his or her right to a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS, ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

FOR THE RESPONDENT:

FOR THE STAFF OF THE COUNCIL:

*Tracy Miller*

*Kenneth Long*

\_\_\_\_\_  
Tracy Miller  
Licensed Professional Counselor  
License No. 59967

\_\_\_\_\_  
Kenneth Long  
Texas Bar No. 24078877  
Staff Attorney  
Texas Behavioral Health Executive Council  
1801 Congress Ave., Ste. 7.300  
Austin, Texas 78701

DATE SIGNED: 10/13/2025

DATE SIGNED: 10/14/2025

APPROVED, RATIFIED, AND ENTERED THIS 14 DAY OF October, 2025.

*Darrel Spinks*

\_\_\_\_\_  
Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

**COMPLAINT NO. 2024-00243**

**IN THE MATTER OF**

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**BEFORE THE TEXAS BEHAVIORAL  
HEALTH EXECUTIVE COUNCIL**

**ALEXANDER MONTERO**

**THE TEXAS STATE BOARD  
OF EXAMINERS OF  
PROFESSIONAL COUNSELORS**

**AGREED ORDER**

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(e), the Executive Director for the Texas Behavioral Health Executive Council (“Council”) hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of Council, which have been approved and accepted by **ALEXANDER MONTERO** (“Respondent”) and which constitutes a full settlement and compromise of the complaint(s) currently pending against Respondent before the Council in the above-referenced and numbered matter(s).

**FINDINGS OF FACT**

1. Respondent is licensed as a professional counselor (#80820) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent crossed professional boundaries when communicating with a client.
3. Respondent failed to secure written informed consent before sharing information regarding a client.

**CONCLUSIONS OF LAW**

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the Council, 22 Texas Administrative Code Parts 30 and 41.
2. Violation of the Council’s Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.
3. Based on the above Findings of Fact, the Council finds that Respondent violated 22 Tex. Admin. Code §§ 681.38(c) and 681.45(b)-(c).

4. This Agreed Order is a Settlement Agreement under the Texas Rules of Evidence and is not admissible for the purposes of civil litigation. By entering into this Agreed Order, Respondent does not admit the foregoing Findings of Fact or Conclusions of Law, but agrees to resolve this matter to avoid the expense and uncertainty of further proceedings.

### **ORDER**

#### **IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

1. Respondent's license is SUSPENDED for a period of one (1) year from the effective date of this order. However, the one (1) year of suspension shall be PROBATED, so long as Respondent complies with all state and federal statutes and regulations pertaining to the practice of professional counseling. Although the probated suspension ordered herein will result in Respondent's license being restricted, Respondent shall take all steps necessary to renew and maintain Respondent's license while this order is in effect. Respondent's license shall remain on restricted status until all terms of this order have been satisfactorily completed.
2. If before all of the terms, conditions, and restrictions of this order are complete Respondent applies, qualifies, and is granted an upgraded license, then all of the same terms, conditions, and restrictions of this order shall apply to the upgraded license without the need of entering a new order against the upgraded license.

### **WARNING**

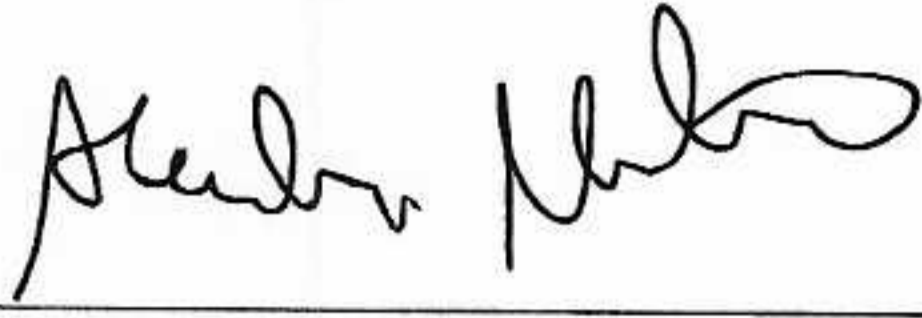
**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

### **WAIVERS**

On the underlying investigative file, Respondent has waived his or her right to an informal settlement conference, a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS, ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

FOR THE RESPONDENT:



Alexander Montero  
Licensed Professional Counselor  
License No. 80820

DATE  
SIGNED: 10/2/2025

FOR THE STAFF OF THE COUNCIL:



Kenneth Long  
Texas Bar No. 24078877  
Staff Attorney  
Texas Behavioral Health Executive Council  
1801 Congress Ave., Ste. 7.300  
Austin, Texas 78701

DATE SIGNED: 10/6/2025

APPROVED, RATIFIED, AND ENTERED THIS 8<sup>th</sup> DAY OF October, 2025.



Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

COMPLAINT NO. 2025-00151

IN THE MATTER OF

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BEFORE THE TEXAS BEHAVIORAL  
HEALTH EXECUTIVE COUNCIL

MARINA MONTEZ

THE TEXAS STATE BOARD  
OF EXAMINERS OF  
PROFESSIONAL COUNSELORS

**AGREED ORDER**

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(e), the Executive Director for the Texas Behavioral Health Executive Council (“Council”) hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of Council, which have been approved and accepted by **MARINA MONTEZ** (“Respondent”) and which constitutes a full settlement and compromise of the complaint(s) currently pending against Respondent before the Council in the above-referenced and numbered matter(s).

**FINDINGS OF FACT**

1. Respondent is licensed as a professional counselor (#65562) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent provided treatment to a minor client (the “Client”) between October 2018 and November 2021.
3. Respondent learned about an alleged incident 5 years after the purported incident when the client was 3 years old. The alleged incident involved a sibling who was 6 years older. Based on her clinical judgment, Respondent did not believe this was a matter to be reported.
4. Respondent did not report the alleged incident to the proper authorities.

**CONCLUSIONS OF LAW**

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the Council, 22 Texas Administrative Code Parts 30 and 41.
2. Violation of the Council’s Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.

3. Based on the above Findings of Fact, the Council finds that Respondent violated 22 Tex. Admin. Code § 681.45(d).
4. This Agreed Order is a Settlement Agreement under the Texas Rules of Evidence and is not admissible for the purposes of civil litigation. By entering into this Agreed Order, Respondent does not admit the foregoing Findings of Fact or Conclusions of Law, but agrees to resolve this matter to avoid the expense and uncertainty of further proceedings.

### ORDER

#### **IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

1. Respondent's license is hereby REPRIMANDED.
2. Respondent, within thirty (30) days of the date this order is ratified, shall complete and submit proof of completion of three (3) hours of professional development relating to required reporting of abuse or neglect in counseling. This professional development is in addition to the professional development hours required for license renewal. Respondent will pay all costs of the coursework.
3. Respondent is assessed and shall pay, within thirty (30) days of the date this order is ratified, an administrative penalty in the total amount of \$500.00; of which \$400.00 represents administrative costs and \$100.00 represents administrative penalty.

### WARNING

**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

### WAIVERS

On the underlying investigative file, Respondent has waived his or her right to a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS, ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF

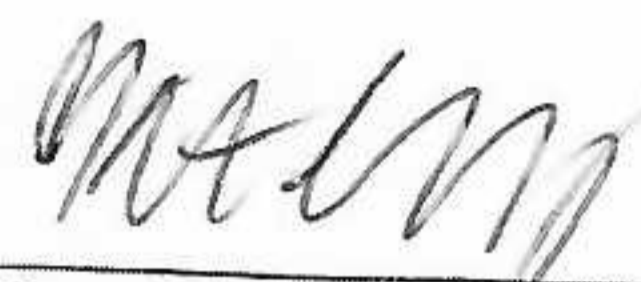
COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

FOR THE RESPONDENT:

  
Marina Montez  
Licensed Professional Counselor  
License No. 65562

DATE SIGNED: 11.06.25

FOR THE STAFF OF THE COUNCIL:

  
Kenneth Long  
Texas Bar No. 24078877  
Staff Attorney  
Texas Behavioral Health Executive Council  
1801 Congress Ave., Ste. 7.300  
Austin TX 78701

DATE SIGNED: 11/10/2025

APPROVED, RATIFIED, AND ENTERED THIS 14th DAY OF November, 2025.

  
Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

**COMPLAINT NO. 2024-00525**

**IN THE MATTER OF**

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**BEFORE THE TEXAS BEHAVIORAL  
HEALTH EXECUTIVE COUNCIL**

**THE TEXAS STATE BOARD  
OF EXAMINERS OF  
PROFESSIONAL COUNSELORS**

**KAREN SUE TYNDALL**

**AGREED ORDER**

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(e), the Executive Director for the Texas Behavioral Health Executive Council (“Council”) hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of the Council, which have been approved and accepted by **KAREN SUE TYNDALL** (“Respondent”) and which constitutes a full settlement and compromise of the complaint currently pending against Respondent before the Council in the above-referenced and numbered matter.

**FINDINGS OF FACT**

1. Respondent is licensed as a Professional Counselor Supervisor (#68996) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent entered into an agreement with and allowed Supervisee A.M. to provide professional counseling services under Respondent’s supervision from 2/25/22 – 7/13/22.
3. From 2/25/22 – 7/13/22, Supervisee A.M. did not hold an LPC-Associate license and was not a student enrolled in a regionally accredited institution pursuing a course of study in counseling.
4. Respondent’s intent was to supervise A.M. as a practicum or graduate internship student but Respondent failed to verify A.M.’s student status with a university and incorrectly assumed A.M.’s professional liability insurance confirmed her student status.
5. Respondent signed the Practicum/Graduate Internship Documentation form for A.M., that was filed with the Council, incorrectly indicating that supervisee A.M. successfully completed the practicum/graduate internship requirements for licensure.
6. Respondent cooperated fully with the Council’s investigation, accepted responsibility for Respondent’s actions and oversight, did not willfully intend to violate Council rules, has implemented remedial measures, and has demonstrated rehabilitative potential.

**CONCLUSIONS OF LAW**

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the

Council, 22 Texas Administrative Code Parts 30 and 41.

2. Violation of the Council's Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.
3. Based on the above Findings of Fact, the Council finds that Respondent violated 22 Tex. Admin. Code §§681.41(h) and 882.34(b).

### **ORDER**

#### **IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

1. Respondent's license is hereby REPRIMANDED.
2. Respondent is assessed and shall pay, within thirty (30) days of the date this order is ratified, an administrative penalty in the total amount of \$1,500.00; of which \$1,000.00 represents administrative costs and \$500.00 represents administrative penalty.
3. Respondent, within thirty (30) days of the date this order is ratified, shall complete and submit proof of completion of six (6) hours of professional development relating to professional ethics and/or clinical supervision. This professional development is in addition to the professional development hours required for license renewal. Respondent will pay all costs of the coursework.

### **WARNING**

**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

### **WAIVERS**

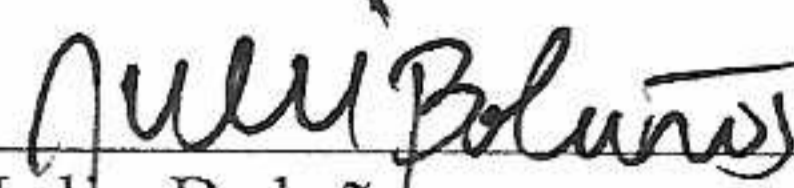
On the underlying investigative file, Respondent has waived his or her right to an informal settlement conference, a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS, ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

FOR THE RESPONDENT:

FOR THE STAFF OF THE COUNCIL:

  
\_\_\_\_\_  
Karen Sue Tyndall  
Licensed Professional Counselor Supervisor  
No. 68996

  
\_\_\_\_\_  
Julie Bolaños  
Texas Bar No. 24142692  
Staff Attorney  
Texas Behavioral Health Executive Council  
1801 Congress Ave., Ste. 7.300  
Austin, Texas 78701

DATE SIGNED: 10/19/2025

DATE SIGNED: 10/24/2025

APPROVED, RATIFIED, AND ENTERED THIS 14<sup>th</sup> DAY OF November, 2025.

*please see the  
following letter .  
Thank you -*

  
\_\_\_\_\_  
Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

COMPLAINT NO. 2024-00629

IN THE MATTER OF

§ BEFORE THE TEXAS BEHAVIORAL  
§ HEALTH EXECUTIVE COUNCIL  
§  
§ THE TEXAS STATE BOARD  
§ OF EXAMINERS OF  
§ PROFESSIONAL COUNSELORS

YULIA YEZAK

**AGREED ORDER**

Pursuant to its authority under §507.305 of the Texas Occupations Code, §2001.056 of the Government Code, and 22 Texas Administrative Code §884.12(e), the Executive Director for the Texas Behavioral Health Executive Council ("Council") hereby approves, ratifies, and enters this Agreed Order with the following Findings of Fact, Conclusions of Law, and Order of Council, which have been approved and accepted by YULIA YEZAK ("Respondent") and which constitutes a full settlement and compromise of the complaint(s) currently pending against Respondent before the Council in the above-referenced and numbered matter(s).

**FINDINGS OF FACT**

1. Respondent is licensed as a Licensed Professional Counselor - Associate (#94319) in the State of Texas and is, therefore, subject to the jurisdiction of the Council.
2. Respondent developed a dual relationship with a client.
3. Respondent had a sexual relationship with a client.

**CONCLUSIONS OF LAW**

1. Respondent voluntarily received a license from the Council and, therefore, is bound by the provisions of Chapters 503 and 507 of the Texas Occupations Code and the Rules of the Council, 22 Texas Administrative Code Parts 30 and 41.
2. Violation of the Council's Rules is unprofessional conduct and constitutes grounds for the imposition of sanctions under §§503.401, 507.301, and 507.351 of the Texas Occupations Code.
3. Based on the above Findings of Fact, the Council finds that Respondent violated 22 Tex. Admin. Code §§ 681.38(c), 681.38(d), and 681.42(b).

## **ORDER**

### **IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:**

1. Respondent, by signing this Agreed Order, hereby voluntarily and permanently **RESIGNS** his or her license (#94319) in lieu of further adjudication by the Council on these matters.
2. Respondent shall return his or her license to the Council no later than fourteen (14) days after the date this order is ratified.
3. The Council will not consider an application for licensure from Respondent and Respondent agrees not to apply for any new license from the Council for five (5) years from the effective date of this Order.
4. If Respondent seeks to apply for a license with the Council in the future, and the Council is willing to reinstate the license, Respondent will be subject to conditions of eligibility to be imposed by the Council at that time.
5. Respondent shall not have contact, by email, text, telephone, or any other manner, with the clients with whom she had a dual and/or sexual relationship who are the subjects of this complaint, except for responding to a written request for records, in which case Respondent must promptly respond as required by law.

## **WARNING**

**RESPONDENT'S FAILURE TO COMPLY WITH ONE OR MORE TERMS OF THIS ORDER MAY CONSTITUTE A VIOLATION OF 22 TEXAS ADMINISTRATIVE CODE §884.55 REQUIRING FURTHER DISCIPLINARY ACTION.**

## **WAIVERS**

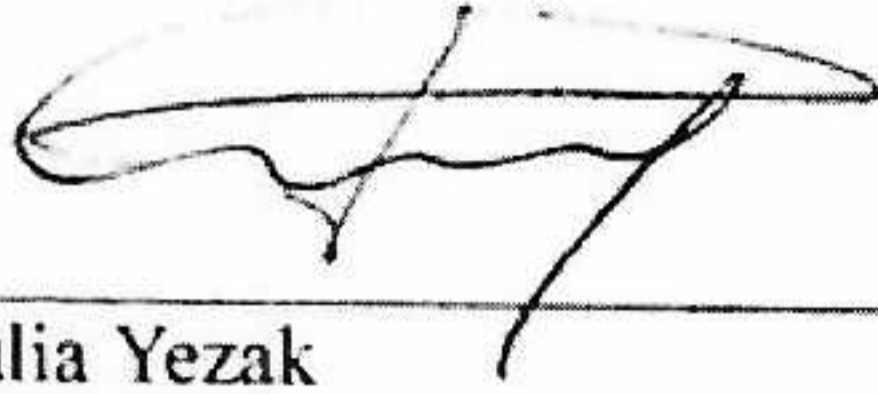
On the underlying investigative file, Respondent has waived his or her right to an informal settlement conference, a formal hearing before an Administrative Law Judge at the State Office of Administrative Hearings (SOAH), and judicial review pursuant to Texas Government Code Chapter 2001, in exchange for the conditions set out in this Agreed Order.

THE RESPONDENT, BY SIGNING THIS ORDER, AGREES TO ITS TERMS, ACKNOWLEDGES UNDERSTANDING OF THE FORMAL NOTICES, FINDINGS OF FACT, AND CONCLUSIONS OF LAW SET FORTH HEREIN AND COVENANTS TO SATISFACTORILY COMPLY WITH THE MANDATES OF THIS ORDER IN A TIMELY MANNER. RESPONDENT FURTHER ACKNOWLEDGES AND AGREES THAT HE OR SHE HAS AGREED TO THIS ORDER UPON THE ADVICE AND CONSENT OF

COUNSEL, OR THAT HE OR SHE HAS HAD THE OPPORTUNITY TO HAVE THIS ORDER REVIEWED BY COUNSEL OF HIS OR HER CHOICE.

FOR THE RESPONDENT:

FOR THE STAFF OF THE COUNCIL:



Yulia Yezak  
Licensed Professional Counselor - Associate  
License No. 94319

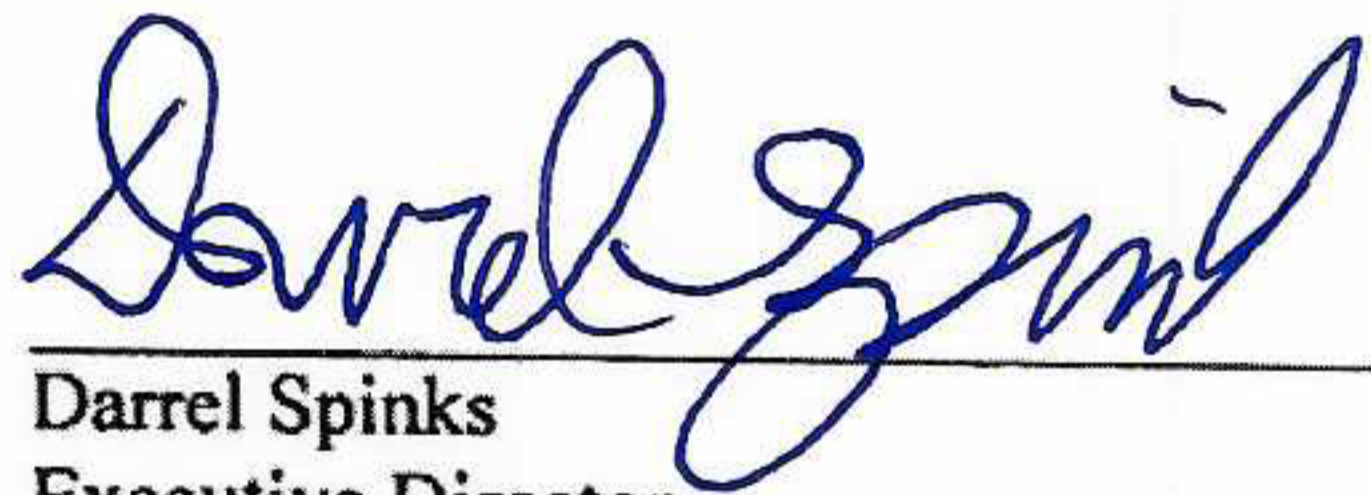


Kenneth Long  
Texas Bar No. 24078877  
Staff Attorney  
Texas Behavioral Health Executive Council  
1801 Congress Ave., Ste. 7.300  
Austin, Texas 78701

DATE SIGNED: 09.03.2025

DATE SIGNED: 9/3/2025

APPROVED, RATIFIED, AND ENTERED THIS 3 DAY OF September, 2025.



Darrel Spinks  
Executive Director  
Texas Behavioral Health Executive Council

**4th QUARTER PERFORMANCE MEASURES**  
**FISCAL YEAR 2025**

Submitted to the  
Governor's Office of Budget and Planning  
and the Legislative Budget Board

by

**Texas Behavioral Health Executive  
Council**

  
Executive Director

Revised October 13, 2025

  
Date

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
<u>1-1-1 LICENSING</u>					
1 # NEW LICENSEES ISSUED					
Quarter 1	9,300.00	2,734.00	2,734.00	29.40 %	1,860.00 - 2,790.00
Quarter 2	9,300.00	2,890.00	5,624.00	60.47 % *	4,185.00 - 5,115.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of new licenses issued is 9,300, or 2,325 per quarter. During the second quarter of FY 25, the agency exceeded its target by issuing 2,890 for the quarter. The agency cannot predict how many applicants will qualify for licensure, and processes all applications in a timely manner.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The number of new licenses issued each quarter (with the exception of the fourth quarter, when there are more applications received) is averaging over 2,800 due to the dedication and efficiency of the licensing staff and the significant workforce shortage of behavioral health providers. The licensing staff will continue to process all qualified applicants, and therefore the agency believes this measure will continue to be met or exceeded during the biennium. Additionally, the agency has requested that this target be increased to 12,000 in its 2026-2027 LAR.

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: **Behavioral Health Executive Council**

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Output Measures**

1 # NEW LICENSEES ISSUED

<b>Quarter 3</b>	9,300.00	2,901.00	8,525.00	91.67 % *	6,510.00 - 7,440.00
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of new licenses issued is 9,300, or 2,325 per quarter. During the third quarter of FY 25, the agency exceeded its target by issuing 2,901 for the quarter. The agency cannot predict how many applicants will qualify for licensure, and processes all applications in a timely manner.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The number of new licenses issued each quarter (with the exception of the fourth quarter, when there are more applications received) is averaging over 2,800 due to the dedication and efficiency of the licensing staff and the significant workforce shortage of behavioral health providers. The licensing staff will continue to process all qualified applicants, and therefore the agency believes this measure will continue to be met or exceeded during the biennium. Additionally, this target has been increased to 12,000 for the 2026-2027 biennium.

\* Varies by 5% or more from target.

Efficiency/Output Measures with Cover Page and Update Explanation  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
1 # NEW LICENSEES ISSUED					
<b>Quarter 4</b>	9,300.00	3,568.00	12,093.00	130.03 % *	8,835.00 - 9,765.00
<u>Explanation of Variance:</u> FACTORS CAUSING THE VARIANCE:					
The FY25 target for number of new licenses issued is 9,300, or 2,325 per quarter. During the fourth quarter of FY 25, the agency exceeded its target by issuing 3,568 for the quarter. The agency cannot predict how many applicants will qualify for licensure, and processes all applications in a timely manner.					
HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:					
The number of new licenses issued each quarter (with the exception of the fourth quarter, when there are more applications received) is averaging over 3,000 due to the dedication and efficiency of the licensing staff and the significant workforce shortage of behavioral health providers. The licensing staff will continue to process all qualified applicants, and therefore the agency believes this measure will continue to be met or exceeded during the biennium. Additionally, this target has been increased to 12,000 for the 2026-2027 biennium.					
<u>Explanation of Update:</u> Tracking change.					
2 # LICENSE RENEWALS					
<b>Quarter 1</b>	29,000.00	8,458.00	8,458.00	29.17 %	5,800.00 - 8,700.00

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: **Behavioral Health Executive Council**

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
2 # LICENSE RENEWALS					
<b>Quarter 2</b>	29,000.00	8,777.00	17,235.00	59.43 % *	13,050.00 - 15,950.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of licenses renewed is 29,000, or 7,250 per quarter. During the second quarter of FY 25, the agency exceeded its target by renewing 8,777 licenses. As the agency's licensee population increases, the renewals will continue to increase.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

All license renewals are required to be submitted online and are approved automatically by the online licensing system, unless the licensee is under audit or the agency hasn't received the licensee's fingerprint criminal history results. Licensing staff have little control over how many licensees will choose to renew their license, and therefore how many renewals get processed. However, the agency believes this target will continue to be met or exceeded during the biennium. Additionally, the agency has requested that this target be increased to 34,500 in its 2026-2027 LAR.

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
2 # LICENSE RENEWALS					
<b>Quarter 3</b>	29,000.00	9,218.00	26,453.00	91.22 % *	20,300.00 - 23,200.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of licenses renewed is 29,000, or 7,250 per quarter. During the third quarter of FY 25, the agency exceeded its target by renewing 9,218 licenses. As the agency's licensee population increases, the renewals will continue to increase.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

All license renewals are required to be submitted online and are approved automatically by the online licensing system, unless the licensee is under audit or the agency hasn't received the licensee's fingerprint criminal history results. Licensing staff have little control over how many licensees will choose to renew their license, and therefore how many renewals get processed. However, the agency believes this target will continue to be met or exceeded during the biennium. Additionally, this target has been increased to 34,500 for the 2026-2027 biennium.

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
2 # LICENSE RENEWALS					
<b>Quarter 4</b>	29,000.00	10,082.00	36,535.00	125.98 % *	27,550.00 - 30,450.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of licenses renewed is 29,000, or 7,250 per quarter. During the fourth quarter of FY 25, the agency exceeded its target by renewing 10,082 licenses. As the agency's licensee population increases, the renewals will continue to increase.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

All license renewals are required to be submitted online and are approved automatically by the online licensing system. Licensing staff have little control over how many licensees will choose to renew their license, and therefore how many renewals get processed. However, the agency believes this target will continue to be met or exceeded during the biennium. Additionally, this target has been increased to 34,500 for the 2026-2027 biennium.

Explanation of Update: Tracking change.

2-1-1 ENFORCEMENT

1 COMPLAINTS RESOLVED

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Output Measures**

1 COMPLAINTS RESOLVED

Quarter 1	610.00	69.00	69.00	11.31 % *	122.00 - 183.00
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of complaints resolved is 610, or 152 per quarter. During the first quarter of FY 25, the agency fell short of its target by resolving only 69 complaints.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The agency had 670 pending complaints at the end of this quarter and received 178 complaints during the first quarter. While the investigatory time and resources needed to resolve a complaint vary according to the nature and type of complaint received, the agency believes it can closely approach this target assuming it is able to maintain full or near-full staffing level of investigative staff. However, roughly 80% of the existing pending complaints have been investigated and referred to the legal division. Therefore, the agency has requested additional staff attorneys in its 26-27 LAR to address this.

\* Varies by 5% or more from target.

Efficiency/Output Measures with Cover Page and Update Explanation  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
1 COMPLAINTS RESOLVED					
<b>Quarter 2</b>	610.00	193.00	262.00	42.95 % *	274.50 - 335.50
<p><u>Explanation of Variance:</u> FACTORS CAUSING THE VARIANCE:</p> <p>The FY25 target for number of complaints resolved is 610, or 152 per quarter. During the second quarter of FY 25, the agency exceeded its target by resolving 193 complaints.</p> <p>HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:</p> <p>The agency had 633 pending complaints at the end of this quarter and received 157 complaints during the first quarter. While the investigatory time and resources needed to resolve a complaint vary according to the nature and type of complaint received, the agency believes it can closely approach this target assuming it is able to maintain full or near-full staffing level of investigative staff. However, roughly 80% of the existing pending complaints have been investigated and referred to the legal division, which is understaffed. Therefore, the agency has requested additional staff attorneys in its 26-27 LAR to address this.</p>					
<b>Quarter 3</b>	610.00	167.00	429.00	70.33 %	427.00 - 488.00

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Output Measures**

1 COMPLAINTS RESOLVED

Quarter 4	610.00	178.00	607.00	99.51 %	579.50 - 640.50
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Explanation of Update: No change.

2 COMPLAINTS PENDING

Quarter 1	500.00	670.00	670.00	134.00 % *	475.00 - 525.00
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of complaints pending is 500. During the first quarter of FY 25, the agency had 670 complaints pending. Of this amount, approximately 80% of these are substantive complaints that have been sent to the legal division after the investigation has been completed.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency believes that the average complaints pending will continue to exceed the target of 500 for the remainder of the biennium, even assuming the Council is able to maintain full or close-to-full staffing levels. The agency has requested additional staff attorneys in its 26-27 LAR to address this.

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
2 COMPLAINTS PENDING					
<b>Quarter 2</b>	500.00	633.00	633.00	126.60 % *	475.00 - 525.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of complaints pending is 500. During the second quarter of FY 25, the agency had 633 complaints pending. Of this amount, approximately 80% of these are substantive complaints that have been sent to the legal division after the investigation has been completed.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency believes that the average complaints pending will continue to exceed the target of 500 for the remainder of the biennium, even assuming the Council is able to maintain full or close-to-full staffing levels. The agency has requested additional staff attorneys in its 26-27 LAR to address this.

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
2 COMPLAINTS PENDING					
<b>Quarter 3</b>	500.00	682.00	682.00	136.40 % *	475.00 - 525.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of complaints pending is 500. During the third quarter of FY 25, the agency had 682 complaints pending. Of this amount, approximately 70% of these are substantive complaints that have been sent to the legal division after the investigation has been completed.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency believes that the average complaints pending will continue to exceed the target of 500 for the remainder of the biennium, even assuming the Council is able to maintain full or close-to-full staffing levels. The agency has requested additional funding to fill two staff attorney positions in its 26-27 LAR to address this.

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

10/13/2025 1:14:51PM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
2 COMPLAINTS PENDING					
Quarter 4	500.00	747.00	747.00	149.40 % *	475.00 - 525.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of complaints pending is 500. At the end of FY 25, the agency had 747 complaints pending. Of this amount, approximately 65% of these are substantive complaints that have been sent to the legal division after the investigation has been completed.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency received additional funding to fill two staff attorney positions in its 26-27 LAR to address this.

Explanation of Update: Tracking change. Tracking change.

**Efficiency Measures**

1-1-1 LICENSING

1 AVG TIME TO PROCESS APP (DAYS)

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Efficiency Measures**

1 AVG TIME TO PROCESS APP (DAYS)

Quarter 1	55.00	29.81	29.81	54.20 % *	52.25 - 57.75
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for license issuance is 55 days. In the first quarter of FY 25, the agency bested this measure by having an average license issuance time of only 30 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for license issuance for FY 24 was 30 days. This number has remained an average of 30 days, due to the dedication and efficiency of the licensing staff. The agency believes that this target will continue to be met or beat during the biennium assuming the Council is able to maintain full or close-to-full staffing levels. Additionally, the agency requested that this target be lowered to 35 days in its 2026-2027 LAR.

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Efficiency Measures**

1 AVG TIME TO PROCESS APP (DAYS)

Quarter 2	55.00	31.92	30.90	56.18 % *	52.25 - 57.75
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for license issuance is 55 days. In the second quarter of FY 25, the agency bested this measure by having an average license issuance time of only 32 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for license issuance for FY 24 was 30 days. This number has remained an average of 30-31 days, due to the dedication and efficiency of the licensing staff. The agency believes that this target will continue to be met or beat during the biennium assuming the Council is able to maintain full or close-to-full staffing levels. Additionally, the agency requested that this target be lowered to 35 days in its 2026-2027 LAR.

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Efficiency Measures**

1 AVG TIME TO PROCESS APP (DAYS)

Quarter 3	55.00	30.91	30.91	56.20 % *	52.25 - 57.75
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for license issuance is 55 days. In the third quarter of FY 25, the agency bested this measure by having an average license issuance time of only 31 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for license issuance for FY 24 was 30 days. This number has remained an average of 30-31 days, due to the dedication and efficiency of the licensing staff. The agency believes that this target will continue to be met or beat during the biennium assuming the Council is able to maintain full or close-to-full staffing levels. Additionally, this target has been lowered to 35 days for the 2026-2027 biennium.

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Efficiency Measures**

1 AVG TIME TO PROCESS APP (DAYS)

Quarter 4	55.00	24.87	29.12	52.95 % *	52.25 - 57.75
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for license issuance is 55 days. In the fourth quarter of FY 25, the agency bested this measure by having an average license issuance time of only 25 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for license issuance for FY 24 was 30 days. This number has remained an average of 30 days, due to the dedication and efficiency of the licensing staff. The agency believes that this target will continue to be met or beat during the biennium assuming the Council is able to maintain full or close-to-full staffing levels. Additionally, this target has been lowered to 35 days for the 2026-2027 biennium.

Explanation of Update: Tracking change.

2-1-1 ENFORCEMENT

1 AVG TIME/COMPLAINT RESOLUTION

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Efficiency Measures</b>					
1 AVG TIME/COMPLAINT RESOLUTION					
Quarter 1	625.00	309.94	309.94	49.59 % *	593.75 - 656.25

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for complaint resolution is 625 days. In the first quarter of FY 25, the agency bested this measure by having an average processing resolution time of 310 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for complaint resolution for FY 24 was 312 days. This number has now slightly decreased to an average of 310 days. Even with the dedication and efficiency of the enforcement and legal staff, the agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency believes that while this target on average will continue to be met or beat during the biennium, the quarterly average may begin to increase, even assuming the Council is able to maintain full or close-to-full staffing levels. The agency has requested additional staff attorneys in its 26-27 LAR to address this. Additionally, the agency has requested that this target be lowered to 375 days in its 2026-2027 LAR.

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Efficiency Measures**

1 AVG TIME/COMPLAINT RESOLUTION

Quarter 2	625.00	288.04	293.81	47.01 % *	593.75 - 656.25
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for complaint resolution is 625 days. In the second quarter of FY 25, the agency bested this measure by having an average processing resolution time of 288 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for complaint resolution for FY 24 was 312 days. This number has now slightly decreased to an average of 294 days. Even with the dedication and efficiency of the enforcement and legal staff, the agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency believes that while this target on average will continue to be met or beat during the biennium, the quarterly average may begin to increase, even assuming the Council is able to maintain full or close-to-full staffing levels. The agency has requested additional staff attorneys in its 26-27 LAR to address this. Additionally, the agency has requested that this target be lowered to 375 days in its 2026-2027 LAR.

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
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**Efficiency Measures**

1 AVG TIME/COMPLAINT RESOLUTION

Quarter 3	625.00	301.15	296.67	47.47 % *	593.75 - 656.25
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for complaint resolution is 625 days. In the third quarter of FY 25, the agency bested this measure by having an average processing resolution time of 301 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for complaint resolution for FY 24 was 312 days. This number has now slightly decreased to an average of 296 days. Even with the dedication and efficiency of the enforcement and legal staff, the agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency believes that while this target on average will continue to be met or beat during the biennium, the quarterly average may begin to increase, even assuming the Council is able to maintain full or close-to-full staffing levels. The agency has requested additional funding to fill two staff attorney positions in its 26-27 LAR to address this. Additionally, this target has been lowered to 375 days for the 2026-2027 biennium.

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**

10/13/2025 1:14:51PM

88th Regular Session, Performance Reporting

Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 Actual	2025 YTD	Percent of Annual Target	Target Range
<b>Efficiency Measures</b>					
1 AVG TIME/COMPLAINT RESOLUTION					
Quarter 4	625.00	288.91	294.30	47.09 % *	593.75 - 656.25

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for the average time for complaint resolution is 625 days. In the fourth quarter of FY 25, the agency bested this measure by having an average processing resolution time of 289 days.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for complaint resolution for FY 24 was 312 days. This number has now slightly decreased to an average of 295 days. Even with the dedication and efficiency of the enforcement and legal staff, the agency needs additional staff attorneys to process the substantive complaints that are referred to the legal division in a shorter timeframe. The agency believes that while this target on average will continue to be met or beat during the biennium, the quarterly average may begin to increase, even assuming the Council is able to maintain full or close-to-full staffing levels. The agency received additional funding to fill two staff attorney positions in its 26-27 LAR to address this. Additionally, this target has been lowered to 375 days for the 2026-2027 biennium.

Explanation of Update: Tracking change.

\* Varies by 5% or more from target.

**TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL**  
**4th QUARTER MEASURES**  
**FY 2025**

Number of Licenses Renewed (from ald12)

LSSP	589
LIC	727
LPA	99
LPC	4145
MFT	543
LBSW	414
LMSW	1515
LCSW	2035
AP	15

Total 10,082

Number of Licenses Issued (from ald11 and BO)

LPA	17
PLP	89
LIC	127
LSSP	203
LPCA	989
LPC	154
LPC Upgrade	591
MFTA	71
MFT	33
MFT Upgrade	42
LBSW	43
LMSW	599
LCSW	223
LMSW Upgrade	22
LCSW Upgrade	365
TEMP SW	0

Total 3,568

Number of Complaints Resolved (from BO report)

LP/LPA	11
LSSP	0
LPC	97
MFT	19
SW	51
Total	178

Percent of Complaint Resolved Within Six Months (from BO report)

1 <sup>st</sup> Qtr	23/69 =	34%
2 <sup>nd</sup> Qtr	93/193 =	49%
3 <sup>rd</sup> Qtr	86/167 =	52%
4 <sup>th</sup> Qtr	94/178 =	53%
YTD	296/607 =	49%

Percent of Complaints Resolved resulting in Disciplinary Action (from BO report)

1 <sup>st</sup> Qtr	14/69 =	20%
2 <sup>nd</sup> Qtr	21/193 =	11%
3 <sup>rd</sup> Qtr	22/167 =	14%
4 <sup>th</sup> Qtr	42/178 =	24%
YTD	99/607 =	17%

Average Time for Complaint Resolution (from BO report)

1 <sup>st</sup> Qtr	21,386 days to resolve 69 complaints =	309.94 days
2 <sup>nd</sup> Qtr	55,592 days to resolve 193 complaints =	288.04 days
3 <sup>rd</sup> Qtr	50,292 days to resolve 167 complaints =	301.15 days
4 <sup>th</sup> Qtr	51,425 days to resolve 178 complaints =	288.91 days
YTD	178,695 days to resolve 607 complaints =	294.39 days

Number of Complaints Pending (from BO report)

747

Closed	33
File at SOAH	2
ISC Scheduled	19
Legal Review	439
NOV Sent	2
Under Investigation	252

Average Time for Application Processing (from BO report) (**Bold averages only**)

1 <sup>st</sup> Qtr	77,170 days to process 2,589 applications =	29.81 days
2 <sup>nd</sup> Qtr	88,664 days to process 2,778 applications =	31.92 days
3 <sup>rd</sup> Qtr	86,730 days to process 2,806 applications =	30.91 days
4 <sup>th</sup> Qtr	85,556 days to process 3,441 applications =	24.87 days
YTD	338,120 days to process 11,614 applications =	29.12 days
<b>LPA Initial</b>	<b>1568 days to process 39 applications =</b>	<b>40.21</b>
LPA Final	3075 days to process 7 applications =	180.89
<b>LIC Initial</b>	<b>3583 days to process 95 applications =</b>	<b>37.72</b>
LIC Final	19892 days to process 127 applications =	156.63
<b>LSSP</b>	<b>7036 days to process 203 applications =</b>	<b>34.66</b>
Temp LIC	865 days to process 35 applications =	24.72
<b>LPC Initial</b>	<b>8809 days to process 154 applications =</b>	<b>57.21</b>
<b>LPCA Initial</b>	<b>21720 days to process 989 applications =</b>	<b>21.97</b>
<b>LPC Upgrade</b>	<b>5965 days to process 591 applications =</b>	<b>10.10</b>
<b>MFT License</b>	<b>2976 days to process 33 applications =</b>	<b>90.19</b>
MFTA License	9688 days to process 71 applications =	136.45
<b>MFTA Upgrade</b>	<b>960 days to process 50 applications =</b>	<b>19.20</b>
<b>SW License</b>	<b>10452 days to process 575 applications =</b>	<b>18.18</b>
<b>SW OOS License</b>	<b>14253 days to process 290 applications =</b>	<b>49.15</b>
<b>SW Upgrade</b>	<b>7369 days to process 387 applications =</b>	<b>19.05</b>
<b>Temp SW License</b>	<b>0 days to process 0 applications =</b>	<b>0.00</b>

- Those in **BOLD** are the applications we have more control over (i.e. we are not waiting for them to take and pass a national exam).

Calculations reviewed by: \_\_\_\_\_

Date: \_\_\_\_\_

**TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL  
ANNUAL MEASURES  
FY 2025**

Number of Jurisdictional Complaints Received FY25 (from BO report) 803

Percent of Licensees With No Recent Violations

Total 287 disciplinary actions

Less duplicates -54 duplicates

Total unduplicated 233 disciplinary actions

Number of individuals (unduplicated) licensed as of 8/31/2025: 90,366

$90,366 - 233 = 90,133$

$90,133/90,366 = 99.75\%$

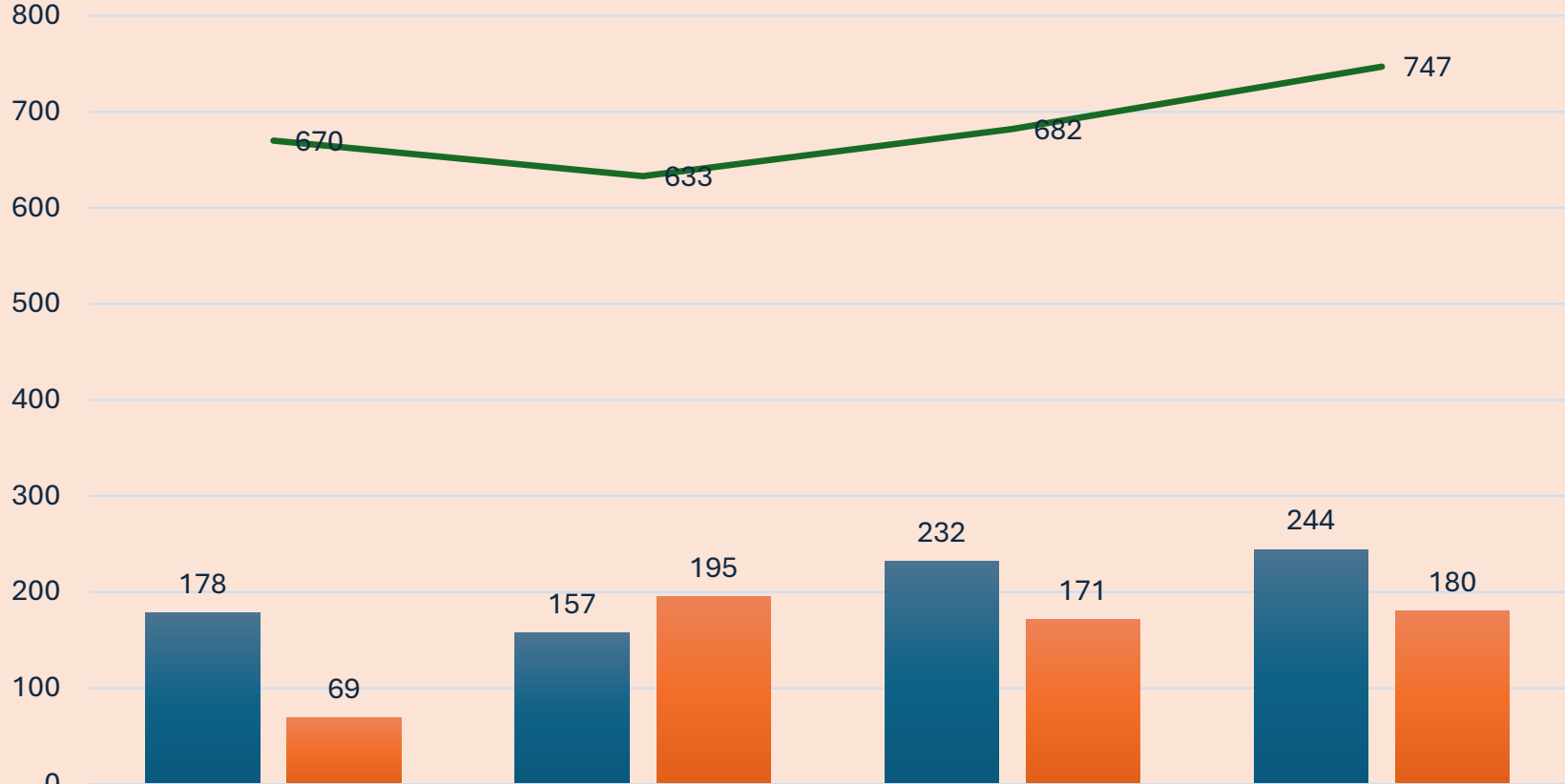
Calculation Reviewed by: \_\_\_\_\_

Date: \_\_\_\_\_

# **Q4 FY 2025 Enforcement Report**

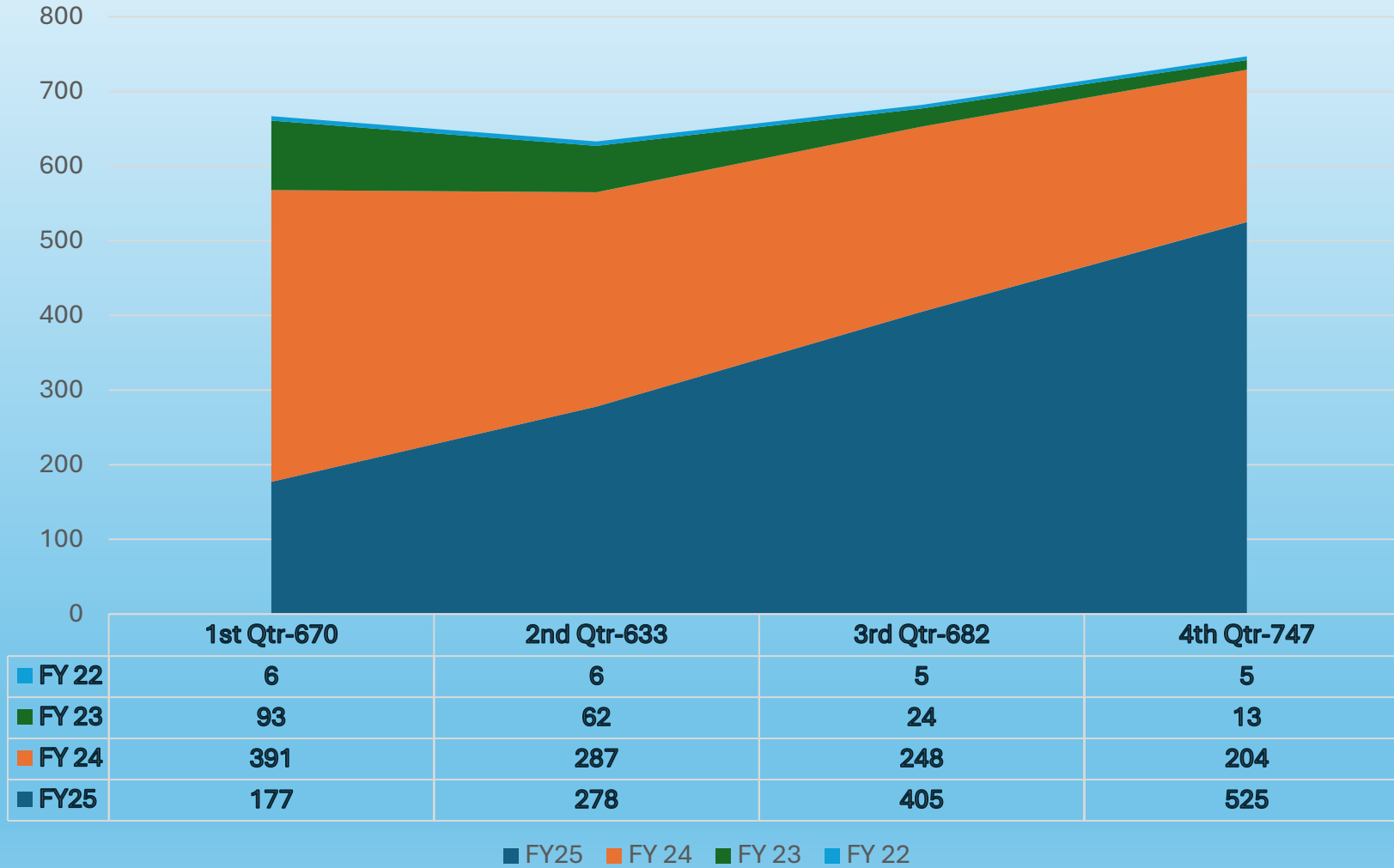
(June 1, 2025- August 31, 2025)

# Complaints: Received, Resolved & Pending

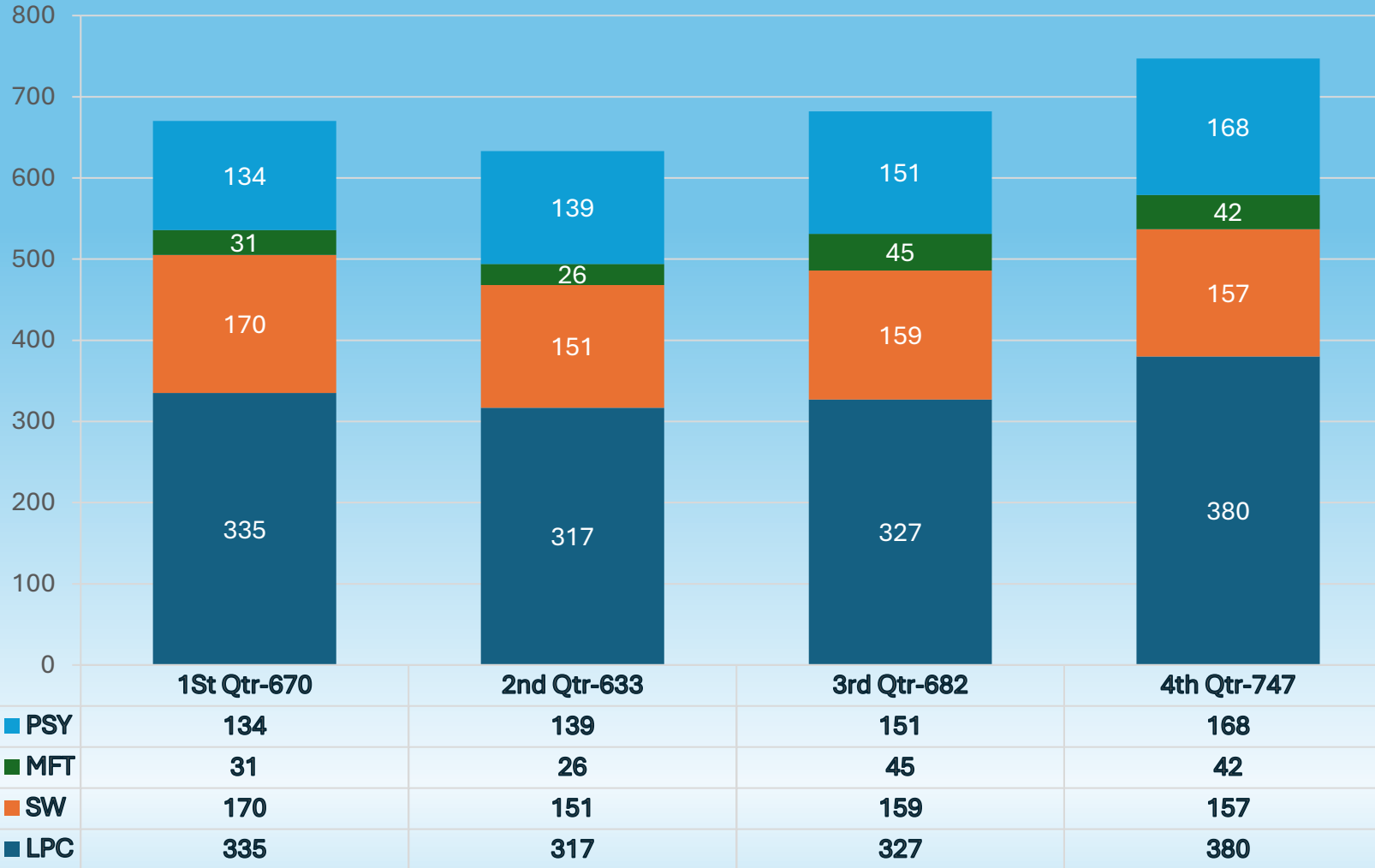


	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
<b>New Complaints Received</b>	<b>178</b>	<b>157</b>	<b>232</b>	<b>244</b>
<b>Complaints Resolved</b>	<b>69</b>	<b>195</b>	<b>171</b>	<b>180</b>
<b>Total Pending Complaints</b>	<b>670</b>	<b>633</b>	<b>682</b>	<b>747</b>

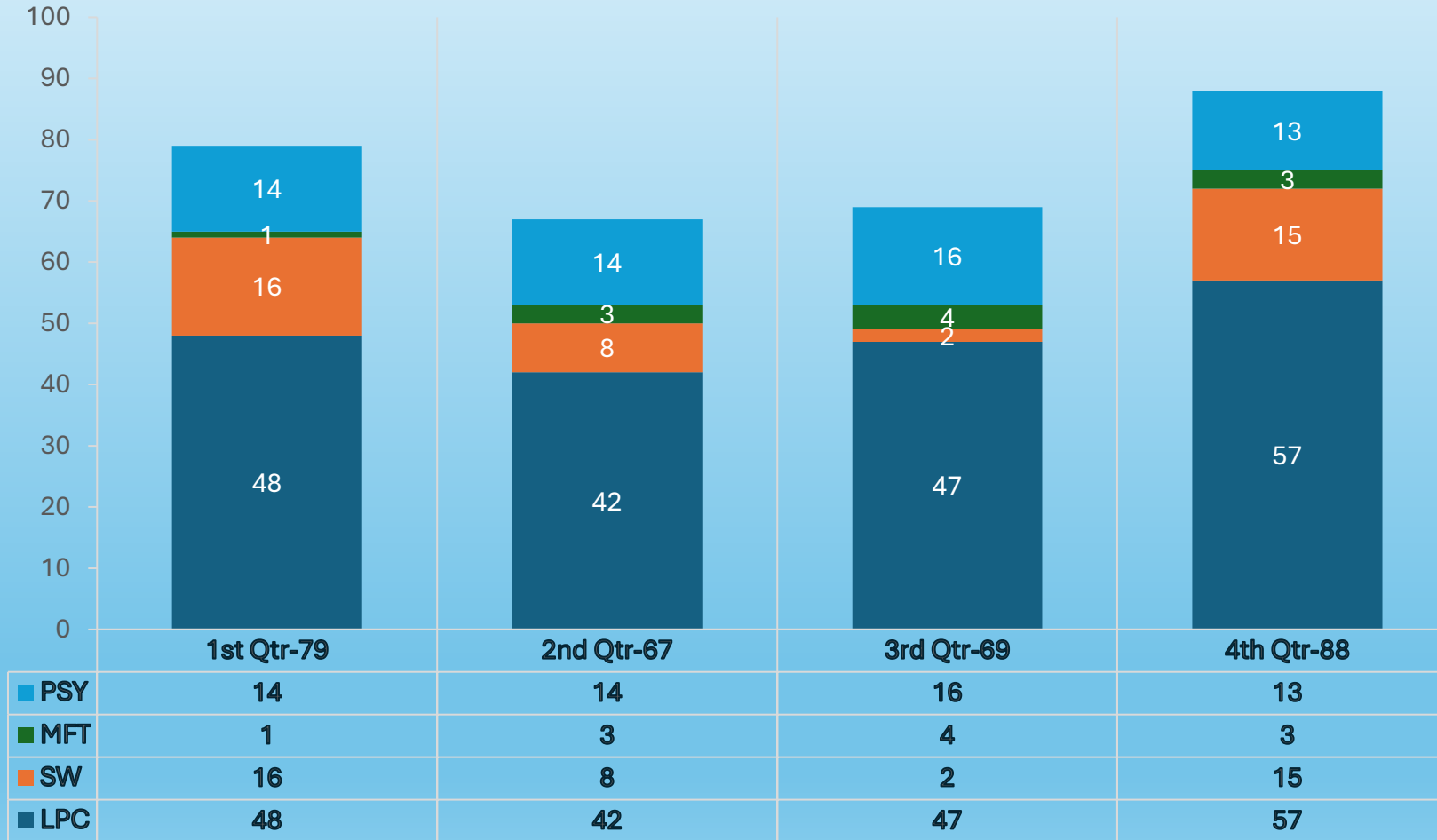
## Pending Complaints by Fiscal Year



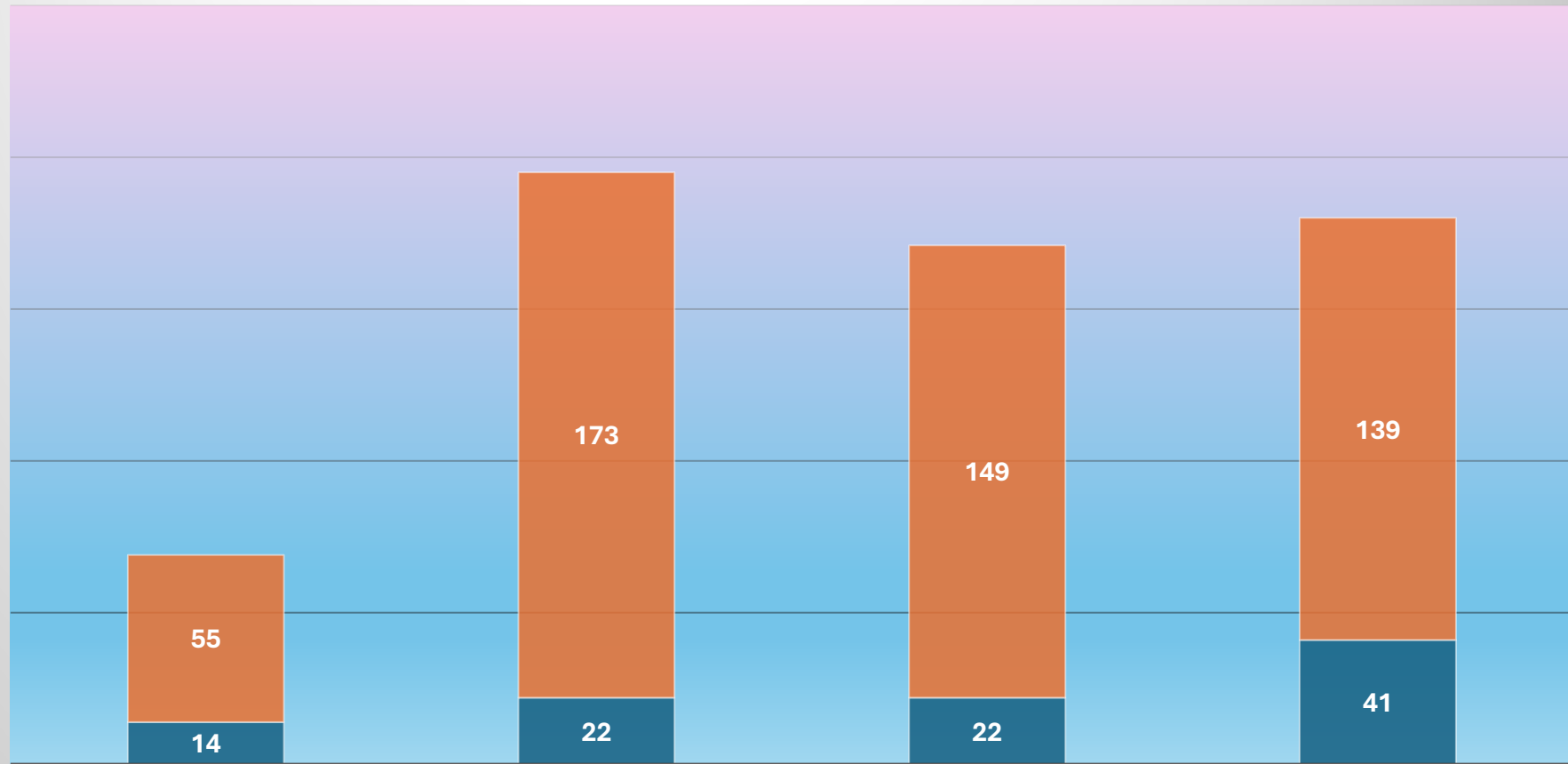
## PENDING COMPLAINTS BY BOARD



## PRIORITY 1 COMPLAINTS (IMMINENT PHYSICAL HARM AND SEXUAL MISCONDUCT)

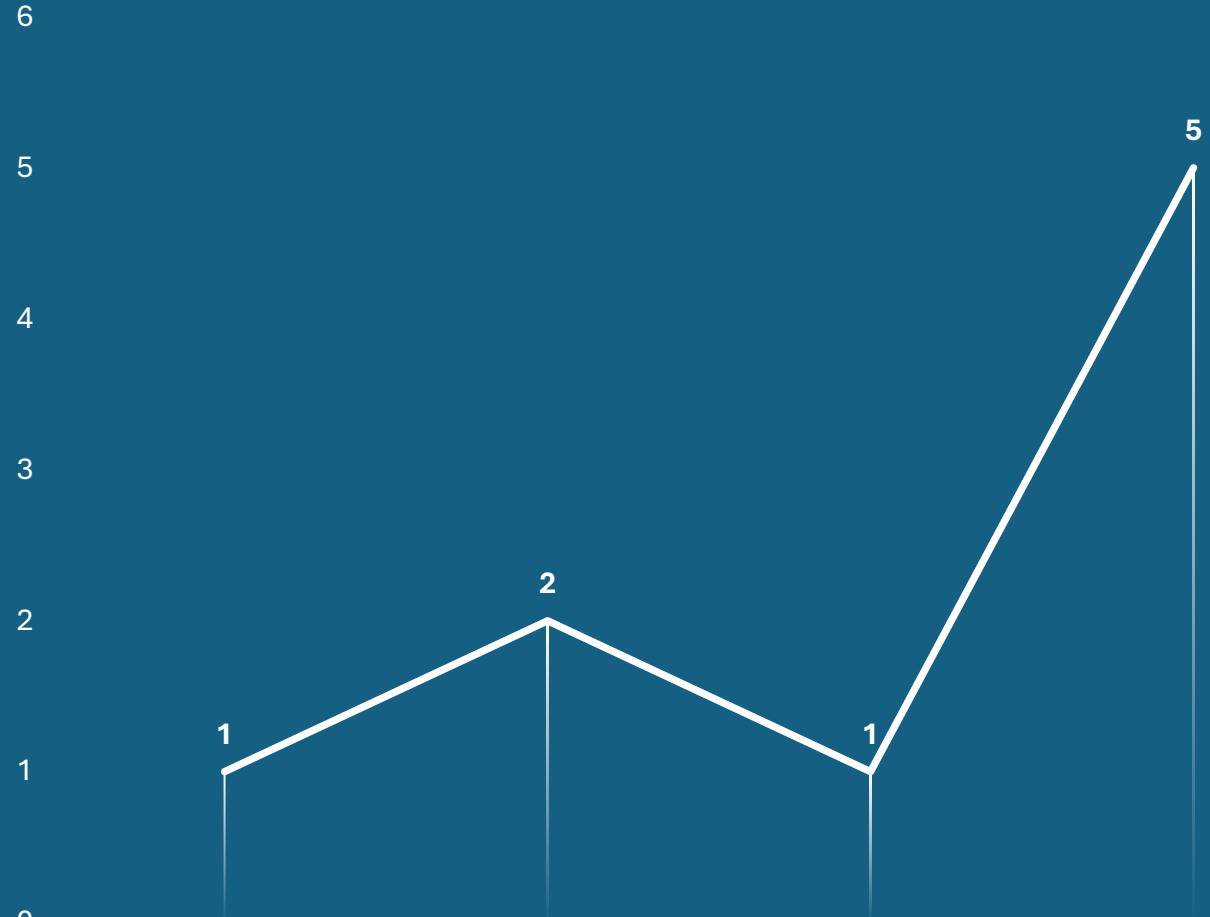


## Resolved Complaints by Quarter



	1st Qtr-69	2nd-195	3rd Qtr-171	4th Qtr-180
By Dismissal	55	173	149	139
By Disciplinary Order	14	22	22	41

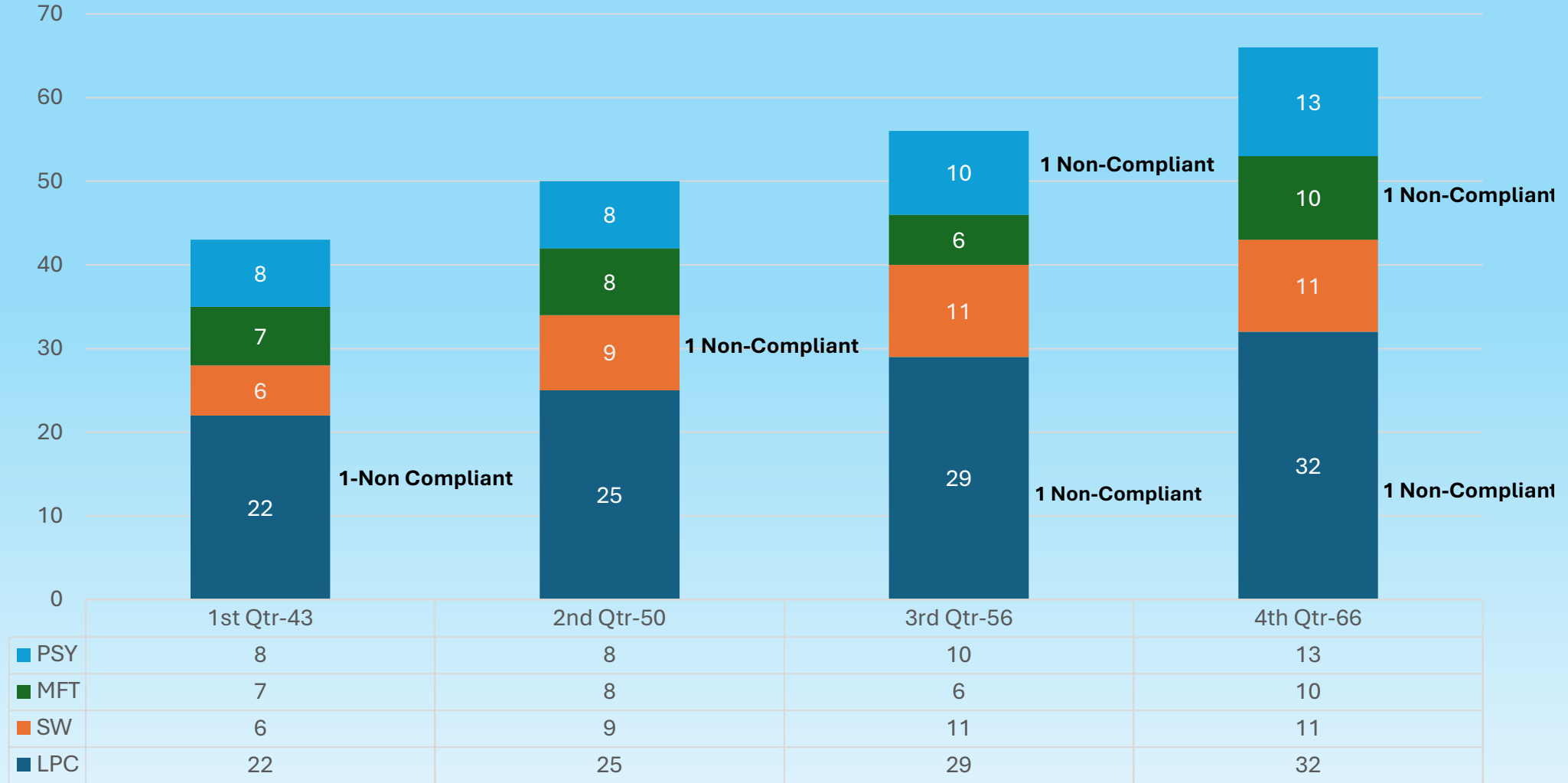
# CONTESTED COMPLAINTS HEARD AT SOAH



— Contested at SOAH

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
1	2	1	5

## Under Compliance



## FY25\_Q4 Dismissal Report

#	Complaints Dismissed	Classification	Reason for Dismissal
1	2025-00408	Child Custody	Conditional Precedent Not Met
2	2025-00239	Court Ordered Facilitation	Conditional Precedent Not Met
3	2025-00306	Court Ordered Therapy	Conditional Precedent Not Met
4	2025-00400	Court Ordered Therapy	Conditional Precedent Not Met
5	2025-00548	Child Custody	Conditional Precedent Not Met
6	2025-00369	Court Ordered Therapy	Conditional Precedent Not Met
7	2025-00370	Court Ordered Therapy	Conditional Precedent Not Met
8	2025-00471	Court Ordered Therapy	Conditional Precedent Not Met
9	2024-00150	Court Ordered Therapy	Conditional Precedent Not Met
10	2025-00308	Unauthorized Activity	Corrective Action Taken
11	2025-00309	Unlicensed Person	Corrective Action Taken
12	2025-00365	Standard of Care	Corrective Action Taken
13	2025-00104	Child Custody	Insufficient Evidence
14	2025-00364	Billing Dispute	Insufficient Evidence
15	2025-00321	Standard of Care	Insufficient Evidence
16	2025-00305	Standard of Care	Insufficient Evidence
17	2025-00342	Inadequate Supervision	Insufficient Evidence
18	2025-00292	Standard of Care	Insufficient Evidence
19	2025-00390	Standard of Care	Insufficient Evidence
20	2025-00358	Confidentiality	Insufficient Evidence
21	2025-00304	Standard of Care	Insufficient Evidence
22	2025-00257	Standard of Care	Insufficient Evidence
23	2025-00438	Sexual Misconduct	Insufficient Evidence
24	2025-00346	Sexual Misconduct	Insufficient Evidence
25	2025-00385	Standard of Care	Insufficient Evidence
26	2025-00293	Failure to Report	Insufficient Evidence
27	2025-00263	Standard of Care	Insufficient Evidence
28	2025-00351	Standard of Care	Insufficient Evidence
29	2025-00386	Record Keeping	Insufficient Evidence
30	2025-00467	Standard of Care	Insufficient Evidence
31	2025-00330	Child Custody	Insufficient Evidence
32	2025-00465	Unlicensed Person	Insufficient Evidence
33	2025-00463	Court Ordered Therapy	Insufficient Evidence
34	2025-00418	Dual Relationship	Insufficient Evidence
35	2024-00041	Billing Dispute	Insufficient Evidence
36	2025-00280	Child Custody	Insufficient Evidence
37	2025-00518	Falsification of Official Documents	Insufficient Evidence
38	2025-00583	Unlicensed Person	Insufficient Evidence
39	2024-00409	Dual Relationship	Insufficient Evidence
40	2025-00221	Standard of Care	Insufficient Evidence
41	2024-00407	Advertising	Insufficient Evidence
42	2025-00449	Standard of Care	Insufficient Evidence
43	2025-00475	Unprofessional Conduct	Insufficient Evidence

## FY25\_Q4 Dismissal Report

#	Complaints Dismissed	Classification	Reason for Dismissal
44	2025-00407	Confidentiality	Insufficient Evidence
45	2025-00540	Court Ordered Therapy	Insufficient Evidence
46	2025-00493	Dual Relationship	Insufficient Evidence
47	2024-00530	Not Related to Licensed Activity	Insufficient Evidence
48	2025-00506	Sexual Misconduct	Insufficient Evidence
49	2025-00512	Criminal History	Insufficient Evidence
50	2025-00499	Confidentiality	Insufficient Evidence
51	2025-00576	Not Related to Licensed Activity	Insufficient Evidence
52	2025-00323	Standard of Care	Lack of Jurisdiction
53	2025-00498	Unlicensed Person	Lack of Jurisdiction
54	2024-00464	Unlicensed Person	Lack of Jurisdiction
55	2025-00532	Unlicensed Person	Lack of Jurisdiction
56	2025-00601	Standard of Care	Lack of Jurisdiction
57	2025-00567	Confidentiality	Lack of Jurisdiction
58	2025-00600	Confidentiality	Lack of Jurisdiction
59	2025-00523	Sexual Misconduct	Previously Addressed
60	2025-00446	Standard of Care	Untimely
61	2024-00625	Failure to Report	Warning Letter
62	2025-00148	Record Keeping	Warning Letter
63	2025-00136	Child Custody	Warning Letter
64	2024-00499	Unlicensed Person	Warning Letter
65	2025-00244	Confidentiality	Warning Letter
66	2025-00114	Confidentiality	Warning Letter
67	2024-00354	Record Keeping	Warning Letter
68	2024-00357	Record Keeping	Warning Letter
69	2024-00118	Standard of Care	Warning Letter
70	2025-00236	Record Keeping	Warning Letter
71	2025-00232	Dual Relationship	Warning Letter
72	2025-00258	Unlicensed Person	Warning Letter
73	2025-00276	Standard of Care	Warning Letter
74	2024-00177	Standard of Care	Warning Letter
75	2024-00376	Standard of Care	Warning Letter
76	2024-00351	Billing Dispute	Warning Letter
77	2024-00233	Failure to Report	Warning Letter
78	2025-00348	General Forensic	Warning Letter
79	2024-00386	Advertising	Warning Letter
80	2024-00251	Unlicensed Person	Warning Letter
81	2025-00451	Standard of Care	Warning Letter
82	2025-00477	Falsification of Official Documents	Warning Letter
83	2025-00269	Standard of Care	Warning Letter

**ANNUAL PERFORMANCE MEASURES**  
**FISCAL YEAR 2025**

Submitted to the  
Governor's Office of Budget and Planning  
and the Legislative Budget Board

by

**Texas Behavioral Health Executive  
Council**

  
Executive Director

September 26, 2025

  
Date

**Outcomes with Cover Page and Update Explanation**  
 88th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 9/26/2025  
 TIME: 1:18:09PM  
 PAGE: 2 OF 2

Agency code: 510

Agency name: Behavioral Health Executive Council

<u>Type/Objective/Measure</u>	<b>2025 Target</b>	<b>2025 YTD</b>	<b>Percent of Annual Target</b>	<b>Target Range</b>
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1-1 ENSURE STANDARDS MET

1 % LICENSEES/NO VIOLATIONS	95.00 %	99.75 %	105.00 % *	
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Explanation of Variance:

Prior YTD:

2-1 ENSURE COMPLIANCE

3 % COMPLAINTS RESOLVED - 6 MO.	15.00 %	49.00 %	326.67 % *	
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for percentage of complaints resolved within six months is 15%. At the close of FY25 the agency had resolved 49% of its complaints within six months. This high percentage was due to the staffing levels, dedication, and efficiency of the enforcement and legal staff.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The agency is receiving more complaints than originally anticipated. Of its 747 pending complaints at the end of FY24, 65% of these are substantive and have been referred to the legal division. However, agency staff is resolving the non-substantive complaints with extreme efficiency, thereby allowing the agency to achieve and/or exceed its target. The agency received additional staff attorneys in its 26-27 LAR to address timely resolution of the substantive complaints.

Prior YTD:

\* Varies by 5% or more from target.

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2025 Target	2025 YTD	Percent of Annual Target
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**Explanatory/Input Measures**

2-1-1 ENFORCEMENT

1 # OF COMPLAINTS

600.00	803.00	133.83 % *
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY25 target for number of complaints received is 600. The agency received 803, or 134% of the target. The agency has no control over the number of complaints received each year.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The Council has no control over the number of complaints that will be submitted each year from the public, or if the ones submitted will be jurisdictional complaints. About 65% of these complaints are substantive. The agency received additional funding to fill two staff attorney positions in its 26-27 LAR to address these additional complaints.

\* Varies by 5% or more from target.

**1st QUARTER PERFORMANCE MEASURES**  
**FISCAL YEAR 2026**

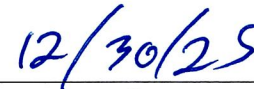
Submitted to the  
Governor's Office of Budget and Planning  
and the Legislative Budget Board

by

**Texas Behavioral Health Executive  
Council**

  
Executive Director

December 30, 2025

  
Date

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 89th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

12/30/2025 11:50:10AM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2026 Target	2026 Actual	2026 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
<u>1-1-1 LICENSING</u>					
1 # NEW LICENSEES ISSUED					
<b>Quarter 1</b>	12,000.00	3,111.00	3,111.00	25.93 %	2,400.00 - 3,600.00
2 # LICENSE RENEWALS					
<b>Quarter 1</b>	34,500.00	9,636.00	9,636.00	27.93 %	6,900.00 - 10,350.00
<u>2-1-1 ENFORCEMENT</u>					
1 COMPLAINTS RESOLVED					
<b>Quarter 1</b>	500.00	158.00	158.00	31.60 % *	100.00 - 150.00

Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY26 target for number of complaints resolved is 500, or 125 per quarter. During the first quarter of FY26, the agency exceeded its target by resolving 158 complaints. This is due to the efficiency and dedication of the investigative and legal staff.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The agency had 818 pending complaints at the end of this quarter and received 228 new complaints during this quarter. While the investigatory time and resources needed to resolve a complaint vary according to the nature and type of complaint received, the agency believes it will continue to exceed this target assuming it is able to maintain full or near-full staffing level of investigative and legal staff. Additionally, the agency is receiving more complaints than anticipated, which should lead to more resolved complaints, given that the agency was able to hire two new staff attorneys at the beginning of FY26 to help with resolution of the substantive complaints.

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 89th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

12/30/2025 11:50:10AM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2026 Target	2026 Actual	2026 YTD	Percent of Annual Target	Target Range
<b>Output Measures</b>					
2 COMPLAINTS PENDING					
Quarter 1	850.00	818.00	818.00	96.24 %	807.50 - 892.50

**Efficiency Measures**

1-1-1 LICENSING

1 AVG TIME TO PROCESS APP (DAYS)

Quarter 1	35.00	25.53	25.53	72.94 % *	33.25 - 36.75
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY26 target for the average time for license issuance is 35 days. In the first quarter of FY26, the agency bested this measure by having an average license issuance time of only 26 days. This is due to the efficiency and dedication of the licensing staff.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

The average time for license issuance in FY25 was 30 days. This number has decreased in the first quarter of FY26 due to the dedication and efficiency of the licensing staff. As long as the Council is able to maintain full or close-to-full staffing levels in this division, the agency will continue to meet or beat this target during the 2026-2027 biennium.

2-1-1 ENFORCEMENT

1 AVG TIME/COMPLAINT RESOLUTION

\* Varies by 5% or more from target.

**Efficiency/Output Measures with Cover Page and Update Explanation**  
 89th Regular Session, Performance Reporting  
 Automated Budget and Evaluation System of Texas (ABEST)

12/30/2025 11:50:10AM

Agency code: 510

Agency name: Behavioral Health Executive Council

Type/Strategy/Measure	2026 Target	2026 Actual	2026 YTD	Percent of Annual Target	Target Range
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**Efficiency Measures**

1 AVG TIME/COMPLAINT RESOLUTION

Quarter 1	375.00	309.30	309.30	82.48 % *	356.25 - 393.75
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Explanation of Variance: FACTORS CAUSING THE VARIANCE:

The FY26 target for the average time for complaint resolution is 375 days. In the first quarter of FY26, the agency bested this measure by having an average processing resolution time of 310 days. This is due to the efficiency and dedication of the investigative and legal staff.

HOW THE AGENCY PLANS TO DEAL WITH THE VARIANCE:

In FY25, even with the dedication and efficiency of the enforcement and legal staff, the agency needed additional staff attorneys to process the substantive complaints that were referred to the legal division in a shorter timeframe. The agency has been able to hire two new staff attorneys at the beginning of FY26 and believes that as long as the Council is able to maintain full or close-to-full staffing levels in this division, the agency will continue to meet or beat this target during the 2026-2027 biennium.

\* Varies by 5% or more from target.

**TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL**  
**1st QUARTER MEASURES**  
**FY 2026**

Number of Licenses Renewed (from ald12)

LSSP	485
LIC	660
LPA	73
LPC	3973
MFT	517
LBSW	390
LMSW	1519
LCSW	2008
AP	11

Total 9,636

Number of Licenses Issued (from ald11 and BO)

LPA	17
PLP	140
LIC	102
LSSP	19
LPCA	669
LPC	154
LPC Upgrade	598
MFTA	82
MFT	32
MFT Upgrade	66
LBSW	41
LMSW	551
LCSW	212
LMSW Upgrade	35
LCSW Upgrade	383
TEMP SW	10

Total 3,111

Number of Complaints Resolved (from BO report)

LP/LPA	15
LSSP	1
LPC	107
MFT	5
SW	30
Total	158

Percent of Complaint Resolved Within Six Months (from BO report)

1 <sup>st</sup> Qtr	83/158 =	53%
2 <sup>nd</sup> Qtr		
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	83/158=	53%

Percent of Complaints Resolved resulting in Disciplinary Action (from BO report)

1 <sup>st</sup> Qtr	19/158 =	12%
2 <sup>nd</sup> Qtr		
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	19/158 =	12%

Average Time for Complaint Resolution (from BO report)

1 <sup>st</sup> Qtr	48,875 days to resolve 158 complaints = 309.34 days	
2 <sup>nd</sup> Qtr		
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	48,875 days to resolve 158 complaints =	309.34 days

Number of Complaints Pending (from BO report) 818

Closed	7
File at SOAH	0
ISC Scheduled	25
Legal Review	473
NOV Sent	3
Open	3
Under Investigation	307

Average Time for Application Processing (from BO report) (**Bold averages only**)

1 <sup>st</sup> Qtr	76,193 days to process 2,985 applications =	25.53 days
2 <sup>nd</sup> Qtr		
3 <sup>rd</sup> Qtr		
4 <sup>th</sup> Qtr		
YTD	76,193 days to process 2,985 applications =	25.53 days

<b>LPA Initial</b>	<b>2079 days to process 43 applications =</b>	<b>48.35</b>
LPA Final	4070 days to process 17 applications =	239.42
<b>LIC Initial</b>	<b>5839 days to process 151 applications =</b>	<b>38.67</b>
LIC Final	18997 days to process 102 applications =	186.25
<b>LSSP</b>	<b>1091 days to process 19 applications =</b>	<b>57.43</b>
<b>Temp LIC</b>	<b>747 days to process 22 applications =</b>	<b>33.96</b>
<b>LPC Initial</b>	<b>9378 days to process 154 applications =</b>	<b>60.90</b>
<b>LPCA Initial</b>	<b>16785 days to process 669 applications =</b>	<b>25.09</b>
<b>LPC Upgrade</b>	<b>6466 days to process 597 applications =</b>	<b>10.83</b>
<b>MFT License</b>	<b>3011 days to process 32 applications =</b>	<b>94.10</b>
MFTA License	11435 days to process 82 applications =	139.46
<b>MFTA Upgrade</b>	<b>815 days to process 66 applications =</b>	<b>12.35</b>
<b>SW License</b>	<b>9254 days to process 532 applications =</b>	<b>17.40</b>
<b>SW OOS License</b>	<b>12260 days to process 272 applications =</b>	<b>45.80</b>
<b>SW Upgrade</b>	<b>8182 days to process 418 applications =</b>	<b>19.58</b>
<b>Temp SW License</b>	<b>286 days to process 10 applications =</b>	<b>28.60</b>

- Those in **BOLD** are the applications we have more control over (i.e. we are not waiting for them to take and pass a national exam).

Calculations reviewed by: \_\_\_\_\_

Date: \_\_\_\_\_

**TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL  
ANNUAL MEASURES  
FY 2026**

Number of Jurisdictional Complaints Received FY25 (from BO report) 228

Percent of Licensees With No Recent Violations

Total 287 disciplinary actions

Less duplicates -54 duplicates

Total unduplicated 233 disciplinary actions

Number of individuals (unduplicated) licensed as of 8/31/2025: 90,366

$90,366 - 233 = 90,133$

$90,133/90,366 = 99.75\%$

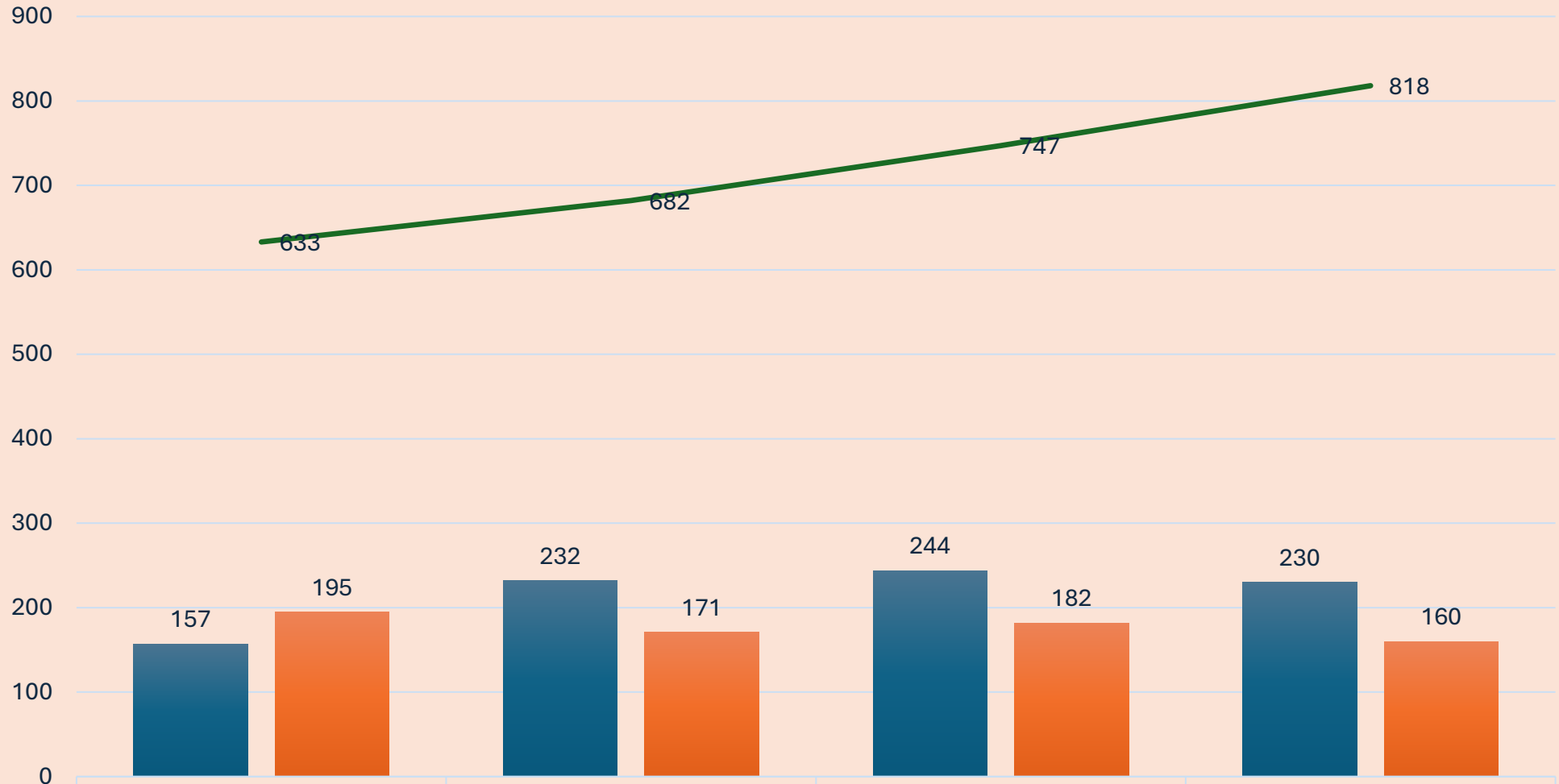
Calculation Reviewed by: \_\_\_\_\_

Date: \_\_\_\_\_

# **FY 26 Q1 Enforcement Report**

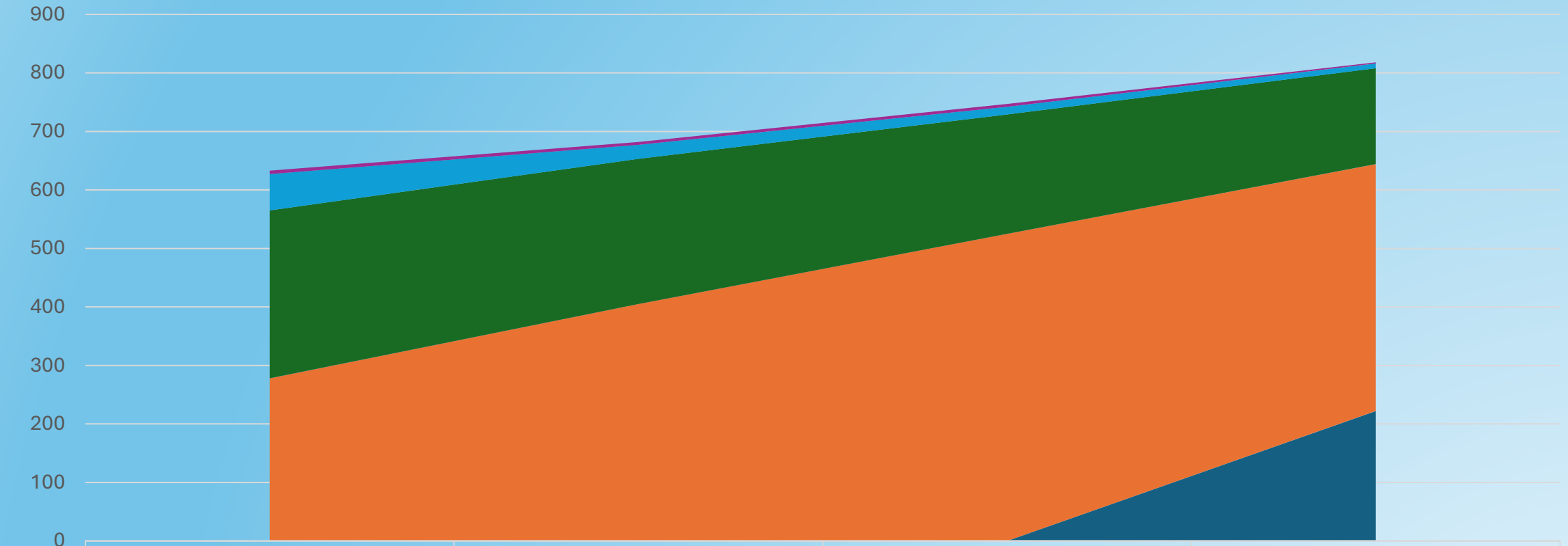
(September 1, 2025- November 31, 2025)

# Complaints: Received, Resolved & Pending



<b>New Complaints Received</b>	<b>157</b>	<b>232</b>	<b>244</b>	<b>230</b>
<b>Complaints Resolved</b>	<b>195</b>	<b>171</b>	<b>182</b>	<b>160</b>
<b>Total Pending Complaints</b>	<b>633</b>	<b>682</b>	<b>747</b>	<b>818</b>

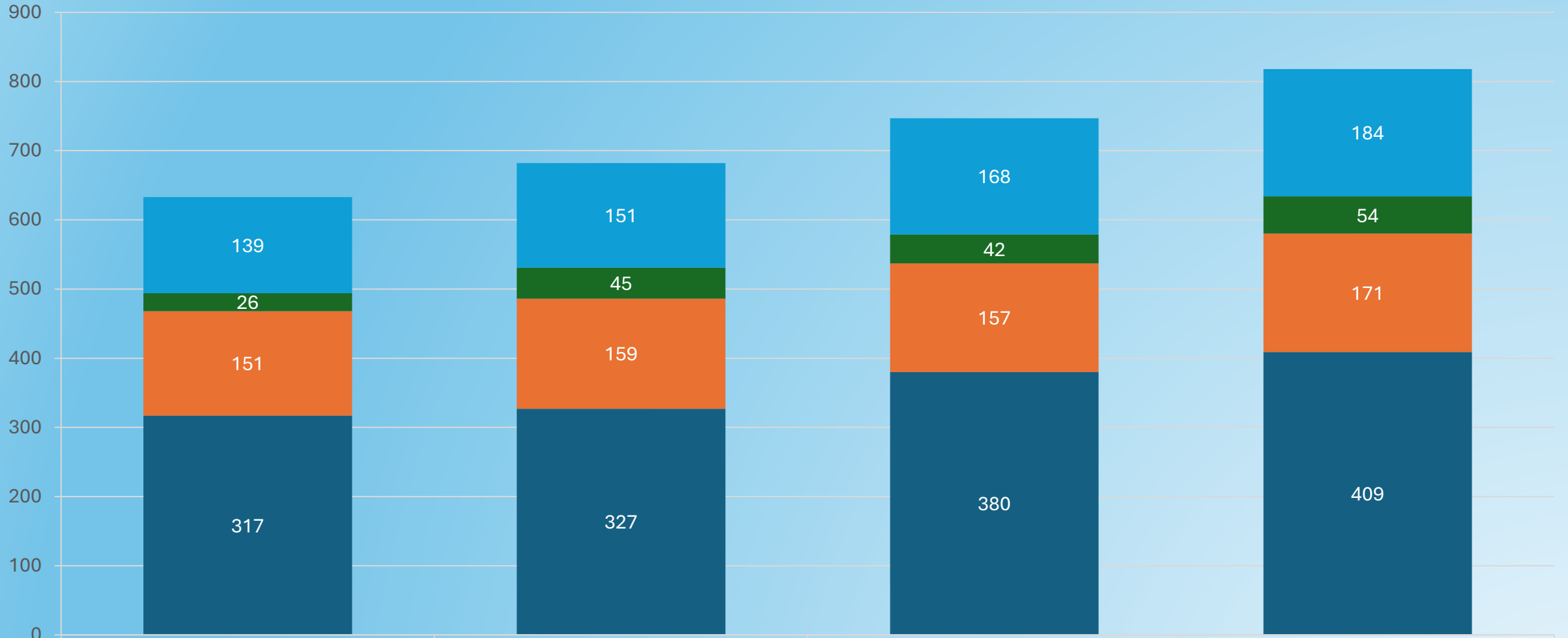
# Pending Complaints by Fiscal Year



	FY25 Q2-633	FY25 Q3-682	FY25 Q4-747	FY26 Q1-818
<span style="color: #800080;">■</span> FY 22	6	5	5	2
<span style="color: #00B0F0;">■</span> FY 23	62	24	13	8
<span style="color: #006400;">■</span> FY 24	287	248	204	164
<span style="color: #FF8C00;">■</span> FY 25	278	405	525	422
<span style="color: #194F8A;">■</span> FY 26	0	0	0	222

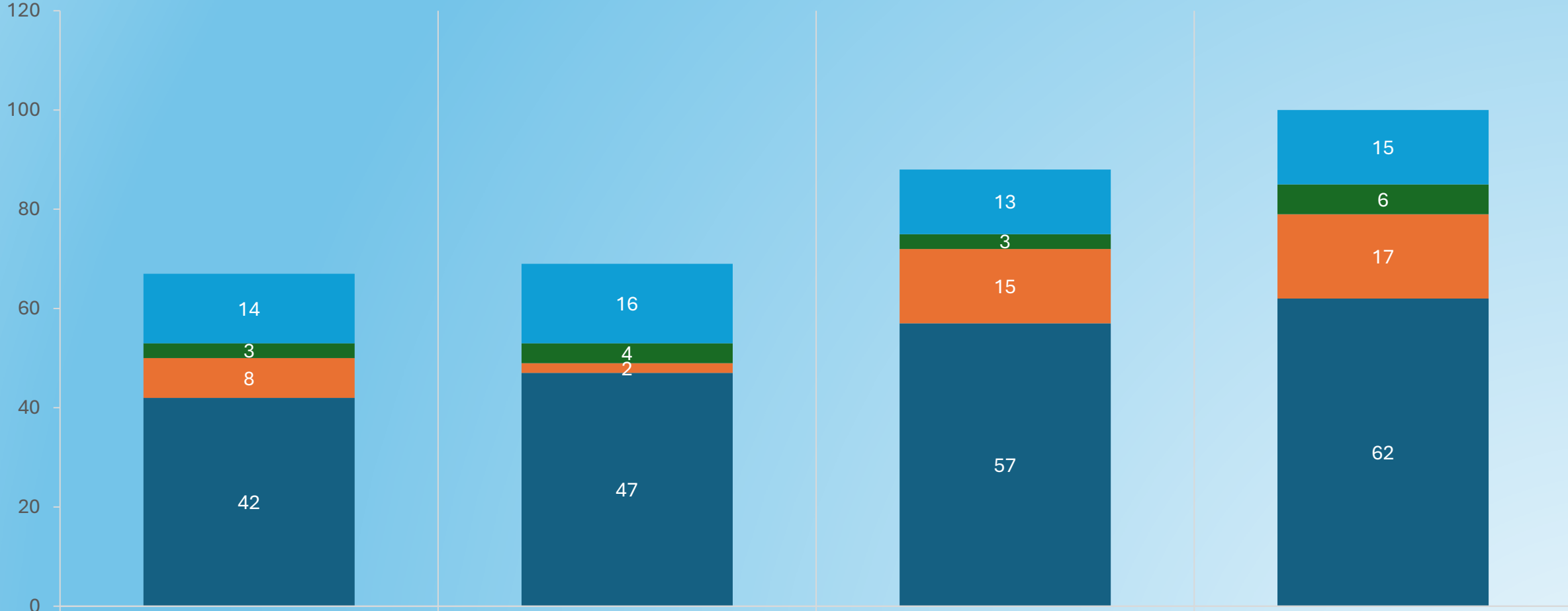
■ FY 26 
 ■ FY 25 
 ■ FY 24 
 ■ FY 23 
 ■ FY 22

# PENDING COMPLAINTS BY BOARD



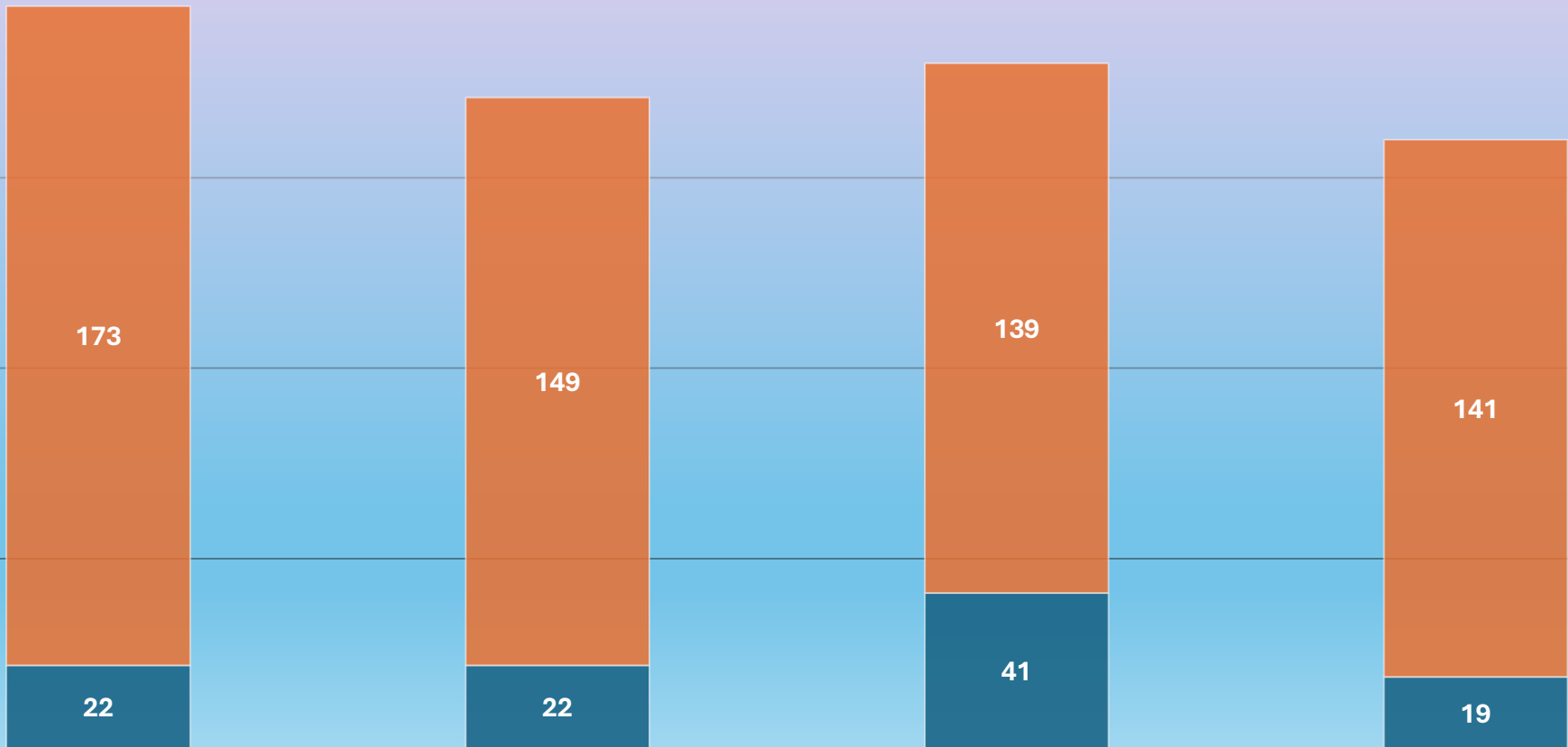
	<b>FY25 Q2-633</b>	<b>FY25 Q3-682</b>	<b>FY25 Q4-747</b>	<b>FY26 Q1-818</b>
<b>PSY</b>	<b>139</b>	<b>151</b>	<b>168</b>	<b>184</b>
<b>MFT</b>	<b>26</b>	<b>45</b>	<b>42</b>	<b>54</b>
<b>SW</b>	<b>151</b>	<b>159</b>	<b>157</b>	<b>171</b>
<b>LPC</b>	<b>317</b>	<b>327</b>	<b>380</b>	<b>409</b>

# PRIORITY 1 COMPLAINTS (IMMINENT PHYSICAL HARM AND SEXUAL MISCONDUCT)



	<b>FY25 Q2-67</b>	<b>FY25 Q3-69</b>	<b>FY25 Q4-88</b>	<b>FY26 Q1-100</b>
<span style="color: blue;">■</span> PSY	<b>14</b>	<b>16</b>	<b>13</b>	<b>15</b>
<span style="color: green;">■</span> MFT	<b>3</b>	<b>4</b>	<b>3</b>	<b>6</b>
<span style="color: orange;">■</span> SW	<b>8</b>	<b>2</b>	<b>15</b>	<b>17</b>
<span style="color: darkblue;">■</span> LPC	<b>42</b>	<b>47</b>	<b>57</b>	<b>62</b>

# Resolved Complaints by Quarter



	FY25 Q2-195	FY25 Q3-171	FY25 Q4-180	FY26 Q1-160
By Dismissal	173	149	139	141
By Disciplinary Order	22	22	41	19

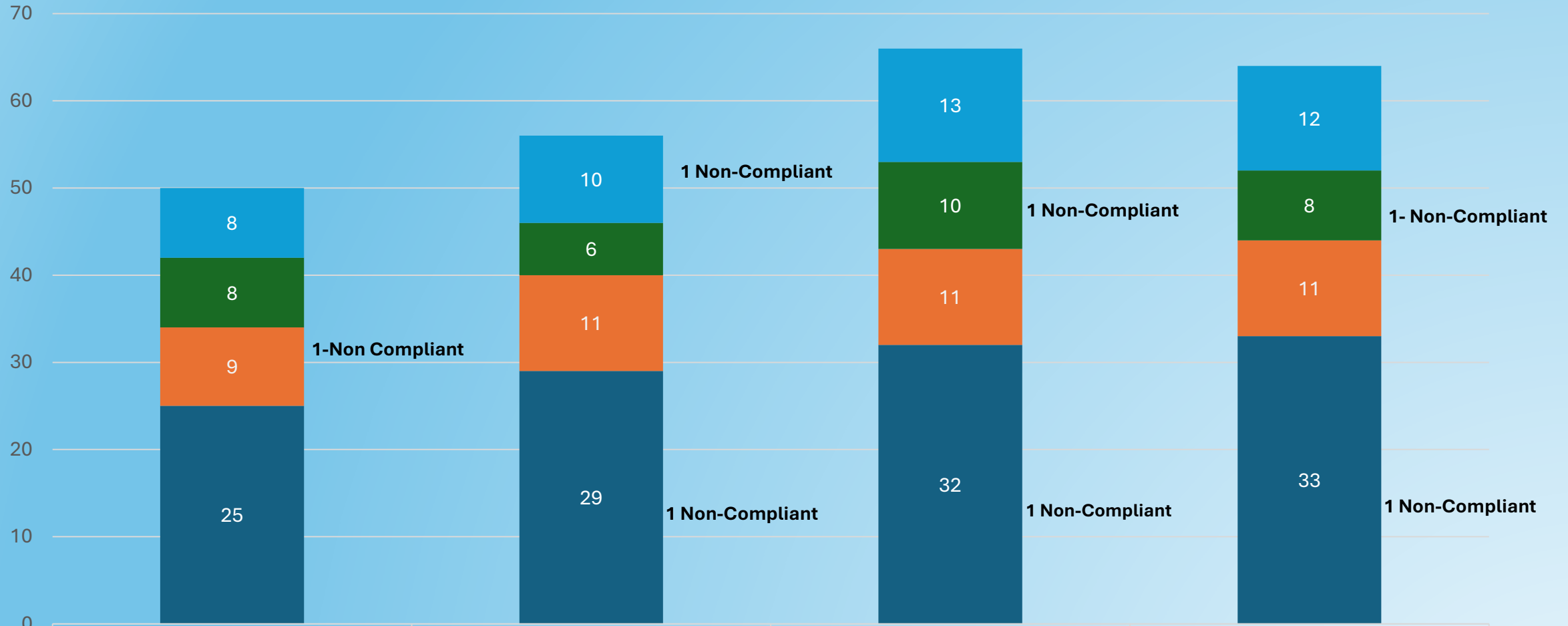
# Contested Complaints Heard at SOAH



— Contested at SOAH

	FY25 Q3	FY25 Q3	FY25 Q4	FY26 Q1
	2	1	5	6

# Under Compliance



	FY25 Q2-50	FY25 Q3-56	FY25 Q4-66	FY26 Q1-64
PSY	8	10	13	12
MFT	8	6	10	8
SW	9	11	11	11
LPC	25	29	32	33

# FY26 Q1 Dismissal Report

#	Complaints Dismissed	Classification	Reason for Dismissal
1	2025-00641	Court Ordered Therapy	Conditional Precedent Not Met
2	2025-00671	Court Ordered Therapy	Conditional Precedent Not Met
3	2025-00785	General Forensic	Conditional Precedent Not Met
4	2025-00586	Unauthorized Activity	Corrective Action Taken
5	2025-00630	Sexual Misconduct	Insufficient Evidence
6	2025-00368	Unauthorized Activity	Insufficient Evidence
7	2025-00500	Sexual Misconduct	Insufficient Evidence
8	2024-00421	Standard of Care	Insufficient Evidence
9	2025-00592	Not Related to Licensed Activity	Insufficient Evidence
10	2025-00504	Confidentiality	Insufficient Evidence
11	2025-00510	Fraud	Insufficient Evidence
12	2024-00509	Impaired Practice	Insufficient Evidence
13	2025-00617	Record Keeping	Insufficient Evidence
14	2025-00448	Sexual Misconduct	Insufficient Evidence
15	2025-00270	Standard of Care	Insufficient Evidence
16	2025-00536	Dual Relationship	Insufficient Evidence
17	2025-00459	Standard of Care	Insufficient Evidence
18	2025-00590	General Forensic	Insufficient Evidence
19	2024-00040	Unprofessional Conduct	Insufficient Evidence
20	2025-00420	Standard of Care	Insufficient Evidence
21	2025-00619	Unlicensed Person	Insufficient Evidence
22	2025-00689	Not Related to Licensed Activity	Insufficient Evidence
23	2025-00490	Standard of Care	Insufficient Evidence
24	2024-00599	Standard of Care	Insufficient Evidence
25	2025-00456	Dual Relationship	Insufficient Evidence
26	2025-00555	Dual Relationship	Insufficient Evidence
27	2025-00412	Unauthorized Activity	Insufficient Evidence
28	2025-00715	Confidentiality	Insufficient Evidence
29	2025-00571	Sexual Misconduct	Insufficient Evidence
30	2025-00646	Unprofessional Conduct	Insufficient Evidence
31	2025-00606	Sexual Misconduct	Insufficient Evidence
32	2025-00578	Inadequate Supervision	Insufficient Evidence
33	2025-00260	Record Keeping	Insufficient Evidence
34	2025-00682	Sexual Misconduct	Insufficient Evidence
35	2025-00618	Unlicensed Person	Insufficient Evidence
36	2025-00531	Sexual Misconduct	Insufficient Evidence
37	2026-00046	Not Related to Licensed Activity	Insufficient Evidence
38	2025-00563	Standard of Care	Insufficient Evidence
39	2025-00607	Not Related to Licensed Activity	Insufficient Evidence
40	2025-00677	Standard of Care	Insufficient Evidence
41	2025-00697	Sexual Misconduct	Insufficient Evidence
42	2025-00666	Standard of Care	Insufficient Evidence
43	2025-00541	Standard of Care	Insufficient Evidence
44	2025-00634	Advertising	Insufficient Evidence
45	2024-00384	Sexual Misconduct	Insufficient Evidence
46	2025-00177	Sexual Misconduct	Insufficient Evidence
47	2024-00382	Standard of Care	Insufficient Evidence
48	2024-00393	Unauthorized Activity	Insufficient Evidence

# FY26 Q1 Dismissal Report

#	Complaints Dismissed	Classification	Reason for Dismissal
49	2025-00487	Standard of Care	Insufficient Evidence
50	2025-00525	Failure to Report	Insufficient Evidence
51	2025-00535	Standard of Care	Insufficient Evidence
52	2025-00794	Standard of Care	Insufficient Evidence
53	2025-00587	Court Ordered Therapy	Insufficient Evidence
54	2025-00318	Standard of Care	Insufficient Evidence
55	2025-00559	Standard of Care	Insufficient Evidence
56	2024-00570	Standard of Care	Insufficient Evidence
57	2025-00609	Child Custody	Insufficient Evidence
58	2024-00260	Standard of Care	Insufficient Evidence
59	2025-00530	Sexual Misconduct	Insufficient Evidence
60	2025-00551	Inadequate Supervision	Insufficient Evidence
61	2025-00440	Dual Relationship	Insufficient Evidence
62	2025-00684	Standard of Care	Lack of Jurisdiction
63	2025-00748	Standard of Care	Lack of Jurisdiction
64	2025-00635	Standard of Care	Lack of Jurisdiction
65	2025-00694	Unlicensed Person	Lack of Jurisdiction
66	2025-00545	Unlicensed Person	Lack of Jurisdiction
67	2026-00039	Unlicensed Person	Lack of Jurisdiction
68	2026-00019	Unprofessional Conduct	Lack of Jurisdiction
69	2025-00738	Not Related to Licensed Activity	Lack of Jurisdiction
70	2025-00683	Unprofessional Conduct	Lack of Jurisdiction
71	2025-00730	Standard of Care	Lack of Jurisdiction
72	2025-00706	Unlicensed Person	Lack of Jurisdiction
73	2026-00057	Unlicensed Person	Lack of Jurisdiction
74	2026-00164	Standard of Care	Lack of Jurisdiction
75	2025-00604	Impaired Practice	Untimely
76	2024-00561	Dual Relationship	Warning Letter
77	2025-00265	Standard of Care	Warning Letter
78	2025-00362	Record Keeping	Warning Letter
79	2025-00397	Standard of Care	Warning Letter
80	2025-00564	Sexual Misconduct	Warning Letter
81	2025-00605	Sexual Misconduct	Warning Letter
82	2025-00496	Unlicensed Person	Warning Letter
83	2025-00708	Advertising	Warning Letter
84	2024-00546	Record Keeping	Warning Letter
85	2025-00256	Confidentiality	Warning Letter
86	2025-00032	Unlicensed Person	Warning Letter
87	2025-00602	Standard of Care	Warning Letter
88	2025-00517	Record Keeping	Warning Letter
89	2024-00498	Standard of Care	Warning Letter
90	2025-00051	Dual Relationship	Warning Letter
91	2024-00323	Unlicensed Person	Warning Letter
92	2025-00469	Confidentiality	Warning Letter
93	2025-00289	Failure to Report	Warning Letter
94	2024-00420	Inadequate Supervision	Warning Letter
95	2024-00527	Inadequate Supervision	Warning Letter

Rule: 681.53. Child Custody Evaluation, Adoption Evaluation, and Evaluations in Contested Adoptions

Action: Adopted Amendments

Comment: The adopted amendments are made to conform the rule to the statutory changes made to Sections 107.104 and 107.112 of the Family Code by H.B. 2340 from the 89th Legislature, Regular Session (2025).

§681.53. Child Custody Evaluation, Adoption Evaluation, and Evaluations in Contested Adoptions

- (a) Licensees must comply with Texas Family Code, Chapter 107, Subchapters D, E, and F concerning Child Custody Evaluation, Adoption Evaluation, and Evaluations in Contested Adoptions.
- (b) A licensee who has completed a doctoral degree and at least 10 court-ordered child custody evaluations under the supervision of an individual qualified by Texas Family Code, Chapter 107 to perform child custody evaluations is qualified to conduct child custody evaluations under Texas Family Code, Chapter 107. All other licensees must comply with qualifications stipulated in Texas Family Code, Chapter 107.
  - (1) In addition to the minimum qualifications set forth by this rule, an individual must complete at least eight hours of family violence dynamics training provided by a family violence service provider to be qualified to conduct child custody evaluations.
  - (2) In addition to the qualifications prescribed by this rule, to be qualified to conduct a child custody evaluation, an individual must complete, during the two-year period preceding the evaluation, at least three hours of initial or continuing training, as applicable, related to the care of a child with an intellectual disability or developmental disability, including education, therapy, preparation for independent living, or methods for addressing physical or mental health challenges.
- (c) Any complaint relating to the outcome of a child custody evaluation or adoption evaluation conducted by a licensee must be reported to the court that ordered the evaluation, see Council §884.3.
- (d) Disclosure of confidential information in violation of Texas Family Code, §§107.111, §107.1111, or §107.163, or failure to redact any social security numbers or child's birth date from records subject to disclosure under 107.112 before making the records available, is grounds for disciplinary action, up to and including revocation of license, by the Council.

- (e) A licensee who provides services concerning a matter which the licensee knows or should know will be utilized in a legal proceeding, such as a divorce, child custody determination, disability claim, or criminal prosecution, must comply with all applicable Council rules regardless of whether the licensee is acting as a factual witness or an expert.
- (f) A licensee may not provide therapy and any other type of service, including but not limited to a child custody evaluation or parenting facilitation, in the same case, whether such services are delivered sequentially or simultaneously.
- (g) Licensees may not offer an expert opinion or recommendation relating to the conservatorship of or possession of or access to a child unless the licensee has conducted a child custody evaluation relating to the child under Texas Family Code, Subchapter D, Chapter 107.
- (h) Prior to beginning ~~Licensees providing~~ child custody evaluations or adoption evaluations, licensees ~~must, prior to beginning the evaluation, in writing~~ inform the parties in writing of:
  - (1) The limitations on confidentiality in the evaluation process; and
  - (2) The basis of fees and costs and the method of payment, including any fees associated with postponement, cancelation and/or nonappearance, and the parties' pro rata share of the fees and costs as determined by the court order or written agreement of the parties.
- (i) A Licensed Professional Counselor Associate (LPC Associate) must not conduct child custody evaluations or adoption evaluations unless qualified by another professional license to provide such services.

Rule: 681.114. Licensing of Military Service Members, Military Veterans, and Military Spouses.

Action: Adopted Amendments

Comment: The adopted amendments align the Council's rules with changes made to Texas Occupations Code Chapter 55 by the 89th Legislature regarding licensing of military service members, veterans, and spouses.

§681.114. Licensing of Military Service Members, Military Veterans, and Military Spouses.

(a) An applicant applying for licensure under this section must comply with Council rule, §882.60 of this title, ~~(relating to Special Provisions Applying to Military Service Members, Veterans, and Spouses).~~

~~(b) — Substantial Equivalency Determination. In accordance with §55.004 of the Occupations Code, the licensing requirements for a license to practice professional counseling in another jurisdiction will be considered substantially equivalent to Texas' requirements if the following criteria are met:~~

~~(1) — the applicant has been fully licensed to practice professional counseling for the two years immediately preceding the date the application is received; and~~

~~(2) — has no disciplinary history.~~

~~(b)(e)~~ If an applicant has been fully licensed to practice professional counseling in another United States jurisdiction for less than two years immediately preceding the date the application is received, and has no disciplinary history, staff may grant 125 hours of credit for every month of independent professional counseling practice toward any deficit in experience requirements.

~~(c)(d)~~ For an application submitted by a verified military service member or military veteran, the applicant must receive credit towards any licensing requirements, except an examination requirement, for verified military service, training, or education that the Council determines is relevant to the licensing requirements.